



Support for Retrenched Employees

Help with finding work

Free support with: <ul style="list-style-type: none"> • resumes • job searches • interview techniques • accessing training • referrals to programs 	Workforce Australia is the Australian Government's employment service. If you have been retrenched, you and your partner can access support up to 3 months before your retrenchment date and up to 6 months after – regardless of whether you're entitled to income support (Centrelink) payments or not.	Workforce Australia Find a "Workforce Australia Employment Services" Provider near you
Help with changing jobs for people aged 45+	Assistance with job searches, transferring your existing skills to a new job or industry and digital literacy skills.	Career Transition Assistance
Job support for Young People aged 15-24	Support for young people aged 15-24 to find work (including apprenticeships and traineeships), training and local community services.	Transition to Work
Job support if you're living with Disability	A Disability Employment Service (DES) provider offers can help you find suitable work.	Job Access Call: 1800 464 800
National Customer Service Line	For enquiries about Department of Employment and Workplace Relations (DEWR) providers, programs or services.	Call: 1800 805 260 Email: NationalCustomerServiceLine@dewr.gov.au

Financial advice and assistance

Financial advice	Services Australia's Financial Information Service (FIS) is available to everyone. Find out how lump sum payments affect Centrelink entitlements.	Call: 132 300 (Say "Financial Information Service" when prompted). Email: fis.operations@servicesaustralia.gov.au
Financial assistance	People older than 22 and below the Age Pension age may be eligible for income support payments.	JobSeeker Payment - Services Australia Apply online or call: 132 850
If your employer is Bankrupt or goes into Liquidation	The Fair Entitlements Guarantee (FEG) is available to eligible employees to help you get your unpaid entitlements.	Fair Entitlements Guarantee (FEG) FEG Assistance Factsheet
Redundancy pay and entitlements	The Redundancy Information Statement (RIS) outlines your rights and entitlements when you've been retrenched.	Redundancy Information Statement
Tax and Retirement	ATO information about redundancy payments.	ATO – Redundancy and Early Retirement

Looking after yourself

Health and Wellbeing	Losing your job can be a very difficult time. Talk to someone about taking care of you and your family's mental health.	Beyond Blue Call: 1300 22 4636 Lifeline Australia Call: 13 11 14
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		Support for young people aged 16-25 years: Headspace National Youth Mental Health Foundation Call: 1800 650 890
Online resources		
Advice for retrenched employees	Information and links to supports available for retrenched workers.	What's Next?
Changing careers	Help with identifying careers or jobs that match your skills and experience.	Job Switch
Search Job Vacancies	Search Workforce Australia's current job vacancies.	Workforce Australia for Individuals - Job Search
Training and job options	Advice on looking for work, finding training or exploring other job options.	Your Career

If you have any questions or feedback please email IndustryAdjustment@dewr.gov.au