

Australian Public Service Employee Census 2023 8 May – 9 June



# Highlights Report **DEWR**



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#### **EXPLORING YOUR RESULTS**



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.



#### **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**

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#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, INSPIRED AND ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

0	YOUR EMPLOYEE ENGAGEMENT INDEX SCORE	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES -1	variance from large sized agencies -1
	Overall, I am satisfied with my job	77	13 10	77%	+4	0	+1
SAY	I am proud to work in my agency	74	21	74%	-2	-5 🔮	-5 🕑
SA	I would recommend my agency as a good place to work	78	15	<b>78</b> %	+10 🔂	+3	+4
	I believe strongly in the purpose and objectives of my agency	81	16	81%	-3	-4	-5 🔮
зтаγ	I feel a strong personal attachment to my agency	55	31 14	55%	-5 🕑	-4	-7 🛛
ST,	I feel committed to my agency's goals	81	16	81%	-3	-3	-4
	I suggest ideas to improve our way of doing things	90	8	90%	+3	-1	+1
IVE	I am happy to go the 'extra mile' at work when required	91		91%	+1	-2	-1
STRIVE	I work beyond what is required in my job to help my agency achieve its objectives	78	17	<b>78</b> %	-2	-3	-3
	My agency really inspires me to do my best work every day	59	30 11	59%	+2	-1	-1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER

THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN
 COMPARATOR

Positive Neutral Negative



### **LEADERSHIP - IMMEDIATE SUPERVISOR**

Australian Government

Australian Public Service Commission

IMMEDIATE SUPERVISOR

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THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

	YOUR IMMEDIATE SUPERVISOR INDEX SCORE	RESPONSE SCALE		% POSITIVE	variance from aps overall +1	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	My supervisor engages with staff on how to respond to future challenges	81	13	81%	+2	+1	+1
sor	My supervisor can deliver difficult advice whilst maintaining relationships	79	15	<b>79</b> %	+1	0	-1
Immediate Supervisor	My supervisor invites a range of views, including those different to their own	84	10	84%	+3	+1	+1
nediate	My supervisor encourages my team to regularly review and improve our work	82	13	<b>82</b> %	+1	0	0
Ē	My supervisor is invested in my development	75	17 8	75%	-1	-2	-2
	My supervisor ensures that my workgroup delivers on what we are responsible for	89	8	89%	+2	0	0
	Other similar questions						
	My supervisor provides me with helpful feedback to improve my performance	77	15 8	77%	0	0	0
	My immediate supervisor encourages me	76	17 7	<b>76</b> %	0	-1	-1
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER AT LEAST 5 COMPARATOR	PERCENTAGE POINTS LESS THAN OR			Positive Neu	itral Negative	
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#### **LEADERSHIP - SES MANAGER**

A VARIANCE YOUR VARIANCE VARIANCE % FROM LARGE FROM APS FROM POLICY 72 SES MANAGER **RESPONSE SCALE** POSITIVE SIZED OVERALL AGENCIES AGENCIES LEADERSHIP **INDEX SCORE** +3 0 -1 SES My SES manager clearly articulates the direction and 8 73% 73 18 +50  $\cap$ +1MANAGER priorities for our area My SES manager presents convincing arguments and 70 24 70% +80 -1 +2 persuades others towards an outcome Manager THE SES MANAGER My SES manager promotes cooperation within and between 73 22 73% +70 0 -4 SCORE ASSESSES agencies HOW EMPLOYEES VIEW THE ES 23 **69**% 69 8 +1 My SES manager encourages innovation and creativity +4 -1 LEADERSHIP S **BEHAVIOURS OF** THEIR IMMEDIATE My SES manager creates an environment that enables us to 71 20 71% +2 9 +80 0 deliver our best SES MANAGER IN LINE WITH THE APS My SES manager ensures that work effort contributes to the LEADERSHIP 79 17 79% +60 -1 +1strategic direction of the agency and the APS CAPABILITY FRAMEWORK. Other similar questions 63% +10 🕢 63 27 10 +3+60 In my agency, the SES work as a team In my agency, the SES clearly articulate the direction and 19 72% +90 +60 72 9 +4 priorities for our agency In my agency, communication between SES and other 64% +60 64 23 13 +11 +4employees is effective My SES manager routinely promotes the use of data and 72% 72 23 +60 +2 +1evidence to deliver outcomes

> KEY AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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# **COMMUNICATION AND CHANGE**

Australian Government Australian Public Service Commission





#### WORKPLACE CONDITIONS

	RESPONSE SCAI	-E	% POSITIVE	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My job gives me opportunities to utilise my skills	82	10 7	82%	+4	+1	+1
I have a choice in deciding how I do my work	69	23 8	69%	+5 🔂	-2	-2
Where appropriate, I am able to take part in decisions that affect my job	76	13 10	76%	+7 🔂	+1	+3
I am clear what my duties and responsibilities are	78	17	<b>78</b> %	-1	0	-1
I am satisfied with the recognition I receive for doing a good job	72	16 12	<b>72</b> %	+6 🔂	-1	+1
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	71	15 15	<b>71</b> %	+19 🔂	+4	+9 🟠
l am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	80	12 8	80%	+6 🔂	0	+1
I am satisfied with the stability and security of my job	83	10 8	83%	+1	-3	0
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	88		88%	+9 🗘	+3	+4





#### WORKPLACE CONDITIONS

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	RESPONSE SCALE	% POSITIVE	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel a strong personal attachment to the APS	66 <b>25</b> 9	66%	+4	+4	+4
I understand how my role contributes to achieving an outcome for the Australian public	91	91%	-1	-1	-2
I believe strongly in the purpose and objectives of the APS	85 13	85%	+1	-1	-1
	RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What best describes your current workload?					
Well above capacity - too much work		22%	-2	-3	-1
Slightly above capacity - lots of work to do		<b>41</b> %	+1	+1	0
At capacity - about the right amount of work to do		30%	0	+2	+1
Slightly below capacity – available for more work		6%	+1	0	0

Well below capacity - not enough work





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# **INCLUSION AND FLEXIBLE WORKING**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	84 12	84%	+4	+1	+1
My supervisor actively ensures that everyone can be included in workplace activities	84 11	84%	+1	0	0
receive the respect I deserve from my colleagues at work	82 15	82%	+1	-1	0
	RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARC SIZED AGENCIE
o you currently access any of the following flexible working arrangements? [Multiple Response]					
Part time		14%	+1	+1	+1
Flexible hours of work		24%	-4	+2	-2
Compressed work week		3%	0	0	-1
Job sharing		1%	0	0	0
Working away from the office/working from home		<b>72</b> %	+15 🕥	+90	+5 🛇
None of the above		16.	10		
		<b>16</b> %	-10 🕑	-8 🕑	-5 🕑

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2023 APS Employee Census

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AT LEAST 5 PERCENTAGE POINTS LESS THAN

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COMPARATOR



Positive Neutral Negative

# **ENABLING INNOVATION**

0	Ŷ	YOUR ENABLING INNOVATION INDEX SCORE	RESPONSE SCALE	% POSITIVE	variance from aps overall +1	VARIANCE FROM POLICY AGENCIES +1	VARIANCE FROM LARGE SIZED AGENCIES +1
ENABLING INNOVATION		I believe that one of my responsibilities is to continually look for new ways to improve the way we work	83 13	83%	+3	-1	+1
THE INNOVATION	/ation	My immediate supervisor encourages me to come up with new or better ways of doing things	75 17 8	75%	+3	+1	+2
THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS	People are recognised for coming up with new and innovative ways of working	58 30 11	58%	0	0	-1	
	My agency inspires me to come up with new or better ways of doing things	52 36 12	<b>52</b> %	+2	+3	+2	
A CULTURE WHICH ENABLES THEM TO BE SO.		My agency recognises and supports the notion that failure is a part of innovation	42 40 18	42%	+3	+50	+3
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#### WELLBEING POLICIES AND SUPPORT

0	+	YOUR WELLBEING POLICIES AND SUPPORT INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM APS OVERALL +2	VARIANCE FROM POLICY AGENCIES +1	VARIANCE FROM LARGE SIZED AGENCIES
WELLBEING	oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	67 23 10	67%	+3	+3	+2
THE WELLBEING	and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	61 26 13	61%	-1	0	-2
SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL	policies a	My agency does a good job of promoting health and wellbeing	64 25 11	64%	+1	+1	-1
ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND	Wellbeing p	I think my agency cares about my health and wellbeing	66 23 11	66%	+5 🕥	+2	+1
HEALTHY WORKING ENVIRONMENT.	Wel	I believe my immediate supervisor cares about my health and wellbeing	87 9	<b>87</b> %	+2	-1	0
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#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
How often do you find your work stressful?					
Always		4%	-1	0	0
Often		<b>24</b> %	-2	-3	-2
Sometimes		<b>50</b> %	+1	0	0
Rarely		<b>21</b> %	+2	+2	+2
Never		2%	0	0	0
To what extent is your work emotionally demanding?					
To a very large extent		<b>5</b> %	-3	-1	-2
To a large extent		<b>19</b> %	-2	-1	-1
Somewhat		<b>37</b> %	-1	-1	-1
To a small extent		<b>27</b> %	+4	+2	+3
To a very small extent		<b>11</b> %	+2	+1	+1

KEY AT LEAST 5 PERCENTAGE POINTS GREATER THAN OT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



#### WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel burned out by my work					
Strongly agree		8%	-1	-1	0
Agree		24%	0	0	0
Neither agree nor disagree		<b>31</b> %	0	+1	0
Disagree		30%	+1	0	0
Strongly disagree		8%	+1	+1	0
In general, would you say that your health is:					
Excellent		10%	0	0	0
Very good		35%	+1	0	0
Good		<b>37</b> %	-1	-1	-1
Fair		14%	0	0	0
Poor		<b>4</b> %	0	0	0

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#### PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
In the last month, please rate your workgroup's overall performance					
Excellent		29%	+1	-2	-1
Very good		55%	+1	+1	+1
Average		14%	-1	+1	+1
Below average		2%	0	0	0
Well below average		1%	0	0	0
In the last month, please rate your agency's success in meeting its goals and objectives					
Excellent		<b>17</b> %	+1	-2	-1
Very good		<b>59</b> %	+5 🖸	0	+2
Average		22%	-3	+3	0
Below average		2%	-2	0	-1
Well below average		1%	-1	0	0

 

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 AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



#### PERFORMANCE

	RESPONSE SCALE		% POSITIVE	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	81	12 7	81%	+3	+1	+1
My workgroup has the tools and resources we need to perform well	65	17 18	65%	+6 🔂	+6 🗘	+70
The people in my workgroup use time and resources efficiently	76	15 9	76%	0	-1	-1
My workgroup can readily adapt to new priorities and tasks	85	9	85%	+2	0	+1
The people in my workgroup cooperate to get the job done	88	8	88%	+1	-1	-1

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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#### RETENTION

0		RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	Which of the following statements best reflects your current the position?	oughts about working in your current				
EMPLOYEES WHO	I want to leave my position as soon as possible		9%	-1	0	0
INDICATED THAT THEY WANTED TO LEAVE THEIR CURRENT	I want to leave my position within the next 12 months		<b>25</b> %	+1	-4	-2
POSITION AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS	I want to stay working in my position for the next one to two years		<b>43</b> %	+6 🖸	+1	+2
WERE ASKED WHAT THEIR PLANS WERE.	I want to stay working in my position for at least the next three years		<b>23</b> %	-6 \mathbf	+3	-1
	What best describes your plans involved with leaving your curre	ent position?				
	I am planning to retire		3%	-2	0	0
	I am pursuing another position within my agency		36%	-5 🕑	-4	-5 🔮
	I am pursuing a position in another agency		<b>34</b> %	+6 🔂	+5 🖸	+7 🔂
	I am pursuing work outside the APS		8%	-4	-2	-3
	It is the end of my non-ongoing, casual or contracted employment		<b>4</b> %	+1	0	-1
	Other		15%	+3	+2	+2
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR			PERCENTAGE POIN DR	ITS LESS THAN



#### RETENTION

0		RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	What is the primary reason behind your desire to leave your cu	rrent position? (5 highest responses):				
EMPLOYEES WERE	I wish to pursue a promotion opportunity		<b>17</b> %	-	-	-
ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE	I am looking to further my skills in another area		<b>13</b> %	-	-	-
TO LEAVE AND COULD SELECT ONE RESPONSE FROM A	I want to try a different type of work or I'm seeking a career change		10%	-	-	-
LIST OF ITEMS.	I am not satisfied with the work		7%	-	-	-
ONLY THE FIVE REASONS FOR LEAVING WITH THE	My immediate supervisor's leadership is of a poor quality		7%	-	-	-
HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.						
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#### **UNACCEPTABLE BEHAVIOUR**

0	DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	During the last 12 months and in the course of your employment, ha the basis of your background or a personal characteristic?	we you experienced discrimination on				
EMPLOYEES WHO HAD	Yes		8%	-2	-2	-2
PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS	No		92%	+2	+2	+2
IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR	Did this discrimination occur in your current agency?					
THE DISCRIMINATION. EMPLOYEES COULD	Yes		88%	-4	-2	-2
SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.	No		<b>12</b> %	+4	+2	+2
ONLY THE THREE TYPES OF	Basis for the discrimination that you experienced (3 highest respon	ses):				
DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.	Gender		30%	-	-	-
	Other		23%	-	-	-
	Race		<b>21</b> %	-	-	-
	КЕҮ	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR		AT LEAST 5 COMPARATO	PERCENTAGE POIN DR	ITS LESS THAN

#### **UNACCEPTABLE BEHAVIOUR**

0	HARASSMENT AND BULLYING	ESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	During the last 12 months, have you been subjected to harassment or bu	ullying in your current workplace?				
EMPLOYEES WHO	Yes		9%	-1	-1	-1
PERCEIVED HARASSMENT OR BULLYING IN THE LAST	Νο		86%	+2	+1	+1
12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR	Not sure		5%	0	0	0
BULLYING THEY EXPERIENCED. EMPLOYEES COULD	Types of harassment or bullying experienced (3 highest responses):					
SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.	Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		51%	-	-	_
ONLY THE THREE	Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		<b>49</b> %	-	-	-
OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.	Deliberate exclusion from work-related activities		28%	-	-	-
	Did you report the harassment or bullying?					
	I reported the behaviour in accordance with my agency's policies and procedures		34%	-1	0	-2
	It was reported by someone else		9%	+1	+1	+1
	I did not report the behaviour		58%	0	-1	+1
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#### **UNACCEPTABLE BEHAVIOUR**

0	CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	Excluding behaviour reported to you as part of your duties, in the la another APS employee in your agency engaging in behaviour that y be viewed as corruption?					
EMPLOYEES WHO	Yes		1%	-2	-1	-1
INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT	No		93%	+2	0	+1
BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR.	Not sure		<b>4</b> %	0	+1	+1
EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A	Would prefer not to answer		2%	0	0	0
LIST OF ITEMS.	Types of corrupt behaviours witnessed (3 highest responses):					
ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.	Cronyism-preferential treatment of friends, such as appointing them to positions without proper regard to merit		60%	-	-	-
	Acting (or failing to act) in the presence of an undisclosed conflict of interest		16%	-	-	-
	Fraud, forgery or embezzlement		<b>16</b> %	-	-	-
	Did you report the potentially corrupt behaviour?					
	I reported the behaviour in accordance with my agency's policies and procedures		9%	-11 🕑	-9 🕑	-11 👁
	It was reported by someone else		20%	+4	+50	+6 🖸
	I did not report the behaviour		<b>70</b> %	+70	+4	+5 🖸
	KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR		AT LEAST 5 COMPARATO	PERCENTAGE POIN PR	TS LESS THAN

#### DEMOGRAPHICS

How do you describe your gender?	Responses
Man or male	41%
Woman or female	55%
Non-binary	1%
l use a different term	0%
Prefer not to say	3%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	2%
No	98%

Do you have an ongoing disability?	Responses
Yes	10%
No	90%

Do you have carer responsibilities?	Responses
Yes	42%
No	58%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	10%
No	90%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	68%
Australian Aboriginal and/or Torres Strait Islander	2%
New Zealander (excluding Maori)	1%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European	11%
North-West European (excluding Anglo-European)	2%
Southern and Eastern European	5%
South-East Asian	12%
North-East Asian	3%
Southern and Central Asian	4%
North American	1%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	1%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	9%
No	79%
Not sure	12%



# **AGENCY POSITION**



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THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.



Leadership – Immediate Supervisor Index







#### 2023 APS Employee Census



# **AGENCY POSITION**

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#### AGENCY POSITION

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

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Number

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.



#### Enabling Innovation Index Ranking: 44th of 100 DEWR ᢣ 14 -12 -10 -Number of Agen 8 6 4 2 -0 58 48 59 60 61 62 63 64 65 66 67 68 69 70 71 73 74 75 77

1 APS



APS



79

#### SUGGESTED QUESTIONS TO FOCUS ON

8 VARIANCE VARIANCE VARIANCE % AT LEAST 5 PERCENTAGE POINTS AT LEAST 5 PERCENTAGE POINTS FROM LARGE  $\mathbf{O}$ O FROM APS FROM POLICY GREATER THAN COMPARATOR LESS THAN COMPARATOR SIZED POSITIVE OVERALL AGENCIES AGENCIES My agency inspires me to come up with new or better ways WHAT TO **52**% +2+3+2of doing things **FOCUS ON?** THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE My agency supports and actively promotes an inclusive 84% +1+1 +4BEEN IDENTIFIED AS BEING workplace culture IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT. 51% THEY ARE NOT +80 +60 +70 Change is managed well in my agency **NECESSARILY THE QUESTIONS WITH THE** LOWEST SCORES. 64% +80 +50 +4Internal communication within my agency is effective SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN. My SES manager creates an environment that enables us to 71% +80  $\cap$ +2deliver our best DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE. My SES manager ensures that work effort contributes to 79% +60 -1 +1the strategic direction of the agency and the APS



#### **DEWR SPECIFIC QUESTIONS**

	RESPONSE SCALE		% POSITIVE
I believe we are the 'department of great jobs'	51	36 13	51%
I feel safe to voice concerns	67	21 12	<b>67</b> %
I take onboard feedback that is different from my own perspective	95		95%
My workgroup invites diverse perspectives on all issues	76	18	76%
Supervisors and managers at all levels acknowledge and consider feedback that is different from their own perspectives	64	25 11	64%
Decisions at all levels are communicated transparently, where appropriate to do so	57	27 16	57%
I am expected to connect and collaborate with other areas in delivering my work	86	10	86%
I am often contacted and expected to work outside of my standard hours	59	21 20	<b>59</b> %
The department is committed to eliminating discrimination in all forms	77	18	77%
In the last 12 months, I have innovated my work by experimenting with new ideas and/or taking managed risks	66	27 7	66%





#### **DEWR SPECIFIC QUESTIONS**



KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



0



#### TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	OPPORTUNITIES
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus on and turn into action plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?

0	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS
USE THIS	FOR ACTION	TIMESCALES	OWNER	REGUIRED	MEASURE
PAGE TO	1				
START YOUR					
LOCAL					
ACTION					
PLANS	2				
IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND					
AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.	3				
PRIORITISE 3 AREAS TO TAKE FORWARD					



#### **GUIDE TO THIS REPORT**

#### % POSITIVE

Strongly

agree

Agree

POSITIVE RESPONSE

+ number of respondents who answered the question

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.

Neither

Neutral

response

Disagree

Negative

response

Strongly

disagree



RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

#### ANONYMITY

IT IS BEST PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE *AGREE TO DISAGREE* SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).



