Quality Indicator Employer Survey

SECTION A: Training delivery

Q1 The trainers demonstrated relevant industry skills and knowledge

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Not applicable

Q2 The facilities, equipment, and resources used for the training were suitable, safe, and accessible

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Not applicable

Q3 Students had access to training support services

Note: *Training support services means services and resources designed to help students complete the training in which they are enrolled. Services may be provided by your training provider or by another organisation.*

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Not applicable

Q4 Students were given sufficient time and opportunity to practise the knowledge and skills they were taught during the course

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree

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SECTION B: Assessment and outcomes

Q5 Students developed the skills and knowledge expected from the course

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree

Q6 Training and assessment reflected real workplace tasks and requirements

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Not applicable

SECTION C: Provider communication/engagement

Q7 I felt I could provide feedback or make a complaint to the training provider if I needed to

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Not applicable

Q8 The training provider responded appropriately to our feedback

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Not applicable

SECTION D: Overall assessment

Q9 We would use this training provider again

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree

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Q10 Do you have any additional feedback or comments related to the training?

Free text

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