



Australian Government

What's Next?



Support for retrenched workers

Help with finding work

Free support with:

- resumés
- job searches
- accessing training
- interview techniques
- referrals to programs

Workforce Australia is an Australian Government employment service. If you have been retrenched, you can access support up to **3 months before** your retrenchment date and for up to **6 months after**. You do not need to be receiving income support (Centrelink) payments. Retrenched workers' partners who are looking for work are also eligible for support.

Workforce Australia

Visit: workforceaustralia.gov.au/individuals/coaching/assistance/retrenched-workers

Find a Workforce Australia Employment Services Provider near you

Visit: workforceaustralia.gov.au/individuals/coaching/providers/search

Help with changing jobs for people aged 45+

Assistance with job searches, transferring your existing skills to a new job or industry and digital literacy skills.

Career Transition Assistance

Visit: workforceaustralia.gov.au/individuals/training/activities/career-transition-assistance

Job support for Young People aged 15–24

Support for young people aged 15–24 to find work (including apprenticeships and traineeships), training and local community services.

Transition to Work

Visit: dewr.gov.au/transition-work

Job support if you're living with Disability

A Disability Employment Service (DES) provider offers can help you find suitable work.

Job Access

Call: 1800 464 800

Visit: jobaccess.gov.au/

National Customer Service Line

For enquiries about Department of Employment and Workplace Relations (DEWR) providers, programs or services.

Call: 1800 805 260

Email: NationalCustomerServiceLine@dewr.gov.au

Financial advice and assistance

Financial assistance

Find out if you are eligible for income support payments or other types of financial assistance from Centrelink.

Call: 132 850

JobSeeker Payment – Services Australia

Apply online or visit: servicesaustralia.gov.au/jobseeker-payment

Financial counselling

Free support from financial counsellors in your area.

Contact a Financial Counsellor

financialcounsellingaustralia.org.au/

Financial information about lump sum payments

Centrelink offers a free telephone service and videos on their website. Find out how lump sum payments affect Centrelink entitlements.

Financial Information Service

Call: 132 300 (Say "Financial Information Service" when prompted).

Visit: servicesaustralia.gov.au/financial-information-service

If your employer is bankrupt or goes into liquidation

The Fair Entitlements Guarantee (FEG) is available to eligible employees to help you get your unpaid entitlements.

Fair Entitlements Guarantee (FEG)

Visit: dewr.gov.au/fair-entitlements-guarantee

FEG Assistance Factsheet

Visit: dewr.gov.au/fair-entitlements-guarantee/resources/what-assistance-can-feg-provide-fact-sheet

Money Smart

A website with tips and tools on how to manage your money, or deal with credit or debt.

Visit: www.moneysmart.gov.au

National Debt Helpline

Free and confidential financial advice service.

Call: 1800 007 007

Visit: ndh.org.au

Redundancy pay and entitlements

The Redundancy Information Statement (RIS) outlines your rights and entitlements when you've been retrenched.

Redundancy Information Statement

Visit: dewr.gov.au/node/6887

Tax and retirement

ATO information about redundancy payments.

ATO – Redundancy and Early Retirement

Visit: ato.gov.au/individuals-and-families

Looking after yourself

Health and wellbeing

Losing your job can be a very difficult time. Talk to someone about taking care of you and your family's mental health.

Beyond Blue

Call: 1300 224 636

Lifeline Australia

Call: 13 11 14

Support for young people aged 16-25 years:

Headspace National Youth Mental Health Foundation

Call: 1800 650 890

Online resources

Advice for retrenched workers

Information and links to supports available for retrenched workers.

What's Next?

Visit: whatsnext.dewr.gov.au

Changing careers

Help with identifying careers or jobs that match your skills and experience.

Job Switch

Visit: workforceaustralia.gov.au/individuals/coaching/careers/job-switch

Search job vacancies

Search Workforce Australia's current job vacancies.

Workforce Australia for Individuals – job search

Visit: workforceaustralia.gov.au

Training and job options

Advice on looking for work, finding training or exploring other job options.

Your Career

Visit: yourcareer.gov.au



If you have any questions please email: retrenchment@dewr.gov.au