Australian Government

Workforce Australia

Transition to Work (TtW)
Group One Participant Journey

TtW helps young people aged 15-24 address vocational and non-vocational barriers and navigate a pathway to education or employment.

Referral

Commencement in TtW, 18 months Period of Service

Can opt out at any time and transfer to Workforce Australia Services

6 month extension, complex barriers

Additional Servicing Assessment conducted by TtW Provider

Maximum time in service 24 months

Referral from Services Australia

Young person applies for Youth Allowance or other Income Support Payment.

They complete the Job Seeker Snapshot which identifies they are **eligible** for TtW based on their circumstances.

Services Australia refers them to a TtW provider in their local area.

They must attend an initial interview to avoid a Temporary Income Suspension. Providers must be flexible and make reasonable attempts to engage with the young person.

Eligibility *includes whether the young person is an early school leaver, has limited or is at risk of remaining unemployed due to other barriers.*

TtW Initial Phase

Attends initial interview and contact appointments.

Discusses and signs privacy consent form.

Identifies and discusses individual circumstances, barriers, strengths and goals.

Builds rapport and discusses how servicing will be tailored.

Develops a Job Plan outlining agreed activities and provider assistance (25 hrs/week depending on participation requirements).

TtW Services

Receives individualised support and mentoring and attends regular appointments.

Accesses support for non-vocational barriers, including crisis accommodation, mental health support, youth justice issues.

Feedback opportunities to improve service.

Receives additional support such as help to get a driver licence, interview/ work clothes, resume writing, study support.

Receives post placement support when placed into education and employment.

Engages in a range of activities and services that are personalised to their unique circumstances.

Builds skills through study, training, job search support, work experience or pre-employment and work readiness courses.

Accesses a range of government programs and community services including mental health support.

Engages in education and training opportunities, from completing school to apprenticeships and traineeships and tertiary studies.

TtW Outcomes

Builds skills, increased confidence, improved employability.

Secures employment.

Working towards or obtains education qualifications.

Achieves personal goals, for example secure housing, mental health support in place.

If the young person is still receiving income support at the end of their time in TtW, they will be referred to Workforce Australia Services for further support.

For more information on Transition to Work visit www.dewr.gov.au/transition-work