

Complaints / Tip Offs - iComply

The table below records the date of the department's receipt of complaints, grievances or tip-offs relating to iComply. The table does not indicate the nature or seriousness of the issue, timeframes for resolution, or whether any claims were substantiated.

Date	Referred to External Agency Y/N
18/08/2022	N
19/10/2022	N
08/02/2023	N
14/02/2023	Y
13/03/2023	N
03/04/2023	N
25/05/2023	N
26/05/2023	N
06/06/2023	N
30/07/2023	N
13/09/2023	N
20/09/2023	N
10/10/2023	N
08/11/2023	N
13/11/2023	N
23/01/2024	N
10/05/2024	N
24/07/2024	N
07/10/2024	N
06/11/2024	N
16/12/2024	N
23/12/2024	N
30/12/2024	N
30/12/2024	N
09/01/2025	Y
23/01/2025	N
11/02/2025	Y
14/02/2025	Y
19/02/2025	N
03/03/2025	Y
05/03/2025	Y
11/03/2025	Y
22/04/2025	N
19/05/2025	Y
30/05/2025	N
07/07/2025	N
07/08/2025	N
12/08/2025	N
18/08/2025	Y
18/08/2025	N
19/08/2025	Y
18/09/2025	N
05/11/2025	Y
02/12/2025	Y
10/12/2025	N
20/01/2026	Y

Final PALM Scheme Workers ceased to be employed by iComply on 6 January 2026.