

# Optimising PALM scheme domestic (onshore) delivery

Stakeholder Consultation



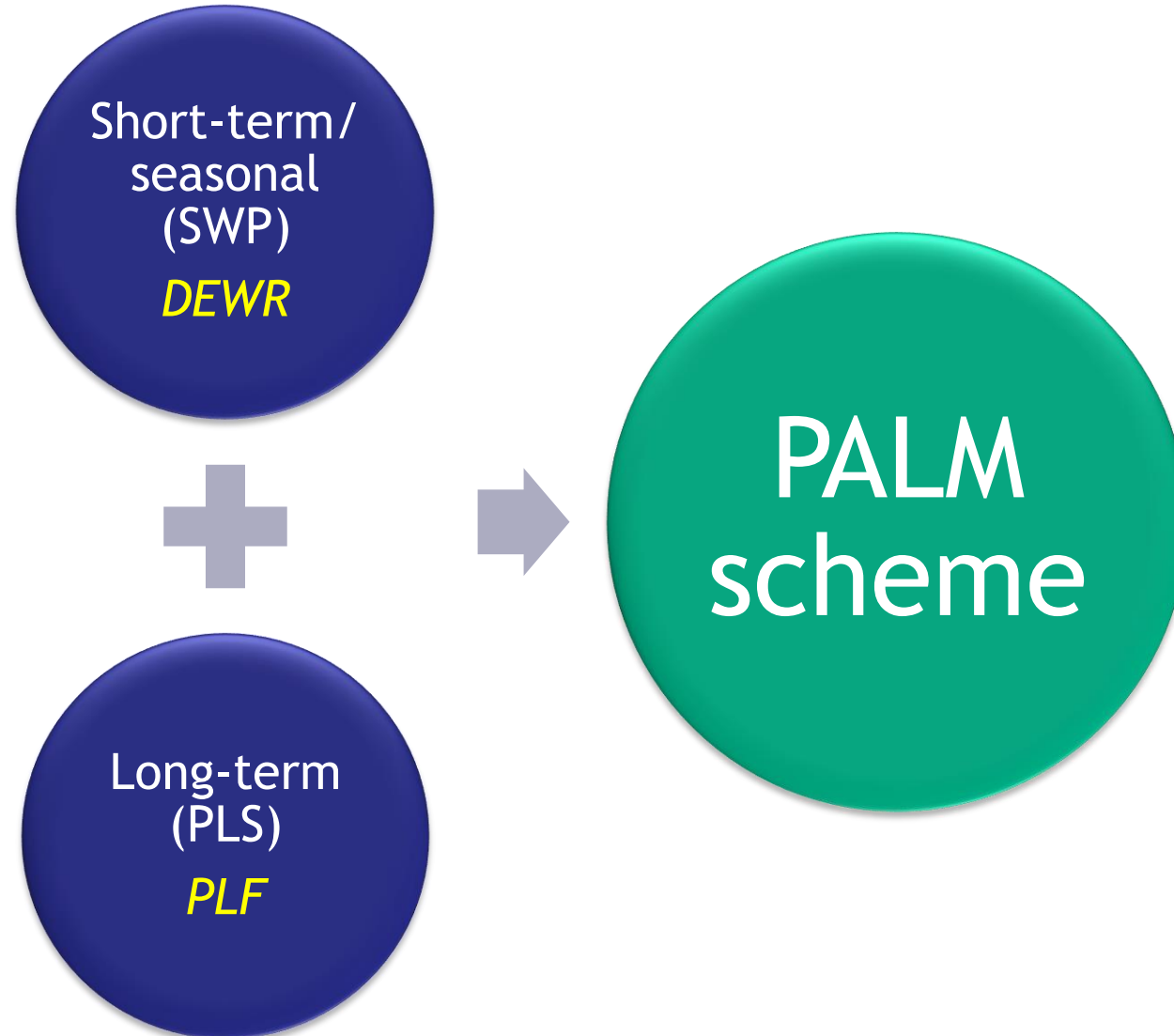
Australian Government



# PALM scheme: the journey so far



# The hybrid model



# Why are we undertaking stakeholder consultation?

**OPPORTUNITY  
TO IMPROVE  
THE OVERALL  
APPROACH**

**ENSURE  
SETTINGS ARE  
BALANCED IN  
MEETING USER'S  
NEEDS**

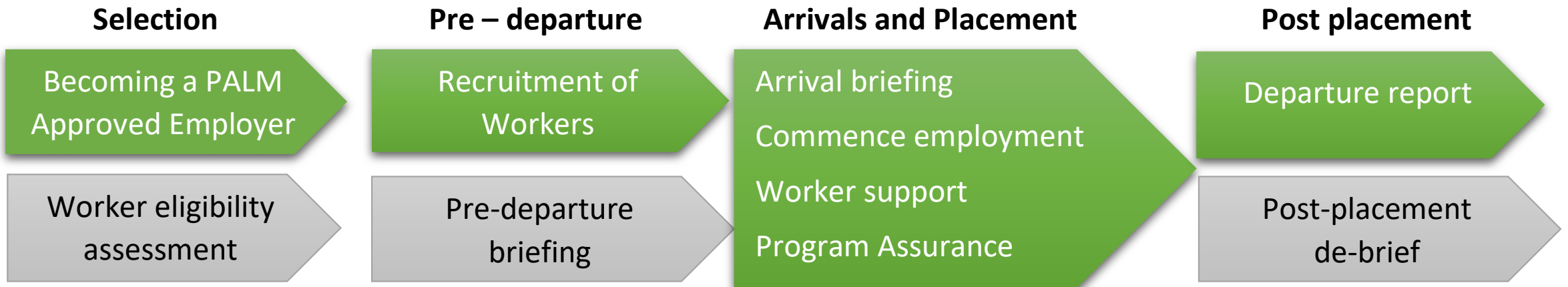
**ENSURE  
PROTECTION  
OF WORKERS IS  
CENTRAL TO  
DELIVERY**

**CONSIDER THE  
OPTIMAL  
MODEL FOR  
ONSHORE  
DELIVERY**

# What are we looking at in this consultation?

The image below reflects the process for PALM scheme Approved Employers and workers

- Top row outlines the process for Approved Employers, the bottom row is for workers
- **Green tabs** are DOMESTIC and in scope
- **Grey tabs** are INTERNATIONAL and out of scope



# Questions for discussions

1. Which functions have improved and are working well?
2. Which functions need to be improved and how?
3. Are there gaps and emerging risks?
4. What are the priorities to optimise the domestic delivery of the PALM scheme?
5. For stakeholders engaged in both the short-term and long-term components—are there functions that deliver better outcomes and should be preferred practice?
6. What aspects of the regional presence model meet the needs of stakeholders in regional Australia?
7. Feedback, past learnings from past and current operating arrangements?
8. What functions would you want in the PALM IT platform?
9. What else could reduce risks to workers, manage exploitation, provide equal opportunities, and improve pay and conditions?
10. What aspects of cultural competency and community engagement should inform the future design of PALM delivery model?



# What is delivered by the PLF for both short and long term

Assessing and onboarding new Approved Employers

Economic and social research on pacific labour mobility

Repatriation assistance for workers

Development of activities to improve cultural competency

Support to Country Liaison Officers

Promoting worker diversity and inclusion

Communication and stakeholder management

PALM scheme Support Service phone line and mailbox (24/7)

Management of serious critical incidents



# Discussion and feedback





# Feedback closing date

Stakeholders are invited to provide feedback to this discussion paper.

An online response form will be distributed to stakeholders. Written submissions will also be accepted via [palmconsultations@dewr.gov.au](mailto:palmconsultations@dewr.gov.au)

This discussion paper will be open for responses until **5pm AEDT Friday 13 January 2023.**

