Workforce Australia Services Caseload by Provider and Year

AIMBIG EMPLOYMENT PTY LTD 3,420 3,315 3,205 3,566 AMES Australia 11,085 8,945 8,610 8,586 AMES Australia 11,085 11,380 1,335 1,155 1,266 AFM Employment Services 46,420 47,925 46,550 54,922 are-able 1,380 1,335 1,155 1,266 ASURIA 16,790 ASURIA PEOPLE SERVICES PTY LIMITED 16,780 16,160 15,250 ARwork Australia Pty Ltd 32,125 33,405 32,996 37,725 Bamara 5,415 5,075 6,715 7,115 Bamara 7,507 Bush Yability 5,415 5,075 6,715 7,115 Bamara 8,507 Bush Yability 10,605 19,650 18,570 22,310 CVGT Employment 9,145 8,665 7,760 8,466 CVGT Employment 9,145 8,665 7,760 8,466 GTO 15,715 13,785 15,133 Family Services Australia 4,345 4,315 3,985 4,996 Global Skillis 12,330 11,945 11,280 11,010 IntoJobs 18,735 13,370 13,165 3,288 INDIVIDUAL EMPOWERMENT NETWORK PTY LTD 1,830 2,040 2,105 IntoJobs LimiteD 1,054 1,054 1,054 1,054 1,054 1,054 1,054 1,054 1,054 1,055 1	Provider	31-Dec-22	31-Dec-23	31-Dec-24	30-Sep-25
AMES Australia					-
APM Employment Services					
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ASURIA PEOPLE SERVICES PTY LIMITED 16,780 16,160 15,250 Atwork Australia Pty Ltd 32,125 33,405 32,995 37,725 Bamara 52,125 33,405 32,995 37,725 Bamara 52,125 33,405 32,995 37,725 Best Employment 5,415 5,075 6,715 7,115 BUSY Ability 5,925 CoAct 19,665 19,650 18,570 22,311 BUSY Ability 9,145 8,666 7,760 18,570 22,311 ETC 16,600 15,715 13,785 15,135 Family Services Australia 4,345 4,315 3,985 4,496 Global Skills 12,330 11,945 11,280 12,010 Impact Services Pty Ltd 3,495 3,370 3,165 16,328 INDIVIDUAL EMPOWERMENT NETWORK PTY LTD 1,830 2,040 2,105 Intolobs 8,735 8,865 9,055 8,155 Intolobs 8,735 8,865 9,055 8,155 Intolobs 10,235 9,325 11,796 JOBLINK PLUS LIMITED 9,985 10,070 10,500 13,040 Jobs Australia Enterprises 2,390 2,165 JOBS Statewide Employment Solutions 14,345 14,295 12,755 3,675 MADEC Australia 5,165 4,745 4,465 4,775 MAREEBA SHIRE JOB TRAINING ASSOC INC 2,635 2,300 2,480 2,805 MatchWorks 21,875 21,840 20,720 23,135 MRAE Employment 20,520 19,485 17,435 16,833 MRAE Employment 30 1,105 5 10,000 MTC FutureReady NIRRUMBUK ABORICINAL CORPORATION 710 5 NIRRUM		_,,,,	_,000	_,	
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Family Services Australia					
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INDIVIDUAL EMPOWERMENT NETWORK PTY LTD		· ·	·	·	
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Ironbark Aboriginal Corporation		+			8 155
Jobfind Centres		0,700	0,000	3,000	
JOBLINK PLUS LIMITED		10 335	10 235	9 325	
Jobs Australia Enterprises		+	-		
Jobs Statewide Employment Solutions				10,500	10,040
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[1,000] 1,000					1 920
	-	+			23,695

WORKSKIL AUSTRALIA LTD.	36,565	36,325	35,100	41,915
Workskills Tasmania	2,755	2,760	2,610	2,660
Workways Australia Limited	6,165	5,735	5,300	6,580
Yilabara				1,050
Yilabara Solutions	620	775	980	
All Providers	460,075	452,480	432,510	472,455

Notes:

- 1. In order to protect individuals' privacy, all cells within the table have been rounded to the nearest 5. This may result in non-additivity for some totals.
- 2. Data for each year is the caseload as at end of the year. For 2025 the data is at 30 September 2025.

Workforce Australia Services Caseload by Employment Region and Year

Employment Region	31-Dec-22	31-Dec-23	31-Dec-24	30-Sep-25
Adelaide North	16,375	17,015	15,830	17,215
Adelaide South	10,300	11,190	9,435	9,740
Ballarat	3,855	3,850	3,685	4,135
Barwon	5,275	5,150	4,895	5,395
Bendigo	3,550	3,300	2,885	3,055
Brisbane South East	18,035	17,670	17,970	20,305
Broome	710	5	5	10
Cairns	9,290	9,710	8,950	9,545
Capital Region	6,320	6,355	6,470	7,240
Central West	5,100	4,790	4,695	5,100
Darling Downs	6,495	6,525	6,325	7,085
Darwin (includes Alice Springs)	4,120	4,005	4,430	4,890
Esperance	250	245	280	330
Far West Orana (includes Broken Hill)	4,270	4,200	4,400	4,575
Fitzroy	6,800	6,785	6,515	7,005
Geraldton	1,475	1,505	1,635	1,760
Gippsland	7,420	7,120	5,960	6,485
Gold Coast	10,795	10,230	9,085	10,090
Goulburn/Murray	8,480	7,905	7,375	8,125
Great Southern - Wheatbelt	4,190	4,335	4,500	4,715
Hobart and Southern Tasmania	6,825	6,725	6,255	6,460
Hunter	15,235	14,455	13,135	14,270
Illawarra South Coast	9,995	9,985	9,390	10,100
Inner Metropolitan Melbourne	13,705	13,345	13,750	15,815
Kalgoorlie	740	815	940	1,030
Mackay	3,665	3,655	3,605	3,905
Mid North Coast	8,555	8,860	7,665	8,510
Mid North SA	2,920	2,900	2,575	2,810
Murray and South East	3,905	3,990	3,485	3,565
Murray Riverina	4,225	4,275	4,310	4,540
New England and North West	6,830	6,420	6,525	6,870
Norfolk Island	45	30	25	5
North and North Western Tasmania	7,920	7,380	6,435	6,975

North Coast	7,465	7,140	6,160	6,690
North Eastern Melbourne	13,460	13,380	12,780	13,930
North West Country SA	2,620	2,595	2,640	2,950
North Western Melbourne	7,965	7,790	7,545	8,500
Perth - North	18,695	18,560	18,315	19,845
Perth - South	22,650	23,070	23,185	25,655
Somerset	16,015	15,180	14,520	15,540
South Coast of Victoria	2,415	2,340	2,055	2,245
South Eastern Melbourne and Peninsula	17,140	17,445	17,465	19,895
South West WA	3,995	3,890	3,815	4,175
Sydney East Metro	17,230	16,490	15,945	16,630
Sydney Greater West	21,430	21,625	21,725	24,195
Sydney North and West	13,120	12,665	12,260	13,175
Sydney South West	21,335	20,495	18,495	19,780
Townsville (includes Mt Isa)	7,720	7,355	7,820	8,445
Unknown	15	30	20	70
Western Melbourne	17,780	17,110	16,790	19,245
Wide Bay and Sunshine Coast	16,435	16,250	13,895	14,705
Wimmera Mallee	4,565	4,300	4,005	4,345
Wivenhoe	10,350	10,050	9,650	10,785
All Regions	460,075	452,480	432,510	472,455

Notes:

- 1. In order to protect individuals' privacy, all cells within the table have been rounded to the nearest 5. This may result in non-additivity for some totals.
- 2. Data for each year is the Caseload as at end of the year. For 2025 the data is at 30 September 2025.