WORKFORCE AUSTRALIA

TRANSITION TO WORK SERVICE DELIVERY PLAN

Job Pathways

Workforce Australia
Employment Services

Job Pathways services and support for young people aged 15–24

OUR PURPOSE

- Provide intensive, personalised support that helps young people build confidence, overcome barriers and move into sustainable employment, education or training.

WHO WE SUPPORT

- Young people aged 15–24 who have left school early or need support to enter work or training.

What to expect from JOB PATHWAYS

These commitments describe the consistent service every participant can expect and will support ongoing performance monitoring and assessment.

A welcoming, culturally safe start

A local staff member will take time to understand your circumstances, strengths, interests and goals. We will identify any immediate barriers, including transport, identification, licensing, wellbeing, literacy, numeracy and digital skills.

A clear plan built with you

Together we will develop a practical Individual Pathway Plan with short and long-term goals, employment or training pathways, actions to address barriers, and any cultural, family or wellbeing considerations.

Dedicated coaching and flexible support

You will receive regular face-to-face appointments, fortnightly check-ins and one-on-one mentoring from a dedicated youth coach. Outreach may also be provided where needed to help you stay connected.



Practical help when you need it

We can assist with transport, identification and documents, clothing and PPE, and connections to community services. Our drop-in Jobs Hub also provides access to computers, phones, resume support, job applications, training information and walk-in assistance.

Local training and employment opportunities

We will connect your interests and strengths with local opportunities across civil construction, ranger and conservation work, tourism and hospitality, community services, retail, seasonal work, apprenticeships and traineeships.

Employer connections and ongoing support

Job Pathways will actively engage local employers through Broome Chamber of Commerce events, career expos, workplace visits and employer activities delivered through the Jobs Hub. These relationships will help create opportunities for work experience, apprenticeships, traineeships and employment, while ongoing post-placement support will assist young people and employers to achieve sustainable employment outcomes.

OUR LOCAL SERVICE APPROACH

Connect & Engage

We build relationships with young people through local schools, families, youth services and alternative education providers. Outreach and mobile servicing will help us walk alongside young people as they build their futures, focusing on their strengths, goals and the opportunities available to them.

Create local opportunities

We work with employers and training providers to connect participants with opportunities across Broome's labour market, including:

- Civil construction, tickets, licensing and labouring
- Ranger, conservation and land management
- Tourism, hospitality, accommodation and events
- Community services, care and childcare
- Retail, administration and seasonal work
- Apprenticeships and traineeships

Working With Our Community

Job Pathways will maintain strong partnerships with local organisations including BRAMS, Boab Health, headspace/BYFM, Fines Enforcement Registry, schools, training providers and other community services. These partnerships support coordinated referrals and practical assistance to help young people address barriers, build independence and remain engaged in employment, education and training.

Quality and Accountibility

These Service Offer Commitments will guide consistent service delivery and support ongoing performance monitoring and assessment. They will help assess whether participants and employers receive the practical, personalised and locally connected support outlined in this plan.

Contact Details

Visit us at 2/11 Napier Terrace, Broome WA 6725
Opening hours: Monday to Friday, 8:00am to 4:30pm

- Call (08) 9192 8178
- Visit https://jobpathways.org.au/
- Email: communications@jobpathways.org.au

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