Targeted Compliance Framework

Statement

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| Australian Government logo with Department of Social Services underneath  Department of Employment and Workplace Relations logo | The Australian Government   * Department of Social Services wrote this.   We say **DSS** for short.   * Department of Employment and Workplace Relations   We say **DEWR** for short.  When you see the word **we** it means DSS and DEWR. |
| A person holding a white book with easy read on the cover | We wrote this in an easy to read way.  We use pictures to explain some ideas. |
| The word bold is in bold and the words not bold are in plain text | We have some words in **bold**.  This means the letters are thicker and darker.  These are important words. |
| An easy read document with pictures and lines for text. | This is an Easy Read summary of another document.  This means it has the most important ideas. |
| Two people with their arms around each other with thumbs up. | You can ask for help to read this document.  You can ask   * A friend * Family members * A support person. |

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About the finding a job law

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| a book with rules on the front and a green tick and red cross | There is a **law** about finding a job.  Laws are **rules** for how we live. |
| Person in a gray suit reading a newspaper with the headline 'Jobs Available.' | The law says what people need to do to   * Find a job * Keep a job.   We call these activities. |
| Man in a suit on the phone, writing, with a laptop displaying 'Universal Jobmatch' in the background. | Everyone will have different activities. |
| a calendar with a circle around a date and an arrow pointing down next to money fanned out with a red cross on it | If you do **not** do the activities your money from Centrelink can be   * Stopped for now * Less * **Cancelled**. |
| fanned out money with a red cross over it | **Cancelled** means we can decide to stop them completely.  This means you would **not** get any money from Centrelink. |
| A man writing in a notebook and a woman examining something with a magnifying glass. | The government checks that laws are working.  We sometimes make changes to the law to make it better. |

## Checking that it is working

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| Man looking through a magnifying glass while wearing a blue checkered shirt. | We are doing a **review** of this law.  A **review** is when you check what   * Works * Needs to change. |
| Person in a wheelchair holding a clipboard with a green check mark, smiling and giving a thumbs-up. | We have made sure the review is   * Done in a fair way * Following the law. |
| Person examining something with a magnifying glass. A silver laptop with a light blue screen and black keyboard. | We have an **independent** person checking our computer systems.  Independent means separate to the government. |
| White hardcover book with 'RULES' on the cover, featuring a green checkmark and a red 'X'. | This means we are checking if our computer systems are following the rules. |
| Man giving a thumbs-down gesture beside a whiteboard with red 'X' marks. | We do **not** think our computer systems are following the rules at all times. |
| Woman in orange cardigan with a name badge, thinking with a thought bubble above her head with a question mark. | We will also look at decisions that have been made to   * Change * Stop   Money from Centrelink for **not** doing activities. |
| Woman in green shirt giving thumbs-up next to a checklist with green check marks. | We want to make sure the decisions are   * Fair * Following the law. |
| A paper with 'Policy' written on it and a green checkmark.  A red octagonal stop sign with white lettering. | We have decided to stop some of these decisions for now.  Some of the decisions have **not** followed   * The law * Our **policies**.   **Policies** are plans for how to do things.    **Stop for now** means people will **not** have their Centrelink money   * Changed * Stopped   For some reasons until we know that our computer systems are following the rules. |

Decisions that have been made

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| blue background with white 2 | 2 decisions have been made recently. |
| a person sitting at a computer with jobs on the screen with a red cross | 1. We will **stop for now** changes to Centrelink money if people do **not** do the activities. |
| Two people raising their right hands as if giving a high five, standing side by side. | 2. We will **stop for now** cancelling Centrelink money if people   * Choose to leave their job.   This can be called **unemployment failure**. |
| fanned out money with a red cross | There is a set amount of time that we do **not** pay Centrelink money for unemployment failure. |
| Woman in orange cardigan with a name badge, thinking with a thought bubble above her head with red cross. | We have made other decisions.  On 4 July 2024 we **stopped for now** cancelling Centrelink money for people who do **not** do the activities. |
| 2 calendar icons pointing from 8 april 2022 to 4 july 2024 | We will look at all the decisions made about this between   * 8 April 2022 * 4 July 2024.   We will start that soon. |
| teal icon of a computer mouse clicking | You can read more about this on our website.  [www.aph.gov.au/-/media/Estimates/eet/add2425/DEWR\_-\_Opening\_Statement.pdf?la=en&hash=40DD83352878CD595477B88C6C09FBE513E3ABDA](https://www.aph.gov.au/-/media/Estimates/eet/add2425/DEWR_-_Opening_Statement.pdf?la=en&hash=40DD83352878CD595477B88C6C09FBE513E3ABDA)  It is **not** Easy Read. |
| calendar with an hourglass next to it | On 24 September 2024 DEWR **stopped for now** cancelling Centrelink money for people who are **not** doing their activities on purpose.  They have **4 weeks** to start doing them again.  This is called **a reconnection requirement**. |
| A red octagonal stop sign with white lettering. | All the decisions we have made are still stopped. |
| teal icon of a computer mouse clicking | You can read more about   * Our decisions * What this means for you   On our website.  [www.aph.gov.au/-/media/Estimates/eet/add2425/DEWR\_-\_Opening\_Statement.pdf?la=en&hash=40DD83352878CD595477B88C6C09FBE513E3ABDA](https://www.aph.gov.au/-/media/Estimates/eet/add2425/DEWR_-_Opening_Statement.pdf?la=en&hash=40DD83352878CD595477B88C6C09FBE513E3ABDA)  It is **not** Easy Read. |

Reasons for the decisions

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| Person in a red shirt holding a clipboard with red X marks. | The government has laws to follow to make sure things are done in a fair way.  We are worried that our computer systems are **not** following the rules at all times.  We need to make sure this is **fixed quickly**. |
| Clipboard with a red 'X' mark on the paper. | Decisions have been made to make sure Centrelink money is **not**   * Changed * Stopped   When the computer system is **not** following the rules. |
| White hardcover book with 'RULES' on the cover, featuring a green checkmark and a red 'X'. | We are responsible to make sure our computer systems are following the rules. |
| A man in a green shirt giving a thumbs-up next to a checklist with green check marks. | We need to make sure that Centrelink money is only   * Changed * Stopped   If the law says we can. |

What is next

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| Man with striped sweater and speech bubble | We will tell you any decisions we make. |
| Man scratching head while reading a booklet with a question mark above his head. | We will work with people who have to follow these rules to understand   * Decisions we have made |
| A group of people in white t-shirts giving thumbs up | * Their **rights**.   Rights are **rules** about treating everyone   * Fair * Equal. |
| Woman with light brown hair wearing a black and white floral dress, holding her right hand to her ear. | We will keep listening to what is found in the reviews. |
| A red octagonal stop sign with white lettering. | If we do **not** believe the decisions   * Follow the law * Are fair   We will stop them right away. |

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