OFFICIAL



Freedom of Information (FOI)

Scope:

"All relevant tertiary qualifications for the IT Forensics team."

Answer:

The tertiary qualifications of the IT Forensics Team:

IT Forensics and Investigations

Team Member 1 Relevant IT Qualifications and training

Bachelor of Science in Information Systems

CBIT Digital Forensics Services Digital Forensics and Data Analysis training

Cellebrite Responder Operator Certification

Certified Computer Examiner (CCE) Bootcamp training

Nuix Investigate Administrator Certification

Nuix Workstation Data Discovery Specialist training

Nuix Forensic Practitioner Windows training

Team Member 2 Relevant IT Qualifications and training

CBIT Digital Forensics Services Digital Forensics and Data Analysis training

Nuix Investigate Administrator Certification

Nuix Workstation Data Discovery Specialist training

Security Operations Branch 15 September 2025

This document is produced by the Security Operations Branch of the Australian Government Department of Employment and Workplace Relations under section 17(1) of the Freedom of Information Act 1982 (Cth)

RE: Cell tower records query - FOI request [24-25-0100]

From: DEWR - TSD IT Forensics Services <\$ 22(1) @dewr.gov.au>

To: ASQA - Freedom of Information <foi@asqa.gov.au>, DEWR - TSD IT Forensics Services <\$ 22(1) @dewr.gov.au>

Date: Thu, 15 May 2025 07:46:24 +1000

OFFICIAL: Sensitive

His 22(1)

Thank you for your email.

Please be advised that we are not able to retrieve cell tower records, that is within the jurisdiction of law enforcement.

With the relevant approvals, we have authority to provision limited invoice related information for official mobile or VOiP numbers only.

For example, call dates and times, call duration and location.

We have no visibility of activities related to personal numbers.

Please let us know if we can assist with anything further.

Regards

s 22(1) (she/her)

Team Lead, Digital Forensics and Investigations

Cyber Security Services | Security Operations Branch Technology and Services Division

Australian Government Department of Employment and Workplace Relations

Phone S 22(1) | Mobile S 22(1)

dewr.gov.au

The Department of Employment and Workplace Relations acknowledges the traditional owners and custodians of country throughout Australia and their continuing connection to land, waters and community. We pay our respects to them and their cultures, and Elders past, present and emerging.

OFFICIAL: Sensitive

From: ASQA - Freedom of Information <foi@asga.gov.au>

Sent: Tuesday, 13 May 2025 5:07 PM

To: DEWR - TSD IT Forensics Services <\$ 22(1) @dewr.gov.au>

Subject: Cell tower records query - FOI request [24-25-0100]

OFFICIAL: Sensitive

Good afternoon

ASQA has received a Freedom of Information request seeking access to cell tower records for a mobile number of an ASQA Officer.

Can you please confirm whether DEWR holds cell tower records?

It would be appreciated if you can provide a response by COB 16 May 2025.

Please don't hesitate to contact me if you have any queries.

Thanks for your assistance in advance.

Kind Regards

s 22(1)

Policy Officer (FOI & Privacy)

~

General Counsel Team Australian Skills Quality Authority 452 Flinders St, Melbourne VIC 3000

Ps 22(1) Es 22(1)



s 22(1)

From:s 47F(1) <s 47F(1) @team.telstra.com>

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi s 22(1)

I do not believe anyone within DEWR would have access to mobile phone tower ping records.

Kind Regards,

S 47F(1)
Mobility Sales Consultant
Federal Government
Technology Sales, Telstra Enterprise



M s 47F(1)
E s 47F(1) @team.telstra.com

V https://www.telstra.com.au/business-enterprise/industries/government/federal

Telstra acknowledges the Traditional Custodians of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.

This email may contain confidential information. If I've sent it to you by accident, please delete it immediately.

General

From: \$ 22(1) <\$ 22(1) @dewr.gov.au>
Sent: Thursday, 15 May 2025 9:29 AM

To: s 47F(1) < s 47F(1) @team.telstra.com>

Subject: Cell Towers [SEC=OFFICIAL]

[External Email] This email was sent from outside the organisation - be cautious, particularly with links and attachments.

Hi s 47F(1), quick question please.

Regards

S 22(1)
Project Officer
ICT Procurement
IT Workplace Environment and Customer Support Branch
Technology and Services Division
Australian Government Department of Employment and Workplace Relations
Phone S 22(1)
WWW.dewr.gov.au

Notice:

The information contained in this email message and any attached files may be confidential information, and may also be the subject of legal professional privilege. If you are not the intended recipient any use, disclosure or copying of this email is unauthorised. If you received this email in error, please notify the sender by contacting the department's switchboard on 1300 488 064 during business hours (8:30am - 5pm Canberra time) and delete all copies of this transmission together with any attachments.

Clarification ref the ping data

DEWR - TSD IT Forensics Services <s 22(1) From: To:

DEWR - TSD IT Forensics Services <s 22(1)

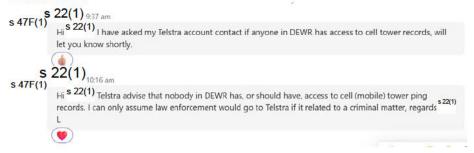
@dewr.gov.au> @dewr.gov.au>

Thu, 15 May 2025 14:33:51 +1000 Date:

OFFICIAL: Sensitive

external agency request via FOI team initial advice is that the records are retrieved by law enforcement with a warrant.

Below advice:



Regards

s 22(1)

(she/her) ital Forensics and Investigations

Cyber Security Services | Security Operations Branch

Technology and Services Division

Australian Government Department of Employment and Workplace Relations

Phone s 22(1) | Mobile s 22(1)

dewr.gov.au

The Department of Employment and Workplace Relations acknowledges the traditional owners and custodians of country throughout Australia and their continuing connection to land, waters and community. We pay our respects to them and their cultures, and Elders past, present and emerging.

FOI request - Request for documents - [FOI 24-25-0100] [SEC=OFFICIAL:Sensitive]			
To: Cc:	's 22(1)		
	OFFICIAL: Sensitive		
Good afternoo	on		
ASQA has red	ceived a Freedom of Information request seeking access to the following:		
• * A sprea	eadsheet of Cell Phone Tower Records and Call Detail Records of calls between phone number and s 22(1) s 22(1)		
Please find be	elow, approval for this request from ASQA's General Counsel, s 22(1)		
It would be ap	ppreciated if a search for the relevant documents/information be conducted and provided to ASQA by COB 27 May 2025.		
Interpretation			
Please condu	and provide records where the number appears within s $22(1)$ and provide records where the number		
 * you are * you be 	t me as soon as possible if: re unable to provide a response by above due date (as the FOI team works with statutory timeframes); elieve the work involved in locating the documents would require a significant amount of work; elieve the request should be sent to another team.		
TABLE 1: Det	etails of search(es) undertaken		
Complete this to	table when conducting searches for the relevant documents		
and a second and a second and a	officer(s) who undertook the searches including:		
• * Name • * Leve • * Why			
2. Date(s) sea	arches were undertaken		
3. Total time s	spent for search and retrieval of documents/information		

4. Total number of documents located within scope of request							
Note: Please include attachments in the count (i.e. 1 attachment = 1 documents)							
5. Locations searched							
Note: All possible locations where documents may be found must be searched							
Locations	Completed (tick if searched)	Description of search undertaken / search terms used					
Case Management Systems: Asqanet							
Records Management Systems: Objective Navigator							
Electronic data sources and devices: such as iPads or tablets, smartphones and apps (for example text messages etc.)							
Intranet: Reggie							
Network devices: Inboxes (both personal and shared), Shared drives (Desktop/J Drive; I Drive)							
Electronic documents saved on portable media devices							
Hardcopy files (for example documents stored in safes, compactus, tambours, desk drawers, records warehouses)							
If applicable, backup systems							
Other: Please specify here							
Additional comments (e.g. your interpretation of scope of the FOI request, additional details of search.)	ches conducted, explanation	nas					

TABLE 2: Sensitives and/or concerns associated with the release of the documents

Complete this table if providing documents to the FOI team

Could you please advise if there are any sensitives in relation to the documents or if you have any concerns about the release of the documents by providing them in the below table. If you believe this section may be best placed with another Director / business area, please advise.

Note: Documents with concerns/sensitivities must still be provided to the FOI team; any sensitives/concerns raised however will be taken into account by the FOI decision-maker prior to making a decision to release any documents.

Variable State Control of the Contro	2.300	V	
1. Name of officer completing	section		
Trianio or omoor completing	Cochon		
2. Sensitivities and/or concer	ns associated with the release of the		Ti de la companya de
documents/information	Department of Employment and Workplace	Relations - Documents Released under FOI - LEX 1665	7
	Department of Employment and workplace	Relations - Documents Released under FOI - LEX 1005	1

(e.g. disclosure of the documents would affect ASQA's processes, there is a current or scheduled investigation relating to information contained in the documents)

Note: If you have no concerns following review of the documents, please advise (as applicable)

If you have any queries, please don't hesitate to contact me. Thanks for your help in advance.

Kind Regards

s 22(1)

Policy Officer (FOI & Privacy)

General Counsel Team Australian Skills Quality Authority 452 Flinders St, Melbourne VIC 3000

Ps 22(1)

ES 22(1) <u>@asqa.gov.au</u> www.asqa.gov.au Info Line 1300 701 801

Follow ASQA Din



OFFICIAL: Sensitive

@asqa.gov.au> @asqa.gov.au>

Subject: RE: FOI request - Seeking approval - request to DEWR [FOI 24-25-0100] [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks \$ 22(1)

I so approve retrieval of this information

Regards s 22(1)

s 22(1) General Counsel



Australian Skills Quality Authority GPO Box 9928 Sydney NSW 2001 Level 8, St James Centre 111 Elizabeth Street SYDNEY NSW 2000

P +s 22(1) Exts 22(1)
Es 22(1) @asqa.gov.au
www.asqa.gov.au Info Line 1300 701 801
Follow ASQA in





The Australian Skills Quality Authority acknowledges the traditional owners and custodians of country throughout Australia and acknowledges their continuing connection to land, sea and community. We pay our respects to the people, the cultures and the elders past, present and emerging.

OFFICIAL: Sensitive

@asqa.gov.au>

@asqa.gov.au>

Subject: FUI request - Seeking approval - request to DEWR [FOI 24-25-0100] [SEC=OFFICIAL:Sensitive]

ASQA has received a Freedom of Information request seeking access to the following:

• * A spreadsheet of Cell Phone Tower Records and Call Detail Records of calls between phone number (

ands 22(1) s 22(1)

DEWR is able to produce this type of information, upon your approval.

Once your approval is received, I can forward this request to DEWR to process.

Please let me know if you have any queries.

Kind Regards s 22(1)

Policy Officer (FOI & Privacy)



General Counsel Team Australian Skills Quality Authority 452 Flinders St, Melbourne VIC 3000

Ps 22(1)
Es Z2(1) @asqa.gov.au
www.asqa.gov.au Info Line 1300 701 801
Follow ASQA



Re: [ITF-25-072] RE: FOI request - Request for documents - [FOI 24-25-0100] [SEC=OFFICIAL:Sensitive]

From: DEWR - TSD IT Forensics Services \$ 22(1) @dewr.gov.au>

"s 22(1) 's 22(1) To: @asqa.gov.au> 's 22(1) @dewr.gov.au>, s 22(1) Cc: <s 22(1) " <s 22(1) @asga.gov.au>

Thu, 29 May 2025 16:59:28 +1000 Date:

His 22(1)

The records are equivalent to an itemised phone bill from a telco provider.

The spreadsheet provided included the following Call and Usage Categories:

- * Call Forwarding charges
- * Mobile Enhanced SMS
- * Mobile Originated SMS
- * Mobile WAP/Internet Sessions
- * National Direct

The report is all relative to a single Mobile Service/Number's Data usage and Outgoing calls - whatever a user would be charged for connection and duration of the service.

Each call made will show the number called, the date and time and duration of the call. SMS will show date and time of message and charge.

If an outgoing call or sms was removed from the phone, it would still appear as a charged item on a Telstra bill.

The phone display data of missed calls or received calls is not available on the Telstra reports.

Please let me know if you need further info.

regards

S 22(1)(she/her) |s 22(1)

working on Ngunnawal Country

@asqa.gov.au>

@dewr.gov.au>;S 22(1) <s 22(1) @asga.gov.au>

Subject: RE: [111-25-072] RE: FOI request - Request for documents - [HOI 24-25-0100] [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

His 22(1)

Thank you for your response.

Can you please confirm what type of records were reviewed during the search?

It would be appreciated if you can confirm the types of phone records DEWR is able to access.

Kind Regards

s 22(1)

Policy Officer (FOI & Privacy)

General Counsel Team
Australian Skills Quality Authority 452 Flinders St, Melbourne VIC 3000

Ps 22(1)

ES ZZ(1) @asqa.gov.au www.asqa.gov.au Info Line 1300 701 801

Follow ASQA Din



OFFICIAL: Sensitive

From: DEWR - TSD IT Forensics Services <\$ 22(1)

@dewr.gov.au>

@dewr.gov.au>

To:s 22(1) space (2013)

Solution

Sol

Thank you for your email request and approval.

There was no target activity discovered on the officer's records.

The available call data has been retrieved and uploaded to the SFTP location here

You have been granted access to download the data for review.

Please let us know if you require further assistance with this request.

Regards

S 22(1) (she/her) Team Leau, பழtal Forensics and Investigations

Cyber Security Services | Security Operations Branch Technology and Services Division Australian Government Department of Employment and Workplace Relations Phone S 22(1) | Mobile S 22(1)

dewr.gov.au

The Department of Employment and Workplace Relations acknowledges the traditional owners and custodians of country throughout Australia and their continuing connection to land, waters and community. We pay our respects to them and their cultures, and Elders past, present and emerging.

OFFICIAL: Sensitive

@dewr.gov.au>

@asqa.gov.au>

@asqa.gov.au>

OFFICIAL: Sensitive

Good afternoon

ASQA has received a Freedom of Information request seeking access to the following:

 * A spreadsheet of Cell Phone Tower Records and Call Detail Records of calls between phone number (ands 22(1) s 22(1)).

Please find below, approval for this request from ASQA's General Counsel, \$ 22(1)

It would be appreciated if a search for the relevant documents/information be conducted and provided to ASQA by COB 27 May 2025.

Interpretation

Please conduct a search for the phone number \$ 22(1) and provide records where the number appears within \$ 22(1)

Please contact me as soon as possible if:

- * you are unable to provide a response by above due date (as the FOI team works with statutory timeframes);
 * you believe the work involved in locating the documents would require a significant amount of work;
 * you believe the request should be sent to another team.

TABLE 1: Details of search(es) undertaken

Complete this table when conducting searches for the relevant documents

1 Details of officer(s) who undertook the searches including

Name Level Why (e.g. because relevant auditor)	APS6 Digital Forensics Lead Analyst - DEWR	
2. Date(s) searches were undertaken		23/5/2025 & 26/5/2025
3. Total time spent for search and retrieval of documents/information	3 hours	
4. Total number of documents located within scope of request	1	
Note: Please include attachments in the count (i.e. 1 attachment = 1 documents)		
5. Locations searched		
Note: All possible locations where documents may be found must be searche	d	
Locations	Completed (tick if searched)	Description of search undertaken / search terms used
Case Management Systems: Asqanet		
Records Management Systems: Objective Navigator		
Electronic data sources and devices: such as iPads or tablets, smartphones and apps (for example text messages etc.)		
Intranet: Reggie		
Network devices: Inboxes (both personal and shared), Shared drives (Desktop/J Drive; I Drive)		
Electronic documents saved on portable media devices		
Hardcopy files (for example documents stored in safes, compactus, tambours, desk drawers, records warehouses)		
If applicable, backup systems		
Other: Please specify here Department of Employment and Wo	rkplace Relations - Docum	enleste நகர்கள்

0.22(1)

6. Additional comments Records of call activity for the period from September 2023 were retrievable. (e.g. your interpretation of scope of the FOI request, additional details of searches conducted, explanation as to why no documents found etc.) Actual records for the target service (mobile number) are only present from October 2023 to May 2025 – that is a 20 month range. Call records were provided in csv format via the Secure FTP. The csv document may be downloaded and filtered when opened in MS Excel and saved in xlsx format.

TABLE 2: Sensitives and/or concerns associated with the release of the documents

Complete this table if providing documents to the FOI team

Could you please advise if there are any sensitives in relation to the documents or if you have any concerns about the release of the documents by providing them in the below table. If you believe this section may be best placed with another Director / business area, please advise.

Note: Documents with concerns/sensitivities must still be provided to the FOI team; any sensitives/concerns raised however will be taken into account by the FOI decision-maker prior to making a decision to release any documents.

1. Name of officer completing section	s 22(1)
2. Sensitivities and/or concerns associated with the release of the documents/information	Personal mobile numbers may be present in the call data.
(e.g. disclosure of the documents would affect ASQA's processes, there is a current or scheduled investigation relating to information contained in the documents)	
Note: If you have no concerns following review of the documents, please advise (as applicable)	

If you have any queries, please don't hesitate to contact me. Thanks for your help in advance.

Kind Regards

s 22(1) Policy Officer (FOI & Privacy)

General Counsel Team Australian Skills Quality Authority 452 Flinders St, Melbourne VIC 3000

Ps 22(1)

ES ZZ(1) @asqa.gov.au www.asqa.gov.au Info Line 1300 701 801

Follow ASQA 💟 🛅



OFFICIAL: Sensitive

 $\begin{array}{lll} \text{From: S } 22(1) & \leqslant 22(1) \\ \text{Sen} & \text{Fridav. 23 May 2025 2:40 PM} \\ \text{To: S } 22(1) & \leqslant 22(1) \end{array}$ @asqa.gov.au>

To: S 22(1) <s 22(1) @asga.gov.au> Subject: RE: FOI request - Seeking approval - request to DEWR [FOI 24-25-0100] [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Thanks \$ 22(1)

I so approve retrieval of this information

Regards s 22(1)

s 22(1) General Counsel



Australian Skills Quality Authority GPO Box 9928 Sydney NSW 2001 Level 8, St James Centre 111 Elizabeth Street SYDNEY NSW 2000



The Australian Skills Quality Authority acknowledges the traditional owners and custodians of country throughout Australia and acknowledges their continuing connection to land, sea and community. We pay our respects to the people, the cultures and the elders past, present and emerging.

OFFICIAL: Sensitive

@asqa.gov.au>

@asqa.gov.au>

Subject: FOI request - Seeking approval - request to DEWR [FOI 24-25-0100] [SEC=OFFICIAL:Sensitive]

OFFICIAL: Sensitive

Good afternoon s 22(1)

ASQA has received a Freedom of Information request seeking access to the following:

• * A spreadsheet of Cell Phone Tower Records and Call Detail Records of calls between phone number

ands 22(1)

s 22(1)

DEWR is able to produce this type of information, upon your approval.

Once your approval is received, I can forward this request to DEWR to process.

Please let me know if you have any queries.

Kind Regards s 22(1)
Policy Officer (FOI & Privacy)

General Counsel Team Australian Skills Quality Authority 452 Flinders St, Melbourne VIC 3000

P (s 22(1) Es ZZ(1) @asqa.gov.au www.asqa.gov.au Info Line 1300 701 801 Follow ASQA Info Line 1300 701 801

Quality outcomes for Australia's VET sector



RE: FOI Query - search for deletion logs [FOI 24-25-0100] [SEC=OFFICIAL:Sensitive]

From: s 22(1) " <s 22(1) @asqa.gov.au>

To: DEWR - TSD IT Forensics Services <\$ 22(1) @dewr.gov.au>

Date: Thu, 05 Jun 2025 15:20:27 +1000

OFFICIAL: Sensitive

Thank you for your help!

Kind Regards s 22(1)

Policy Officer (FOI & Privacy)

~

General Counsel Team Australian Skills Quality Authority 452 Flinders St, Melbourne VIC 3000

Ps 22(1)

ESZZ(1) @asqa.gov.au www.asqa.gov.au Info Line 1300 701 801

Follow ASQA





OFFICIAL: Sensitive

From: DEWR - TSD IT Forensics Services <\$ 22(1) @dewr.gov.au>

Sen Thursdav. 5 June 2025 3:15 PM **To:** S 22(1) <S 22(1)

To: S 22(1) <S 22(1) @asqa.gov.au>; DEWR - TSD IT Forensics Services <S 22(1)

Subject: RÉ: FOI Query - search for deletion logs [FOI 24-25-0100] [SEC=OFFICIAL]

OFFICIAL: Sensitive

Ref: ITF-25-072

His 22(1)

Our telecommunications company has advised that they do not retain and cannot provide deletion records.

regards S 22(1) (she/her) |s 22(1)

@dewr.gov.au>

OFFICIAL: Sensitive

From: S 22(1) From: S 22(1) <s 22(1) @ Sent: Wednesday, 4 June 2025 12:05 PM @asqa.gov.au>

To: DEWR - TSD IT Forensics Services <s 22(1) @dewr.gov.au>

Subject: FOI Query - search for deletion logs [FOI 24-25-0100] [SEC=OFFICIAL]

Good afternoon

Can you please confirm whether DEWR has any deletion logs for the phone number s 22(1)

It would be appreciated if you can provide a response by COB 5 June 2025.

Please contact me if you have any queries.

Thanks for your assistance

Kind Regards s 22(1)

Policy Officer (FOI & Privacy)

General Counsel Team **Australian Skills Quality Authority** 452 Flinders St, Melbourne VIC 3000

Ps 22(1) Es 22(1)

@asqa.gov.au www.asqa.gov.au Info Line 1300 701 801

Follow ASQA 💟 🛅

