

Workforce Australia Services Caseload by Provider and Year

Provider	31-Dec-22	31-Dec-23	31-Dec-24	30-Sep-25
AIMBIG EMPLOYMENT PTY LTD	3,420	3,315	3,205	3,565
AMES Australia	11,085	8,945	8,610	8,580
APM Employment Services	46,420	47,925	46,550	54,920
are-able	1,380	1,335	1,155	1,265
ASURIA				16,795
ASURIA PEOPLE SERVICES PTY LIMITED	16,780	16,160	15,250	
Atwork Australia Pty Ltd	32,125	33,405	32,995	37,725
Bamara				3,890
Best Employment	5,415	5,075	6,715	7,115
BUSY Ability				5,925
CoAct	19,665	19,650	18,570	22,310
CVGT Employment	9,145	8,665	7,760	8,460
ETC	16,600	15,715	13,785	15,135
Family Services Australia	4,345	4,315	3,985	4,490
Global Skills	12,330	11,945	11,280	12,010
Impact Services Pty Ltd	3,495	3,370	3,165	3,285
INDIVIDUAL EMPOWERMENT NETWORK PTY LTD	1,830	2,040	2,105	
IntoJobs	8,735	8,865	9,055	8,155
Ironbark Aboriginal Corporation				1,875
Jobfind Centres	10,335	10,235	9,325	11,790
JOBLINK PLUS LIMITED	9,985	10,070	10,500	13,040
Jobs Australia Enterprises	2,390	2,165		
Jobs Statewide Employment Solutions	14,345	14,295	12,755	3,675
MADEC Australia	5,165	4,745	4,465	4,775
MAREEBA SHIRE JOB TRAINING ASSOC INC	2,635	2,300	2,480	2,805
MatchWorks	21,875	21,840	20,720	23,135
Max Employment	20,520	19,485	17,435	16,835
MEGT (AUSTRALIA) LTD	3,825	3,510	3,650	4,215
MTC Australia	7,610	7,175	6,620	
MTC FutureReady				7,390
NIRRUMBUK ABORIGINAL CORPORATION	710	5		
ON-Q HUMAN RESOURCES LIMITED	5,180	5,050	5,645	
Opendoor Ltd				4,435
Sarina Russo Job Access	12,140	11,925	11,135	12,355
Sureway Employment and Training Pty Ltd	10,750	10,505	9,970	11,005
SYC Ltd	16,750	16,540	15,190	18,045
The Salvation Army Employment Plus	29,115	28,470	27,145	29,995
The Trustee for Designer Life (Queensland) Trust	5,625	5,190	5,605	
Training Alliance Group Australia Pty Ltd	405	470	525	580
Tursa Employment & Training	9,380	9,445	8,080	8,740
VERTO Ltd	7,665	7,310	6,970	5,800
Waalitj Foundation Limited	335	350	415	455
WCIG	3,960	3,835	3,765	
wes.jobs	1,460	1,500	1,595	1,980
WISE Employment Ltd	19,040	19,745	20,335	23,695

WORKSKIL AUSTRALIA LTD.	36,565	36,325	35,100	41,915
Workskills Tasmania	2,755	2,760	2,610	2,660
Workways Australia Limited	6,165	5,735	5,300	6,580
Yilabara				1,050
Yilabara Solutions	620	775	980	
All Providers	460,075	452,480	432,510	472,455

Notes:

1. In order to protect individuals' privacy, all cells within the table have been rounded to the nearest 5. This may result in non-additivity for some totals.
2. Data for each year is the caseload as at end of the year. For 2025 the data is at 30 September 2025.

Workforce Australia Services Caseload by Employment Region and Year

Employment Region	31-Dec-22	31-Dec-23	31-Dec-24	30-Sep-25
Adelaide North	16,375	17,015	15,830	17,215
Adelaide South	10,300	11,190	9,435	9,740
Ballarat	3,855	3,850	3,685	4,135
Barwon	5,275	5,150	4,895	5,395
Bendigo	3,550	3,300	2,885	3,055
Brisbane South East	18,035	17,670	17,970	20,305
Broome	710	5	5	10
Cairns	9,290	9,710	8,950	9,545
Capital Region	6,320	6,355	6,470	7,240
Central West	5,100	4,790	4,695	5,100
Darling Downs	6,495	6,525	6,325	7,085
Darwin (includes Alice Springs)	4,120	4,005	4,430	4,890
Esperance	250	245	280	330
Far West Orana (includes Broken Hill)	4,270	4,200	4,400	4,575
Fitzroy	6,800	6,785	6,515	7,005
Geraldton	1,475	1,505	1,635	1,760
Gippsland	7,420	7,120	5,960	6,485
Gold Coast	10,795	10,230	9,085	10,090
Goulburn/Murray	8,480	7,905	7,375	8,125
Great Southern - Wheatbelt	4,190	4,335	4,500	4,715
Hobart and Southern Tasmania	6,825	6,725	6,255	6,460
Hunter	15,235	14,455	13,135	14,270
Illawarra South Coast	9,995	9,985	9,390	10,100
Inner Metropolitan Melbourne	13,705	13,345	13,750	15,815
Kalgoorlie	740	815	940	1,030
Mackay	3,665	3,655	3,605	3,905
Mid North Coast	8,555	8,860	7,665	8,510
Mid North SA	2,920	2,900	2,575	2,810
Murray and South East	3,905	3,990	3,485	3,565
Murray Riverina	4,225	4,275	4,310	4,540
New England and North West	6,830	6,420	6,525	6,870
Norfolk Island	45	30	25	5
North and North Western Tasmania	7,920	7,380	6,435	6,975

North Coast	7,465	7,140	6,160	6,690
North Eastern Melbourne	13,460	13,380	12,780	13,930
North West Country SA	2,620	2,595	2,640	2,950
North Western Melbourne	7,965	7,790	7,545	8,500
Perth - North	18,695	18,560	18,315	19,845
Perth - South	22,650	23,070	23,185	25,655
Somerset	16,015	15,180	14,520	15,540
South Coast of Victoria	2,415	2,340	2,055	2,245
South Eastern Melbourne and Peninsula	17,140	17,445	17,465	19,895
South West WA	3,995	3,890	3,815	4,175
Sydney East Metro	17,230	16,490	15,945	16,630
Sydney Greater West	21,430	21,625	21,725	24,195
Sydney North and West	13,120	12,665	12,260	13,175
Sydney South West	21,335	20,495	18,495	19,780
Townsville (includes Mt Isa)	7,720	7,355	7,820	8,445
Unknown	15	30	20	70
Western Melbourne	17,780	17,110	16,790	19,245
Wide Bay and Sunshine Coast	16,435	16,250	13,895	14,705
Wimmera Mallee	4,565	4,300	4,005	4,345
Wivenhoe	10,350	10,050	9,650	10,785
All Regions	460,075	452,480	432,510	472,455

Notes:

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