# Employability Skills Training

## Block 2 Participant Service Delivery Plan

Status is an independent specialist provider of recruitment, training and Australian Government Employment Services. We offer over 32 years’ experience and are widely regarded for our dynamic, innovative approach to assisting our customers.

In Block 2 of our Workforce Australia Employability Skills Training we will help you to understand the local jobs market, develop job search and workplace skills, and gain industry specific skills, qualifications and licences. Our specialist programs focus on the following three in demand industries:

* Personal Care - Study the accredited unit Provide individualised support as we help facilitate applications for necessary clearances required to commence work in the industry
* Customer Service - Study the units Plan and prepare for work readiness and Deliver a service to customers which will provide the skills needed to commence working in a retail, hospitality, or clerical roles
* Civil Pathways - Develop the foundational skills necessary to work safely and proficiently in construction as we assist you to obtain the licences and permits required to commence working.

As part of your training we will also arrange industry awareness activities including tours of local businesses, employer presentations and training undertaken in our simulated work environments, giving you invaluable insights to help you gain and retain employment!

### We Engage

#### An office building with the Status Logo above the door

#### In Person

Our conveniently located training locations offer free access to WiFi, computers, printers and other facilities

#### A computer, tablet, and phone

#### Online

Each EST program includes a mix of training methodologies, including group work, digital skill development, and simulated business scenarios



#### With Support

Our Industry Specialist Trainers will support you throughout your training, and encourage you to access peer support through positive group experiences

### We Facilitate

#### Two people sitting at a table

#### Career Guidance

We will explore opportunities in the local labour market, and discuss career progression opportunities stemming from entry level roles

#### A lighbulb merged with a gear

#### Skill Recognition

We will help you to recognise your transferable skills and experiences relevant to local employment opportunities, and how to highlight these in job applications

#### A hand holding a spanner

#### Skill Development

Undertake accredited training from Industry Specialist Trainers that will give you the skills and micro-credentials to gain entry level work in local industry

#### A pair of bonoculars

#### Job Search Skills

Hone your job search techniques with strategies to target local jobs, and enhance your skills adapting written and video resumes to employment opportunities

#### A digital tablet showing goups of files including a video file, text documents and certificates

#### Digital Skill Building

Enhance your access to myGov through self-servicing platforms, and develop an ePortfolio where you can electronically store documents and qualifications

#### A speach bubble with an ellipsis inside

#### Interview Preparation

Strengthen your communication skills and gain confidence in your interview techniques through targeted role plays relevant to local employment opportunities

### We Connect

#### An office buildling

#### To Industry

Network with motivational speakers from local industry and discover pathways to employment while building understanding of workplace expectations

#### A certificate with an official seal in the corner

#### To Training

Discover further training opportunities leading to employment including traineeships, apprenticeships and subsidised vocational education



#### To Employment

Our Workforce Connect team will present employment opportunities that meet your interests and local industry demand

### Our Offices

#### Cannington

13 Pattie Street, Cannington WA 6107

08 9451 8017

#### Fremantle

2/22 Queen Street, Fremantle WA 6160

08 9335 2872

#### Rockingham

Level 2, 35 McNicholl Street, Rockingham WA 6168

08 9528 6792

#### Mandurah

Unit 4, 58 Anstruther Road, Mandurah WA 6210

08 9586 1435

### Keep in touch

 [Status](https://www.instagram.com/status_australia/)

[ Status Employment Services](https://www.facebook.com/statusemploymentservices)

[ Status Empowering People](https://www.linkedin.com/company/statusempoweringpeople/)

[ status.net.au](https://www.status.net.au/)

 08 9356 2729