

Australian Government Department of Education, Skills and Employment

Enhanced Services Outcome Payment Ratios

The information provided below has been designed to be used together with the average Enhanced Services caseload information provided in the tender. For example the methodology to calculate would be

- Monthly Enhanced Services Caseload * proportion to achieve a 4 week full outcome payment
 - E.g. Monthly Enhanced Services caseload of 1000 in May 2023 x 24 per cent = 24 4 full week outcome payments being paid in June 2023.

For the 12 and 26 week ratios (including bonuses) they have been designed to be calculated as conversion rates from those who achieve a 4 week outcome.

Enhanced Services Outcome Payment Ratios	JSCI	Ratio
Proportion of the Enhanced Services caseload to attract a 4 week Partial Outcome Payment in a given month	Moderate JSCI	0.70%
Proportion of the Enhanced Services caseload to attract a 4 week Partial Outcome Payment in a given month	High JSCI	0.1%
Proportion of the Enhanced Services caseload to attract a 4 week Full Outcome Payment in a given month	Moderate JSCI	2.4%
Proportion of the Enhanced Services caseload to attract a 4 week Full Outcome Payment in a given month	High JSCI	0.3%
Proportion who received a 4 week partial Outcome Payment who subsequently claim a 12 week Partial Outcome Payment	Moderate JSCI	83.2%
Proportion who received a 4 week partial Outcome Payment who subsequently claim a 12 week Partial Outcome Payment	High JSCI	81.8%
Proportion who received a 4 week Full Outcome Payment who subsequently claim a 12 week Full Outcome Payment	Moderate JSCI	83.2%

Enhanced Services Outcome Payment Ratios	JSCI	Ratio
Proportion who received a 4 week Full Outcome Payment who subsequently claim a 12 week Full Outcome Payment	High JSCI	81.8%
Proportion who received a 12 week Partial Outcome Payment who subsequently claim a 26 week Partial Outcome Payment	Moderate JSCI	61.8%
Proportion who received a 12 week Partial Outcome Payment who subsequently claim a 26 week Partial Outcome Payment	High JSCI	55.7%
Proportion who received a 12 week Full Outcome Payment who subsequently claim a 26 week Full Outcome Payment	Moderate JSCI	61.8%
Proportion who received a 12 week Full Outcome Payment who subsequently claim a 26 week Full Outcome Payment	High JSCI	55.7%
Proportion of 12 week Partial Outcome Payments that attract the VLTU Bonus	Moderate JSCI	33.2%
Proportion of 12 week Partial Outcome Payments that attract the VLTU Bonus	High JSCI	73.3%
Proportion of 26 week Partial Outcome Payments that attract the VLTU Bonus	Moderate JSCI	25.7%
Proportion of 26 week Partial Outcome Payments that attract the VLTU Bonus	High JSCI	68.2%
Proportion of 12 week Full Outcome Payments that attract the VLTU Bonus	Moderate JSCI	25.9%
Proportion of 12 week Full Outcome Payments that attract the VLTU Bonus	High JSCI	68.4%
Proportion of 26 week Full Outcome Payments that attract the VLTU Bonus	Moderate JSCI	25.7%
Proportion of 26 week Full Outcome Payments that attract the VLTU Bonus	High JSCI	68.2%