



## Have you been retrenched? There is help available

The government can provide support for you and your partner during this difficult time. There are many free programs and resources available to help you take care of your finances and mental health.

Being retrenched is stressful. But you have options. You might find it helpful to start by visiting the **What's Next** website. You'll find information about looking for and applying for jobs, looking after yourself, training opportunities, starting a small business and transitioning to retirement.

There is an Australia-wide network of **Employment Facilitators** who can assist and support you in navigating next steps. They can also connect you with support services. Get in touch with one near you.

You may be eligible for income support, even if you have received a redundancy payment from your employer. Contact **Services Australia** (Centrelink) for help and to find out what services and support are available.

### Help to find a new job

When you're ready to start looking for a new job, visit **Workforce Australia**, the Australian Government's free employment service.

By contacting a Workforce Australia Employment Services Provider, you and your partner can get free, tailored employment services.

A Provider can help you with using laptops, computers and smart phones, as well as searching for and applying for jobs, updating your resumé and preparing for interviews. A Provider can even help connect you with local services like childcare and counselling.

The **Jobswitch** website can help you find new and different jobs you might already have the skills for. Explore what jobs are in demand and positions that are available for you to apply for straight away.



## Contact information

The Australian Government has a dedicated website for people who have lost their job called **What's Next?** You'll find information on career options, training opportunities, tools to identify your existing skills, and practical tips for finding a new job. Visit [whatsnext.dewr.gov.au](https://whatsnext.dewr.gov.au) or scan the QR code to find out more.



**Employment Facilitators** help connect people to training, job opportunities and support services. They support the delivery of the Local Jobs Program. The program brings together expertise, resources and access to funding at the local level to focus on reskilling, upskilling and employment pathways for people in each region. To get in touch with an Employment Facilitator near you visit [dewr.gov.au/local-jobs/employment-facilitators](https://dewr.gov.au/local-jobs/employment-facilitators)

Income support from **Services Australia** (Centrelink) may be available to you, depending on your eligibility and situation. Phone: **132 850** or visit [servicesaustralia.gov.au/getting-payment-when-youre-recently-unemployed?context=60064](https://servicesaustralia.gov.au/getting-payment-when-youre-recently-unemployed?context=60064)

**Workforce Australia** helps you find and keep a job, change jobs, or create your own job. You will need to register to create a Workforce Australia account though. To register, you will need to link Workforce Australia to your **myGov** account. This is to prove your identity. To get started, visit [workforceaustralia.gov.au/individuals/coaching/how-to/link-account](https://workforceaustralia.gov.au/individuals/coaching/how-to/link-account)

You can then register for a free, online Workforce Australia account by visiting [workforceaustralia.gov.au/individuals/coaching/how-to/register](https://workforceaustralia.gov.au/individuals/coaching/how-to/register)

To make the most of the services available under Workforce Australia, you should register with a Workforce Australia Provider. To find a Provider in your area visit [workforceaustralia.gov.au/individuals/coaching/providers](https://workforceaustralia.gov.au/individuals/coaching/providers)

Once you've registered with a Provider, let them know you have been retrenched and they will talk you through your options. (See the information on linking your myGov account and registering with a Provider.)

**Job Switch** is a website to help you figure out how you can use the skills and experience you already have to get a new job. Use your myGov account to get started. Visit [workforceaustralia.gov.au/individuals/coaching/careers/job-switch](https://workforceaustralia.gov.au/individuals/coaching/careers/job-switch)

### Further information about your rights and entitlements

The **Redundancy Information Statement** provides a guide for retrenched workers about their rights, entitlements and supports services that are available. If your employer hasn't provided you with a copy, you can download a copy from [dewr.gov.au/whats-next/resources/redundancy-information-statement](https://dewr.gov.au/whats-next/resources/redundancy-information-statement)

The **Fair Entitlements Guarantee** provides financial assistance to eligible employees who have lost their job due to liquidation or bankruptcy of their employer, and who are owed employee entitlements which are not able to be paid by their employer or from another source. Find out if you are eligible by phoning: **1300 135 040** or visit [fegonlineservices.dewr.gov.au](https://fegonlineservices.dewr.gov.au)