



Australian Government
Department of Social Services



Australian Government
Department of Employment
and Workplace Relations

Targeted Compliance Framework

Statement



Australian Government
Department of Social Services



Australian Government
**Department of Employment
and Workplace Relations**



Bold

Not bold

The Australian Government

- Department of Social Services wrote this.

We say **DSS** for short.

- Department of Employment and Workplace Relations

We say **DEWR** for short.

When you see the word **we** it means DSS and DEWR.

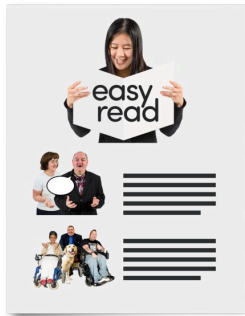
We wrote this in an easy to read way.

We use pictures to explain some ideas.

We have some words in **bold**.

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of another document.

This means it has the most important ideas.



You can ask for help to read this document.

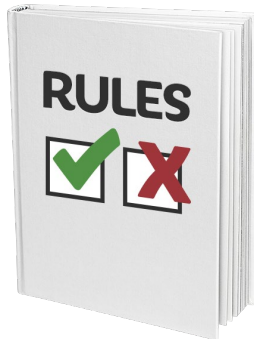
You can ask

- A friend
- Family members
- A support person.

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About the finding a job law



There is a **law** about finding a job.

Laws are **rules** for how we live.



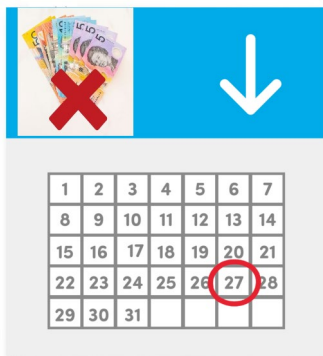
The law says what people need to do to

- Find a job
- Keep a job.

We call these activities.



Everyone will have different activities.



If you do **not** do the activities your money from Centrelink can be

- Stopped for now
- Less
- **Cancelled.**



Cancelled means we can decide to stop them completely.

This means you would **not** get any money from Centrelink.



The government checks that laws are working.

We sometimes make changes to the law to make it better.

Checking that it is working



We are doing a **review** of this law.

A **review** is when you check what

- Works
- Needs to change.



We have made sure the review is

- Done in a fair way
- Following the law.



We have an **independent** person checking our computer systems.

Independent means separate to the government.



This means we are checking if our computer systems are following the rules.



We do **not** think our computer systems are following the rules at all times.



We will also look at decisions that have been made to

- Change
- Stop

Money from Centrelink for **not** doing activities.



We want to make sure the decisions are

- Fair
- Following the law.



We have decided to stop some of these decisions for now.

Some of the decisions have **not** followed

- The law
- Our **policies**.

Policies are plans for how to do things.



Stop for now means people will **not** have their Centrelink money

- Changed
- Stopped

For some reasons until we know that our computer systems are following the rules.

Decisions that have been made



2 decisions have been made recently.



1. We will **stop for now** changes to Centrelink money if people do **not** do the activities.



2. We will **stop for now** cancelling Centrelink money if people

- Choose to leave their job.

This can be called **unemployment failure**.

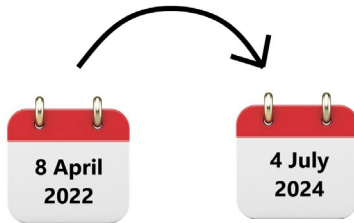


There is a set amount of time that we do **not** pay Centrelink money for unemployment failure.



We have made other decisions.

On 4 July 2024 we **stopped for now** cancelling Centrelink money for people who do **not** do the activities.



We will look at all the decisions made about this between

- 8 April 2022
- 4 July 2024.

We will start that soon.



You can read more about this on our website.

[www.aph.gov.au/-
/media/Estimates/eet/add2425/DEWR -
Opening Statement.pdf?la=en&hash=40DD
83352878CD595477B88C6C09FBE513E3AB
DA](http://www.aph.gov.au/-/media/Estimates/eet/add2425/DEWR_-_Opening_Statement.pdf?la=en&hash=40DD83352878CD595477B88C6C09FBE513E3ABDA)

It is **not** Easy Read.



On 24 September 2024 DEWR **stopped for now** cancelling Centrelink money for people who are **not** doing their activities on purpose.

They have **4 weeks** to start doing them again.

This is called **a reconnection requirement**.



All the decisions we have made are still stopped.



You can read more about

- Our decisions
- What this means for you

On our website.

[www.aph.gov.au/-
/media/Estimates/eet/add2425/DEWR -
_Opening_Statement.pdf?la=en&hash=40DD
83352878CD595477B88C6C09FBE513E3AB
DA](http://www.aph.gov.au/-/media/Estimates/eet/add2425/DEWR_-_Opening_Statement.pdf?la=en&hash=40DD83352878CD595477B88C6C09FBE513E3ABDA)

It is **not** Easy Read.

Reasons for the decisions



The government has laws to follow to make sure things are done in a fair way.

We are worried that our computer systems are **not** following the rules at all times.

We need to make sure this is **fixed quickly**.



Decisions have been made to make sure Centrelink money is **not**

- Changed
- Stopped

When the computer system is **not** following the rules.



We are responsible to make sure our computer systems are following the rules.



We need to make sure that Centrelink money
is only

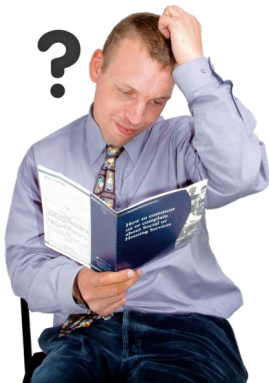
- Changed
- Stopped

If the law says we can.

What is next



We will tell you any decisions we make.



We will work with people who have to follow these rules to understand

- Decisions we have made



- Their **rights**.

Rights are **rules** about treating everyone

- Fair
- Equal.



We will keep listening to what is found in the reviews.



If we do **not** believe the decisions

- Follow the law
- Are fair

We will stop them right away.

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