

Ms. Kerri Hartland Secretary Department of Employment, Skills, Small and Family Business

Dear Secretary,

Review of Australian Apprenticeships National Skills Needs List

On behalf of the Facility Management Association of Australia (FMA) I write to request that the facilities management (FM) profession be acknowledged when undertaking this review.

To demonstrate the size and growth of the FM market; in 2015 the total market was worth \$998 billion and by 2017 it had reached \$1,152 billion. The Asia Pacific region, in which Australia is included, has recorded the second highest growth rate over that period (p4 Global FM Market 2018 Report). As a service based industry, FM contributes upwards of an estimated \$20 billion to the Australian economy (FMA Briefing Paper – Industry Performance Metrics 2015 to FMA Executive).

As at August 2019, in Australia, there was approximately 2044 job vacancies for Facilities Managers (Adzuna and Hayes 19 August 2019). With a review of the job vacancies and the current skills required the figures demonstrate both a demand and a skills shortage in the industry.

Whilst there is no formal pathway into the profession, the industry would benefit from a funded traineeship process. FMA is in the process of accrediting a Diploma of Facilities Management and establishing a Foundations Course for those new to or considering entering the industry. Should an opportunity arise to expand the current review to include pathways other than apprenticeships, the FMA would be a more than willing participant in the process.

Yours sincerely

Nicholas Burt CHIEF EXECUTIVE OFFICER