

## Workforce Australia Services Caseload by Provider and Site Employment Region

Provider	Site Employment Region	31-Dec-22	31-Dec-23	31-Dec-24	30-Sep-25
AIMBIG EMPLOYMENT PTY LTD	Darling Downs	2,175	2,115	1,965	2,220
AIMBIG EMPLOYMENT PTY LTD	Mackay	1,245	1,200	1,240	1,345
AMES Australia	Darwin (includes Alice Springs)	1,295	1,155	1,385	
AMES Australia	North Eastern Melbourne	805	630	585	645
AMES Australia	North Western Melbourne	4,280	3,405	2,675	2,815
AMES Australia	Sydney Greater West	4,700	3,760	3,965	5,120
APM Employment Services	Adelaide North	3,295	3,965	3,965	5,750
APM Employment Services	Bendigo	2,055	1,900	1,680	1,780
APM Employment Services	Cairns	5,000	5,250	4,900	5,350
APM Employment Services	Capital Region	2,175	1,995	2,105	2,345
APM Employment Services	Darwin (includes Alice Springs)	1,395	1,575	1,520	3,020
APM Employment Services	Esperance	245	240	280	330
APM Employment Services	Gold Coast	1,780	1,510	1,310	1,575
APM Employment Services	Illawarra South Coast	2,265	2,330	2,190	2,350
APM Employment Services	Inner Metropolitan Melbourne	2,115	2,250	2,445	3,090
APM Employment Services	Murray Riverina	2,195	2,210	2,425	2,580
APM Employment Services	North West Country SA	1,060	1,025	1,085	1,235
APM Employment Services	Somerset	3,805	4,090	3,875	4,180
APM Employment Services	South West WA	2,680	2,580	2,545	2,800
APM Employment Services	Sydney East Metro	5,535	5,475	5,230	6,150
APM Employment Services	Sydney North and West	1,705	2,080	2,195	2,550
APM Employment Services	Wide Bay and Sunshine Coast	7,135	7,095	6,165	6,750
APM Employment Services	Wivenhoe	1,975	2,350	2,625	3,085
are-able	South Coast of Victoria	1,380	1,335	1,155	1,265
ASURIA	Ballarat	2,325	2,330	2,180	2,455
ASURIA	Goulburn/Murray	2,680	2,520	2,390	2,635
ASURIA	Hobart and Southern Tasmania	1,725	1,640	1,460	1,525
ASURIA	North and North Western Tasmania	2,325	2,095	1,870	1,940
ASURIA	North Western Melbourne	1,560	1,635	1,430	1,680
ASURIA	Sydney East Metro	2,815	2,705	2,590	2,870
ASURIA	Sydney Greater West	3,305	3,195	3,305	3,680
Atwork Australia Pty Ltd	Adelaide North	4,220	4,445	3,990	5,660
Atwork Australia Pty Ltd	Barwon	1,415	1,495	1,460	1,615
Atwork Australia Pty Ltd	Great Southern - Wheatbelt	4,000	4,100	4,245	4,475
Atwork Australia Pty Ltd	Illawarra South Coast	4,045	3,950	3,520	3,885
Atwork Australia Pty Ltd	Mid North SA	1,110	1,135	1,040	1,170
Atwork Australia Pty Ltd	North and North Western Tasmania	1,245	1,305	1,180	1,300
Atwork Australia Pty Ltd	Perth - North	6,250	6,615	7,310	8,320
Atwork Australia Pty Ltd	Sydney East Metro	4,600	4,395	4,245	4,715
Atwork Australia Pty Ltd	Sydney Greater West	5,235	5,970	6,005	6,590
Bamara	Cairns				2,135
Bamara	Townsville (includes Mt Isa)				1,750
Best Employment	Far West Orana (includes Broken Hill)	2,590	2,540	2,645	2,740
Best Employment	New England and North West	2,825	2,535	4,070	4,375
BUSY Ability	Brisbane South East	1,890	1,380	1,630	1,660
BUSY Ability	Gold Coast	780	790	790	905
BUSY Ability	Somerset	1,735	1,995	2,310	2,425
BUSY Ability	Wide Bay and Sunshine Coast	775	885	915	935
CoAct	Brisbane South East	3,450	3,670	3,660	5,145
CoAct	Darling Downs	1,885	2,050	2,105	2,255
CoAct	Fitzroy	2,445	2,540	2,365	2,485
CoAct	Gold Coast	2,285	2,030	1,915	2,085
CoAct	Sydney North and West	3,450	3,260	3,065	3,320
CoAct	Townsville (includes Mt Isa)	2,400	2,430	2,450	3,870
CoAct	Wide Bay and Sunshine Coast	3,760	3,670	3,010	3,150
CVGT Employment	Bendigo	1,370	1,285	1,105	1,195
CVGT Employment	Goulburn/Murray	3,835	3,705	3,405	3,750
CVGT Employment	North and North Western Tasmania	1,965	1,780	1,525	1,655
CVGT Employment	Wimmera Mallee	1,975	1,890	1,720	1,865
ETC	Gold Coast	3,510	3,400	2,795	3,155
ETC	Mid North Coast	4,305	4,275	3,580	3,990
ETC	Somerset	5,495	5,050	4,575	4,965
ETC	Wivenhoe	3,290	2,985	2,830	3,030
Family Services Australia	Gold Coast	2,200	2,240	2,035	2,245
Family Services Australia	Wivenhoe	2,145	2,080	1,955	2,245
Global Skills	Sydney North and West	4,615	4,515	4,420	4,755
Global Skills	Sydney South West	7,715	7,425	6,860	7,255
Impact Services Pty Ltd	Perth - North	3,495	3,370	3,165	3,285

Provider	Site Employment Region	31-Dec-22	31-Dec-23	31-Dec-24	30-Sep-25
INDIVIDUAL EMPOWERMENT NETWORK PTY LTD	Cairns	1,830	2,040	2,105	
IntoJobs	Darwin (includes Alice Springs)	1,420	1,280	1,535	
IntoJobs	Fitzroy	2,105	2,185	2,205	2,380
IntoJobs	Mackay	1,390	1,455	1,400	1,525
IntoJobs	Murray and South East	1,440	1,480	1,325	1,345
IntoJobs	South Eastern Melbourne and Peninsula	2,380	2,465	2,595	2,905
Ironbark Aboriginal Corporation	Darwin (includes Alice Springs)				1,875
Jobfind Centres	Barwon	1,960	1,805	1,760	1,930
Jobfind Centres	Gippsland	1,875	1,905	1,505	1,640
Jobfind Centres	Inner Metropolitan Melbourne	3,895	3,795	3,650	5,280
Jobfind Centres	North Western Melbourne	2,605	2,730	2,410	2,940
JOBLINK PLUS LIMITED	Central West	875	900	1,105	1,205
JOBLINK PLUS LIMITED	Hunter	7,480	7,410	6,900	9,190
JOBLINK PLUS LIMITED	New England and North West	1,625	1,760	2,490	2,645
Jobs Australia Enterprises	New England and North West	2,390	2,165		
Jobs Statewide Employment Solutions	Adelaide North	4,320	4,435	4,000	
Jobs Statewide Employment Solutions	Adelaide South	2,875	2,985	2,350	
Jobs Statewide Employment Solutions	Inner Metropolitan Melbourne	3,170	2,925	2,945	
Jobs Statewide Employment Solutions	Sydney South West	3,985	3,950	3,465	3,675
MADEC Australia	Goulburn/Murray	2,400	2,180	2,035	2,165
MADEC Australia	Wimmera Mallee	2,765	2,565	2,430	2,610
MAREEBA SHIRE JOB TRAINING ASSOC INC	Townsville (includes Mt Isa)	2,635	2,300	2,480	2,805
MatchWorks	Brisbane South East	3,135	2,865	2,750	3,750
MatchWorks	Perth - South	6,980	7,030	6,885	7,475
MatchWorks	South Eastern Melbourne and Peninsula	3,355	3,435	3,315	3,790
MatchWorks	Sydney South West	5,035	4,955	4,290	4,445
MatchWorks	Western Melbourne	3,370	3,550	3,475	3,675
Max Employment	Cairns	2,475	2,435	1,940	2,085
Max Employment	Fitzroy	2,385	2,175	2,045	2,240
Max Employment	Hobart and Southern Tasmania	2,310	2,290	2,155	2,265
Max Employment	Illawarra South Coast	3,060	2,935	2,720	2,845
Max Employment	North and North Western Tasmania	2,425	2,225	1,885	2,090
Max Employment	South West WA	1,320	1,300	1,240	1,355
Max Employment	Sydney East Metro	2,110	1,785	1,735	
Max Employment	Wide Bay and Sunshine Coast	4,435	4,340	3,710	3,955
MEGT (AUSTRALIA) LTD	Western Melbourne	3,825	3,510	3,650	4,215
MTC FutureReady	Somerset	4,680	4,330	3,915	4,385
MTC FutureReady	Sydney East Metro	2,930	2,845	2,705	3,000
NIRRUMBUK ABORIGINAL CORPORATION	Broome	710			
Opendoor Ltd	North Eastern Melbourne	3,960	3,835	3,765	4,435
Sarina Russo Job Access	Darling Downs	2,415	2,305	2,155	2,470
Sarina Russo Job Access	North Eastern Melbourne	2,055	2,035	1,835	1,940
Sarina Russo Job Access	Sydney South West	4,100	3,995	3,420	3,625
Sarina Russo Job Access	Western Melbourne	3,570	3,595	3,725	4,325
Sureway Employment and Training Pty Ltd	Ballarat	1,500	1,490	1,490	1,670
Sureway Employment and Training Pty Ltd	Barwon	1,795	1,760	1,600	1,795
Sureway Employment and Training Pty Ltd	Capital Region	2,260	2,300	2,295	2,565
Sureway Employment and Training Pty Ltd	Central West	2,400	2,195	2,075	2,240
Sureway Employment and Training Pty Ltd	Murray Riverina	1,745	1,760	1,645	1,775
Sureway Employment and Training Pty Ltd	South Coast of Victoria	1,045	1,005	865	965
SYC Ltd	Adelaide South	2,205	2,220	1,715	2,720
SYC Ltd	Murray and South East	2,495	2,530	2,140	2,200
SYC Ltd	North Eastern Melbourne	2,490	2,445	2,375	2,725
SYC Ltd	South Eastern Melbourne and Peninsula	5,835	5,845	5,595	6,480
SYC Ltd	Western Melbourne	3,725	3,500	3,365	3,920
The Salvation Army Employment Plus	Brisbane South East	2,925	2,995	2,870	3,350
The Salvation Army Employment Plus	Capital Region	1,830	2,015	2,040	2,280
The Salvation Army Employment Plus	Gippsland	3,120	2,945	2,480	2,680
The Salvation Army Employment Plus	Hunter	6,095	5,530	4,825	5,400
The Salvation Army Employment Plus	North Eastern Melbourne	4,410	4,540	4,545	4,885
The Salvation Army Employment Plus	Sydney Greater West	7,745	7,675	7,795	8,570
The Salvation Army Employment Plus	Wivenhoe	2,995	2,775	2,590	2,830
The Trustee for Designer Life (Queensland) Trust	Brisbane South East	2,935	2,550	2,700	
The Trustee for Designer Life (Queensland) Trust	Townsville (includes Mt Isa)	2,690	2,640	2,910	
Training Alliance Group Australia Pty Ltd	Kalbarrie	405	470	525	580
Tursa Employment & Training	Mid North Coast	4,215	4,525	4,005	4,395
Tursa Employment & Training	North Coast	5,165	4,925	4,070	4,340
VERTO Ltd	Central West	1,840	1,680	1,520	1,665

Provider	Site Employment Region	31-Dec-22	31-Dec-23	31-Dec-24	30-Sep-25
VERTO Ltd	Far West Orana (includes Broken Hill)	1,675	1,680	1,755	1,860
VERTO Ltd	Hunter	1,875	1,720	1,610	
VERTO Ltd	North Coast	2,270	2,225	2,085	2,275
Waalitj Foundation Limited	Kalgoorlie	335	350	415	455
wes.jobs	Brisbane South East	500	545	660	980
wes.jobs	Mackay	965	955	935	995
WISE Employment Ltd	Adelaide South	1,920	2,055	1,955	2,605
WISE Employment Ltd	Perth - South	4,705	4,930	5,010	5,655
WISE Employment Ltd	South Eastern Melbourne and Peninsula	5,525	6,245	6,845	7,910
WISE Employment Ltd	Sydney North and West	3,485	3,260	3,100	3,325
WISE Employment Ltd	Western Melbourne	3,410	3,255	3,420	4,200
WORKSKIL AUSTRALIA LTD.	Adelaide North	5,240	5,325	5,180	7,105
WORKSKIL AUSTRALIA LTD.	Adelaide South	2,910	3,070	2,375	3,335
WORKSKIL AUSTRALIA LTD.	Geraldton	1,480	1,505	1,640	1,760
WORKSKIL AUSTRALIA LTD.	Inner Metropolitan Melbourne	3,730	3,415	3,610	5,490
WORKSKIL AUSTRALIA LTD.	Mid North SA	1,540	1,505	1,300	1,470
WORKSKIL AUSTRALIA LTD.	North West Country SA	1,560	1,575	1,565	1,715
WORKSKIL AUSTRALIA LTD.	Perth - North	8,180	7,730	7,175	7,605
WORKSKIL AUSTRALIA LTD.	Perth - South	11,920	12,200	12,260	13,440
Workskills Tasmania	Hobart and Southern Tasmania	2,755	2,760	2,610	2,660
Workways Australia Limited	Brisbane South East	3,865	3,615	3,465	4,630
Workways Australia Limited	Gippsland	2,305	2,120	1,835	1,945
Yilabara	Illawarra South Coast	620	775	980	1,050

## Notes:

- The employment region is based upon the address of the site servicing the client.
- A blank entry signifies that the provider was not contracted to deliver Workforce Australia Services on the specified date.
- In order to protect individuals' privacy, all cells within the table have been rounded to the nearest 5. This may result in non-additivity for some totals.