



Australian Government
Department of Employment

Labour Market Assistance Outcomes

December 2012

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For more information on Labour Market Assistance Outcomes please email ppmsurvey@employment.gov.au

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1. Labour Market Assistance Outcomes – Overview

This publication presents the employment and education outcomes of job seekers in Job Services Australia (JSA), Disability Employment Services (DES) and Indigenous Employment Programme (IEP) for the year ending December 2012.

The key information on employment and education outcomes is based on survey responses collected through the Department of Employment's Post Programme Monitoring Survey, which is conducted around three months after job seekers have been assisted in employment services.

The outcomes refer to the labour market and education status of job seekers at the time they are surveyed.

- An employment outcome is achieved when a job seeker indicates they are doing paid work.
- An education/training outcome is achieved when a job seeker indicates they are studying or training.
- A positive outcome is achieved when a job seeker indicates they are doing paid work and/or studying/training.

Key Observations – December 2012

Job Services Australia (JSA)

The employment outcome rates for JSA Streams for the 12 month period ending December 2012 have fallen since the 12 month period ending December 2011. This may be partially attributed a weaker Australian labour market which has limited the number of job opportunities for job seekers assisted through JSA.

In the year ending December 2012, 43.3% of Stream 1-4 job seekers were in employment three months following participation in JSA, compared to 48.8% in the year ending December 2011:

- Off-setting some of this decrease in employment outcomes is a rise in education outcomes, with an overall 1.1 percentage point increase in the 12 months to December, rising to 21.9%; this is the highest education outcome rate since December 2010. More job seekers are undertaking full-time study and studying at a higher level with 57.8% studying full-time and 27.3% studying at a diploma or higher level, compared to 55.5% and 27.1% respectively for the year ending December 2011.
- The highest increase in overall education outcomes for the December 2012 period is in Stream 2, with a three percentage point increase to 23.8%, compared with 20.8% in December 2011.
- Stream 4 has seen a 1.7 percentage point increase in job seekers studying in the three months following a period of assistance, rising to 19.9%. Full-time study has risen to 59.9% and part-time has dropped to 40.1%

Disability Employment Services (DES)

- The employment outcomes for participants in DES Employment Assistance/Post Placement Support (EA/PPS) rose in the 12 months to December 2012, with the overall employment outcome rate rising 0.9 of a percentage point to 37.9% in the three months following assistance. Education rates also increased, with DES EA/PPS increasing education outcomes to 14.7%; a rise of 2.1 percentage points. This included a rise of 7.7 percentage points in those studying full-time to 47.7%.

Indigenous Employment Programme (IEP)

- The outcomes for IEP show that in the 12 months to December 2012, 68.0% of IEP participants who undertook employment related activities were employed three months after the activity. Also, of these job seekers who were employed, 65.0% were in permanent employment.

Table 1.1 – Labour Market Outcomes, December 2012

	Employed (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
JSA Stream 1-4	43.3	40.1	16.6	21.9	58.4
JSA Stream 1	57.1	33.8	9.1	20.7	69.3
JSA Stream 2	45.6	39.6	14.8	23.8	62.0
JSA Stream 3	33.3	48.4	18.2	23.1	51.0
JSA Stream 4	25.1	43.0	31.9	19.9	40.8
DES Employment Assistance/Post Placement Support	37.9	35.7	26.4	14.7	47.3
• DES EA/PPS - Disability Management Service	40.1	33.1	26.8	14.0	49.4
• DES EA/PPS - Employment Support Service	35.7	38.4	25.9	15.3	45.3
DES Ongoing Support	69.3	21.3	9.4	11.6	72.5
New Enterprise Incentive Scheme (NEIS)	84.9	9.9	5.1	11.5	86.9
IEP Employment Related Activities	68.0	24.6	7.4	32.0	75.9
IEP Non-Employment Related Activities	48.5	41.6	9.9	23.4	59.7

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

Table 1.2 – Labour Market Outcomes, December 2011

	Employed (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
JSA Stream 1-4	48.8	35.1	16.1	20.8	61.7
JSA Stream 1	60.7	29.8	9.5	21.9	71.9
JSA Stream 2	55.0	32.4	12.6	20.8	67.3
JSA Stream 3	37.9	42.8	19.3	21.0	53.7
JSA Stream 4	29.0	39.8	31.2	18.2	42.4
DES Employment Assistance/Post Placement Support	37.0	34.5	28.5	12.6	45.2
• DES EA/PPS - Disability Management Service	40.1	31.9	28.0	11.2	47.3
• DES EA/PPS - Employment Support Service	34.4	37.0	28.6	14.0	43.6
DES Ongoing Support	78.4	14.8	6.8	10.4	80.5
New Enterprise Incentive Scheme (NEIS)	85.3	10.5	4.2	11.1	87.6
IEP Employment Related Activities	73.5	22.2	4.3	24.0	77.4
IEP Non-Employment Related Activities	48.4	42.6	9.0	33.1	64.5

This table refers to outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around three months later.

Table 1.3 – Employment Outcomes, December 2010 to December 2012

Employment Assistance	Dec 2010 (%)	Mar 2011 (%)	Jun 2011 (%)	Sep 2011 (%)	Dec 2011 (%)	Mar 2012 (%)	Jun 2012 (%)	Sep 2012 (%)	Dec 2012 (%)
JSA Stream 1-4	50.0	48.1	47.6	47.7	48.8	49.0	48.7	48.4	43.3
JSA Stream 1	58.0	57.8	58.1	58.7	60.7	62.0	61.3	61.5	57.1
JSA Stream 2	57.0	54.9	53.9	54.0	55.0	54.2	53.0	51.8	45.6
JSA Stream 3	35.0	34.0	34.8	35.8	37.9	38.3	38.1	38.3	33.3
JSA Stream 4	23.0	25.2	25.4	28.5	29.0	29.4	30.7	29.7	25.1
DES Employment Assistance/Post Placement Support	20.2	24.9	30.5	34.5	37.0	37.9	38.3	37.9	37.9
• DES EA/PPS - Disability Management Service	<i>n.p.</i>	28.2	34.0	37.6	40.1	40.7	40.8	40.2	40.1
• DES EA/PPS - Employment Support Service	<i>n.p.</i>	22.3	27.6	31.8	34.4	35.4	36.0	35.8	35.7
DES Ongoing Support	66.2	66.8	75.2	76.8	78.4	78.2	72.8	71.0	69.3
IEP Employment Related Activities	66.0	70.2	71.4	73.2	73.5	71.0	70.3	67.6	68.0
IEP Non-Employment Related Activities	44.3	48.2	49.7	49.3	48.4	49.1	48.2	49.0	48.5

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

Table 1.4 – Education and Training Outcomes, December 2010 to December 2012

Employment Assistance	Dec 2010 (%)	Mar 2011 (%)	Jun 2011 (%)	Sep 2011 (%)	Dec 2011 (%)	Mar 2012 (%)	Jun 2012 (%)	Sep 2012 (%)	Dec 2012 (%)
JSA Stream 1-4	18.1	18.7	19.0	20.0	20.8	20.9	20.7	20.7	21.9
JSA Stream 1	18.7	19.5	19.6	20.1	21.9	22.2	20.5	19.8	20.7
JSA Stream 2	17.6	18.3	18.8	19.6	20.8	21.1	21.7	22.2	23.8
JSA Stream 3	19.3	19.8	20.0	21.4	21.0	20.7	21.5	21.7	23.1
JSA Stream 4	15.7	15.1	16.1	18.1	18.2	18.5	18.4	19.1	19.9
DES Employment Assistance/Post Placement Support	9.3	10.1	11.7	12.7	12.6	12.9	13.2	14.1	14.7
• DES EA/PPS - Disability Management Service	<i>n.p.</i>	9.5	10.9	11.1	11.2	11.4	11.6	13.1	14.0
• DES EA/PPS - Employment Support Service	<i>n.p.</i>	10.8	12.5	14.1	14.0	14.2	14.7	15.1	15.3
DES Ongoing Support	9.3	9.9	10.2	10.3	10.4	9.9	10.4	11.2	11.6
IEP Employment Related Activities	27.2	26.0	25.2	23.7	24.0	28.2	29.4	31.1	32.0
IEP Non-Employment Related Activities	20.0	27.0	32.4	33.3	33.1	33.4	31.9	24.2	23.4

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

Table 1.5 – Positive Outcomes, December 2010 to December 2012

Employment Assistance	Dec 2010 (%)	Mar 2011 (%)	Jun 2011 (%)	Sep 2011 (%)	Dec 2011 (%)	Mar 2012 (%)	Jun 2012 (%)	Sep 2012 (%)	Dec 2012 (%)
JSA Stream 1-4	61.0	60.0	59.7	60.3	61.7	62.2	61.9	61.7	58.4
JSA Stream 1	68.0	68.4	68.5	69.3	71.9	73.6	72.4	72.2	69.3
JSA Stream 2	67.0	65.7	65.1	65.7	67.3	67.1	66.4	65.7	62.0
JSA Stream 3	50.0	49.6	50.6	52.4	53.7	53.6	53.5	53.9	51.0
JSA Stream 4	35.0	36.5	37.3	41.3	42.4	43.7	44.6	44.1	40.8
DES Employment Assistance/Post Placement Support	27.8	32.6	38.8	42.9	45.2	46.1	46.6	47.0	47.3
• DES EA/PPS - Disability Management Service	<i>n.p.</i>	35.1	41.5	44.8	47.3	47.9	48.1	48.8	49.4
• DES EA/PPS - Employment Support Service	<i>n.p.</i>	30.8	36.7	41.3	43.6	44.5	45.3	45.3	45.3
DES Ongoing Support	69.8	70.4	77.9	79.1	80.5	80.1	75.2	73.9	72.5
IEP Employment Related Activities	70.8	74.6	76.2	77.5	77.4	76.7	75.9	75.7	75.9
IEP Non-Employment Related Activities	57.5	60.3	63.3	65.3	64.5	64.4	63.5	60.4	59.7

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

Table 1.6 – Employment Outcomes, December 2012

	Permanent employee (%)	Casual, temporary or seasonal employee (%)	Self employed (%)	Employed, seeking more work (%)	Full-time employed, seeking more work (%)	Part-time employed, seeking more work (%)	Employed & studying (%)
JSA Stream 1-4	34.9	55.9	9.3	46.8	9.2	37.7	15.7
JSA Stream 1	40.1	50.6	9.3	43.5	10.1	33.4	14.9
JSA Stream 2	33.4	57.2	9.4	49.3	9.2	39.8	16.2
JSA Stream 3	26.2	64.3	9.5	50.3	5.7	44.6	16.4
JSA Stream 4	29.4	62.1	8.6	50.0	10.7	40.0	16.9
DES Employment Assistance /Post Placement Support	30.8	62.1	7.2	40.9	3.2	36.4	13.1
• DES EA/PPS - Disability Management Service	30.9	60.1	8.9	37.0	3.3	32.4	11.1
• DES EA/PPS - Employment Support Service	30.6	64.2	5.2	45.2	3.0	40.9	15.3
DES Ongoing Support	41.0	55.1	3.8	37.6	4.4	33.0	12.0
IEP Employment Related Activities	65.0	33.6	1.4	35.4	12.8	21.7	35.5
IEP Non-Employment Related Activities	50.2	46.6	3.2	44.8	17.4	27.5	25.2

This table refers to employment outcomes for job seekers who participated in employment assistance in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

Table 1.7 – Employment Outcomes, December 2011

	Permanent employee (%)	Casual, temporary or seasonal employee (%)	Self employed (%)	Employed, seeking more work (%)	Full-time employed, seeking more work (%)	Part-time employed, seeking more work (%)	Employed & studying (%)
JSA Stream 1-4	37.2	54.3	8.5	44.9	9.5	34.9	16.0
JSA Stream 1	39.1	52.1	8.8	43.7	10.0	33.2	17.5
JSA Stream 2	39.7	52.3	8.1	43.4	10.0	32.8	15.3
JSA Stream 3	29.8	62.3	7.9	49.5	6.7	41.9	13.6
JSA Stream 4	34.1	56.0	10.0	46.1	10.8	36.6	16.8
DES Employment Assistance /Post Placement Support	32.3	60.5	7.2	39.1	3.9	34.6	11.2
• DES EA/PPS - Disability Management Service	33.6	57.6	8.8	35.2	4.2	30.3	9.3
• DES EA/PPS - Employment Support Service	31.0	63.6	5.4	43.3	3.6	39.1	13.3
DES Ongoing Support	49.1	47.4	3.5	34.9	3.2	31.8	10.5
IEP Employment Related Activities	n.p.	n.p.	n.p.	34.5	15.5	20.7	27.2
IEP Non-Employment Related Activities	n.p.	n.p.	n.p.	42.4	12.3	30.3	35.2

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to employment outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around three months later.

Table 1.8 – Education Outcomes, December 2012

	Studying full-time (%)	Studying part-time (%)	Studying at Year 10, 11 or 12 level (%)	Studying at certificate level (%)	Studying at diploma level or higher (%)	Studying at 'other' or unspecified level (%)
JSA Stream 1-4	57.8	42.2	5.8	54.2	27.3	12.8
JSA Stream 1	59.5	40.5	2.5	47.9	38.9	10.7
JSA Stream 2	58.6	41.4	5.5	56.6	27.3	10.5
JSA Stream 3	52.7	47.3	7.0	58.2	18.8	16.0
JSA Stream 4	59.9	40.1	11.5	56.8	15.1	16.5
DES Employment Assistance /Post Placement Support	47.7	52.3	16.5	51.9	19.6	12.0
• DES EA/PPS - Disability Management Service	52.0	48.0	16.1	52.2	19.5	12.2
• DES EA/PPS - Employment Support Service	43.6	56.4	16.9	51.6	19.7	11.8
DES Ongoing Support	32.6	67.4	12.5	67.4	10.3	9.8
IEP Employment Related Activities	58.6	41.4	22.1	56.4	17.6	3.9
IEP Non-Employment Related Activities	64.0	36.0	30.9	48.2	n.p.	n.p.

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to education outcomes for job seekers who participated in employment assistance in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

Table 1.9 – Education Outcomes, December 2011

	Studying full-time (%)	Studying part-time (%)	Studying at Year 10, 11 or 12 level (%)	Studying at certificate level (%)	Studying at diploma level or higher (%)	Studying at 'other' or unspecified level (%)
JSA Stream 1-4	55.5	44.5	5.8	53.7	27.1	13.4
JSA Stream 1	55.8	44.2	3.2	45.3	38.6	13.0
JSA Stream 2	56.7	43.3	5.0	55.1	28.2	11.7
JSA Stream 3	55.3	44.7	7.8	62.6	15.4	14.1
JSA Stream 4	52.6	47.4	10.4	56.0	16.7	16.9
DES Employment Assistance /Post Placement Support	40.0	60.0	10.0	55.3	19.7	15.1
• DES EA/PPS - Disability Management Service	43.1	56.9	8.2	51.6	25.5	14.7
• DES EA/PPS - Employment Support Service	37.7	62.3	11.2	57.9	15.6	15.3
DES Ongoing Support	23.3	76.7	7.3	55.1	20.2	17.4
IEP Employment Related Activities	47.2	52.8	12.5	73.2	14.4	0.0
IEP Non-Employment Related Activities	56.3	43.7	30.5	60.5	9.0	0.0

This table refers to education outcomes for job seekers who participated in employment assistance in the 12 months to September 2011, with outcomes measured around three months later.

2. Job Services Australia (JSA)

Table 2.1 – JSA Streams 1 to 4 Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	18.5	21.9	40.4	42.5	17.0	35.0	62.2
Aged 21 to 24 years	23.5	23.1	46.6	38.7	14.8	28.7	65.3
Aged 25 to 34 years	21.9	23.1	44.9	39.4	15.7	23.4	60.6
Aged 35 to 49 years	16.2	28.4	44.6	39.5	15.9	21.0	59.8
Aged 50 or more years	12.6	25.5	38.1	41.7	20.2	14.1	48.8
Unemployed 0 to less than 6 months	23.5	26.7	50.2	35.6	14.2	23.4	65.2
Unemployed 6 to less than 12 months	13.9	25.4	39.3	39.1	21.6	19.2	52.6
Unemployed 12 to less than 24 months	11.0	27.9	38.9	44.5	16.6	22.3	55.7
Unemployed 24 to less than 36 months	10.6	25.1	35.7	44.7	19.7	20.4	52.0
Unemployed 36 or more months	4.8	22.1	26.9	51.7	21.3	16.7	40.5
Less than Year 10 educated	9.1	18.3	27.4	44.6	28.0	24.5	48.3
Year 10 or 11 educated	13.3	24.0	37.4	43.5	19.1	17.1	49.9
Year 12 educated	19.4	28.3	47.6	37.5	14.9	28.5	65.7
University educated	25.2	31.5	56.8	33.0	10.2	23.4	70.8
Vocational educated	20.3	26.7	47.0	40.1	12.9	19.7	60.0
Males	22.3	20.1	42.4	44.0	13.6	17.4	54.6
Females	12.8	31.5	44.3	35.8	19.9	26.8	62.8
People with Disability	9.7	22.8	32.5	42.4	25.1	17.9	46.4
Indigenous	11.8	15.5	27.3	53.7	19.0	15.1	37.9
CALD	15.2	24.2	39.4	39.6	21.0	31.4	64.3
Sole Parents	11.1	38.3	49.4	32.9	17.7	25.0	65.9
Newstart Allowance recipients	17.6	24.2	41.8	41.7	16.5	19.4	55.8
Youth Allowance (other) recipients	17.1	21.2	38.3	44.4	17.3	33.8	59.8
Disability Support Pension recipients	3.5	19.7	23.2	34.4	42.4	17.0	36.4
Parenting Payment Single recipients	9.5	40.8	50.3	31.9	17.8	26.9	67.6
Parenting Payment Partnered recipients	7.1	34.8	41.9	35.9	22.1	30.4	65.3
Not on income support	30.2	26.8	56.9	32.7	10.3	18.3	67.3
TOTAL	17.5	25.9	43.3	40.1	16.6	21.9	58.4

This table refers to outcomes for job seekers who participated in JSA in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement in their phase of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.2 – JSA Stream 1 Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	27.5	27.4	54.9	36.0	9.1	37.1	73.4
Aged 21 to 24 years	32.3	25.7	58.0	32.7	9.3	27.9	73.6
Aged 25 to 34 years	33.0	26.4	59.4	32.0	8.6	22.1	72.9
Aged 35 to 49 years	27.4	30.4	57.8	33.8	8.4	17.5	69.1
Aged 50 or more years	23.6	29.2	52.8	36.3	10.9	11.7	60.4
Unemployed 0 to less than 6 months	29.7	28.1	57.8	33.1	9.1	20.8	69.9
Unemployed 6 to less than 12 months	14.0	34.3	48.2	38.2	13.6	16.6	59.2
Unemployed 12 to less than 24 months	14.8	34.1	49.0	n.p.	n.p.	25.3	67.6
Unemployed 24 to less than 36 months	15.3	50.9	66.1	n.p.	n.p.	21.4	79.5
Unemployed 36 or more months	n.p.	n.p.	39.0	n.p.	n.p.	n.p.	39.3
Less than Year 10 educated	22.3	22.2	44.5	39.9	15.6	12.7	56.4
Year 10 or 11 educated	23.1	26.5	49.6	40.5	9.9	13.0	58.1
Year 12 educated	27.1	28.8	55.9	33.7	10.4	29.9	73.2
University educated	33.4	32.0	65.4	28.1	6.4	22.8	77.4
Vocational educated	29.1	27.8	56.8	34.1	9.0	17.7	67.8
Males	33.6	22.2	55.9	36.6	7.5	18.1	67.0
Females	22.7	35.8	58.6	30.2	11.3	24.0	72.3
People with Disability	21.1	31.5	52.6	34.1	13.2	17.1	63.0
Indigenous	19.6	31.0	50.6	n.p.	n.p.	18.7	60.9
CALD	25.9	25.7	51.6	36.1	12.3	26.7	70.3
Sole Parents	21.0	40.6	61.6	28.3	10.1	18.0	71.8
Newstart Allowance recipients	28.9	27.9	56.8	34.2	8.9	18.8	68.3
Youth Allowance (other) recipients	26.4	27.3	53.7	36.3	10.0	35.4	71.4
Parenting Payment Single recipients	13.9	47.7	61.6	26.1	12.3	23.7	76.1
Parenting Payment Partnered recipients	16.8	37.4	54.2	n.p.	n.p.	20.0	70.8
Not on income support	33.0	29.3	62.2	31.4	6.3	18.7	72.4
TOTAL	28.5	28.7	57.1	33.8	9.1	20.7	69.3

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in Stream 1 in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement in their phase of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.3 – JSA Stream 2 Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	17.9	24.0	41.9	43.5	14.6	37.8	66.4
Aged 21 to 24 years	19.8	21.9	41.6	44.2	14.2	32.9	65.9
Aged 25 to 34 years	21.2	24.7	45.9	39.5	14.6	26.6	63.6
Aged 35 to 49 years	16.6	34.3	50.9	37.0	12.1	23.0	66.9
Aged 50 or more years	13.8	28.6	42.4	38.5	19.1	13.1	51.9
Unemployed 0 to less than 6 months	18.5	26.8	45.3	38.2	16.5	25.0	62.1
Unemployed 6 to less than 12 months	18.6	28.3	47.0	38.0	15.1	23.7	62.8
Unemployed 12 to less than 24 months	13.4	33.2	46.6	41.9	11.5	21.2	62.0
Unemployed 24 to less than 36 months	14.5	29.9	44.4	45.0	10.6	25.6	64.9
Unemployed 36 or more months	8.3	38.3	46.6	37.3	16.1	14.4	56.9
Less than Year 10 educated	11.5	22.2	33.7	41.4	24.9	26.2	57.4
Year 10 or 11 educated	16.1	26.0	42.1	42.4	15.5	21.1	57.3
Year 12 educated	17.6	29.9	47.5	37.5	15.0	30.0	66.3
University educated	19.2	33.6	52.7	35.5	11.8	23.3	67.2
Vocational educated	17.9	30.8	48.6	39.8	11.6	21.4	62.5
Males	21.2	22.9	44.1	45.1	10.8	19.0	57.7
Females	13.1	34.2	47.2	33.9	18.9	28.9	66.9
People with Disability	14.7	28.5	43.1	39.9	17.0	17.6	56.2
Indigenous	19.0	19.0	38.0	52.7	9.3	18.9	51.3
CALD	13.0	26.8	39.8	38.6	21.6	32.7	66.0
Sole Parents	15.2	45.8	61.0	25.7	13.3	23.0	75.2
Newstart Allowance recipients	16.2	26.8	43.0	42.5	14.6	20.8	58.2
Youth Allowance (other) recipients	16.3	24.7	41.0	45.2	13.8	38.2	65.5
Disability Support Pension recipients	n.p.	n.p.	38.2	25.4	36.4	22.2	54.4
Parenting Payment Single recipients	14.8	50.8	65.6	22.1	12.3	23.2	78.8
Parenting Payment Partnered recipients	10.5	42.7	53.1	26.6	20.2	27.9	71.8
Not on income support	26.9	25.8	52.8	30.7	16.5	13.2	61.2
TOTAL	16.9	28.7	45.6	39.6	14.8	23.8	62.0

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in Stream 2 in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement in their phase of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.4 – JSA Stream 3 Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	9.9	20.0	29.9	52.8	17.3	33.5	53.2
Aged 21 to 24 years	13.9	20.6	34.5	47.7	17.8	34.8	60.6
Aged 25 to 34 years	9.5	24.8	34.2	51.4	14.4	26.9	53.9
Aged 35 to 49 years	7.1	29.6	36.7	46.7	16.6	25.0	55.5
Aged 50 or more years	5.6	23.2	28.8	47.9	23.3	15.8	41.5
Unemployed 0 to less than 6 months	9.5	25.4	34.9	39.5	25.6	32.6	59.2
Unemployed 6 to less than 12 months	7.8	23.5	31.2	48.0	20.7	17.4	44.1
Unemployed 12 to less than 24 months	7.9	26.2	34.1	49.6	16.2	24.1	52.3
Unemployed 24 to less than 36 months	8.7	25.8	34.5	48.2	17.3	20.7	50.8
Unemployed 36 or more months	5.2	26.5	31.8	54.3	14.0	17.6	45.4
Less than Year 10 educated	6.4	19.8	26.2	47.7	26.2	28.6	50.5
Year 10 or 11 educated	6.5	26.4	32.8	49.1	18.1	17.5	46.3
Year 12 educated	6.7	31.6	38.3	45.2	16.5	24.1	56.7
University educated	8.6	30.8	39.3	46.1	14.6	26.7	58.9
Vocational educated	9.1	26.0	35.1	51.0	13.9	23.5	51.0
Males	9.7	20.1	29.8	56.1	14.0	15.5	42.8
Females	5.8	30.2	36.0	42.7	21.4	28.9	57.3
People with Disability	6.0	25.7	31.7	48.0	20.3	18.0	45.3
Indigenous	11.4	15.8	27.2	57.4	15.4	13.0	36.1
CALD	5.4	24.5	29.9	46.2	23.9	35.0	59.7
Sole Parents	6.8	36.9	43.7	38.1	18.2	30.1	63.8
Newstart Allowance recipients	7.0	22.7	29.7	52.2	18.1	19.9	45.9
Youth Allowance (other) recipients	9.2	18.9	28.1	54.6	17.3	32.6	51.7
Disability Support Pension recipients	n.p.	n.p.	27.8	39.1	33.1	18.1	40.9
Parenting Payment Single recipients	6.8	38.3	45.1	37.7	17.2	30.7	64.9
Parenting Payment Partnered recipients	n.p.	n.p.	35.2	40.4	24.4	36.4	64.3
Not on income support	27.9	15.8	43.7	45.7	10.6	20.7	55.5
TOTAL	7.4	26.0	33.3	48.4	18.2	23.1	51.0

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in Stream 3 in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement in their phase of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.5 – JSA Stream 4 Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	11.4	9.4	20.8	43.2	36.0	25.9	40.4
Aged 21 to 24 years	12.2	19.6	31.8	39.8	28.4	19.7	45.5
Aged 25 to 34 years	13.3	13.3	26.5	41.4	32.0	19.5	40.1
Aged 35 to 49 years	7.4	17.1	24.6	43.6	31.8	20.0	41.2
Aged 50 or more years	4.2	16.1	20.3	44.9	34.8	17.1	35.0
Unemployed 0 to less than 6 months	13.7	18.7	32.4	39.6	28.0	26.2	51.1
Unemployed 6 to less than 12 months	12.6	19.2	31.8	34.8	33.4	16.6	43.4
Unemployed 12 to less than 24 months	8.4	16.8	25.2	41.6	33.3	20.1	41.5
Unemployed 24 to less than 36 months	8.9	14.6	23.5	42.2	34.4	14.9	36.8
Unemployed 36 or more months	3.4	12.9	16.3	51.2	32.5	16.4	30.7
Less than Year 10 educated	6.8	13.5	20.4	44.8	34.8	22.9	38.8
Year 10 or 11 educated	7.8	16.4	24.2	41.5	34.4	15.5	36.2
Year 12 educated	10.1	17.2	27.3	41.8	30.9	25.5	46.4
University educated	9.2	22.6	31.8	40.2	28.0	23.5	50.7
Vocational educated	13.1	15.9	29.0	44.2	26.7	16.9	42.1
Males	12.8	12.6	25.3	46.3	28.4	15.6	37.1
Females	4.3	20.3	24.6	38.6	36.7	25.5	45.5
People with Disability	7.1	15.1	22.2	41.4	36.4	18.2	37.7
Indigenous	6.0	9.3	15.3	50.3	34.4	15.4	27.1
CALD	8.8	14.0	22.8	38.7	38.5	34.7	52.9
Sole Parents	4.3	26.1	30.4	36.6	32.9	22.2	48.2
Newstart Allowance recipients	8.8	15.9	24.7	43.9	31.4	18.6	39.4
Youth Allowance (other) recipients	13.1	7.2	20.4	45.1	34.5	22.5	38.1
Disability Support Pension recipients	n.p.	n.p.	14.0	30.4	55.6	15.3	27.6
Parenting Payment Single recipients	5.0	24.4	29.4	35.7	34.9	23.8	48.8
Parenting Payment Partnered recipients	n.p.	n.p.	27.1	47.5	25.4	n.p.	43.2
Not on income support	n.p.	n.p.	34.3	35.8	29.9	32.5	54.4
TOTAL	8.9	16.2	25.1	43.0	31.9	19.9	40.8

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in Stream 4 in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement in their phase of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.6 – Status of JSA Job Seekers Three Months After Job Placement, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	34.9	32.9	67.8	28.8	3.4	27.2	76.4
Aged 21 to 24 years	33.1	36.3	69.4	26.0	4.6	19.3	75.7
Aged 25 to 34 years	33.5	34.9	68.4	27.8	3.8	16.8	73.9
Aged 35 to 49 years	29.0	42.5	71.5	25.0	3.6	13.1	75.4
Aged 50 or more years	28.5	42.2	70.8	25.5	3.7	8.6	74.0
Unemployed 0 to less than 6 months	39.2	36.5	75.7	20.9	3.4	16.0	79.8
Unemployed 6 to less than 12 months	33.5	37.5	71.0	24.9	4.1	16.8	76.5
Unemployed 12 to less than 24 months	26.4	40.6	67.0	29.5	3.5	15.0	72.1
Unemployed 24 to less than 36 months	22.9	41.7	64.6	31.2	4.2	15.0	71.1
Unemployed 36 or more months	17.6	43.0	60.6	35.2	4.3	10.5	65.2
Less than Year 10 educated	26.6	34.3	60.9	33.2	5.9	12.4	67.0
Year 10 or 11 educated	27.2	38.6	65.8	30.2	4.0	11.2	70.2
Year 12 educated	31.6	40.5	72.1	24.3	3.6	20.5	78.2
University educated	37.8	41.6	79.4	17.4	3.2	16.9	83.3
Vocational educated	30.7	38.8	69.5	27.3	3.2	15.0	74.2
Males	36.2	28.3	64.5	32.0	3.5	11.4	68.8
Females	24.7	51.4	76.0	19.9	4.0	19.1	81.5
People with Disability	24.4	41.4	65.8	29.7	4.5	11.9	70.1
Indigenous	29.0	30.1	59.0	37.1	3.9	14.3	64.7
CALD	31.4	40.1	71.5	23.9	4.6	16.6	77.7
Sole Parents	20.0	59.5	79.5	16.1	4.4	15.0	83.2
Newstart Allowance recipients	26.3	40.0	66.3	29.8	3.9	13.2	71.1
Youth Allowance (other) recipients	24.7	37.3	62.0	34.4	3.6	25.0	72.6
Disability Support Pension recipients	10.4	45.0	55.5	34.3	10.2	19.2	64.8
Parenting Payment Single recipients	17.8	63.1	80.8	15.2	3.9	15.5	84.6
Parenting Payment Partnered recipients	15.5	59.1	74.6	19.7	5.7	18.1	79.4
Not on income support	63.9	19.6	83.5	13.5	3.0	14.7	85.5
TOTAL	30.7	38.9	69.6	26.6	3.8	15.1	74.5

This table refers to outcomes for job seekers who were placed in jobs through JSA in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at time of job placement.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.7 – JSA Activities, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Intensive Activity¹	15.1	24.4	39.5	53.7	6.8	22.6	54.9
PPP and Non-PPP Training	16.2	25.8	42.0	49.6	8.4	38.8	68.1
Training in Job Search Techniques	15.0	24.6	39.6	54.5	5.9	17.5	51.4
Work for the Dole	n.p.	n.p.	38.4	n.p.	n.p.	n.p.	49.7
Voluntary Work	10.9	21.5	32.4	57.8	9.8	13.9	41.5
Work Experience	n.p.	n.p.	40.2	n.p.	n.p.	n.p.	48.7
Other Activity	8.0	14.9	22.9	44.9	32.2	62.1	79.5
Work Exp. Phase²	6.8	18.3	25.1	63.2	11.7	29.5	48.9
PPP and Non-PPP Training	8.6	20.5	29.1	58.5	12.3	35.3	57.0
Training in Job Search Techniques	n.p.	n.p.	27.5	n.p.	n.p.	16.2	41.8
Work for the Dole	6.0	14.6	20.7	71.5	7.8	13.4	32.2
Voluntary Work	4.8	18.8	23.6	64.4	12.0	13.4	34.2
Work Experience	n.p.	n.p.	23.3	n.p.	n.p.	16.0	37.8
Other Activity	6.1	15.4	21.6	58.1	20.4	43.1	60.1
Other³	10.0	21.7	31.7	50.0	18.4	39.0	61.2
PPP and Non-PPP Training	12.8	22.8	35.7	48.8	15.5	33.3	60.3
Training in Job Search Techniques	8.3	19.6	27.9	63.2	8.9	22.6	45.0
Work for the Dole	n.p.	n.p.	19.6	n.p.	n.p.	21.6	39.0
Voluntary Work	4.7	16.1	20.8	32.9	46.3	9.2	27.0
Work Experience	n.p.	n.p.	60.3	n.p.	n.p.	18.2	71.7
Other Activity	8.7	16.0	24.8	46.5	28.7	48.1	66.8
All activities⁴	10.5	21.4	31.8	54.6	13.6	32.5	56.5
PPP and Non-PPP Training	12.2	22.4	34.6	51.2	14.2	34.3	60.2
Training in Job Search Techniques	13.6	23.5	37.2	56.5	6.4	18.0	49.8
Work for the Dole	6.9	14.4	21.3	70.9	7.8	14.5	33.7
Voluntary Work	5.8	18.4	24.3	57.7	18.0	12.7	33.8
Work Experience	7.7	34.5	42.3	n.p.	n.p.	16.4	52.6
Other Activity	8.1	16.0	24.0	49.0	27.0	47.9	66.2

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to job seekers who exited an activity in the 12 months to September 2012, with outcomes measured around three months later. The results for some smaller individual activities, such as Drought Force and Green Corps, are not shown but are included in the relevant sub-totals and totals. Outcomes for part-time or casual employment (paid), non-vocational activities, Community Development Employment Projects and New Enterprise Incentive Scheme are excluded from this table. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

¹ Outcomes for Stream 1 job seekers who undertook an Intensive Activity.

² Outcomes for job seekers who undertook an activity in the Work Experience and Compulsory Activity Phases.

³ Outcomes for job seekers who undertook activities that were not classified as part of their Intensive Activity, Work Experience or Compulsory Activity Phases.

⁴ Outcomes for job seekers who undertook an activity at any time in assistance.

Table 2.8 – JSA Training Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	10.6	20.9	31.5	55.8	12.7	30.2	54.4
Aged 21 to 24 years	14.6	23.4	38.0	49.1	12.8	36.1	63.4
Aged 25 to 34 years	15.6	20.1	35.7	50.0	14.3	37.3	63.4
Aged 35 to 49 years	11.0	23.7	34.7	49.8	15.4	37.1	62.3
Aged 50 or more years	9.8	22.5	32.2	50.9	16.8	31.6	57.3
Unemployed 0 to less than 6 months	16.0	25.5	41.4	45.7	12.9	32.4	64.2
Unemployed 6 to less than 12 months	12.7	22.4	35.1	50.6	14.3	34.2	60.0
Unemployed 12 to less than 24 months	11.2	22.9	34.1	51.2	14.7	35.5	60.8
Unemployed 24 to less than 36 months	10.0	20.3	30.4	54.7	14.9	38.1	58.8
Unemployed 36 or more months	6.1	18.0	24.2	60.5	15.3	33.5	52.5
Less than Year 10 educated	6.9	15.7	22.6	56.7	20.7	38.4	56.2
Year 10 or 11 educated	11.2	21.0	32.2	54.0	13.8	28.3	54.0
Year 12 educated	11.7	25.1	36.8	47.6	15.6	40.2	66.6
University educated	16.7	24.3	41.0	44.6	14.4	37.5	68.1
Vocational educated	12.7	24.8	37.5	52.0	10.5	32.9	60.0
Males	15.7	16.8	32.5	56.5	11.1	29.1	54.6
Females	9.6	26.6	36.2	47.1	16.6	38.4	64.6
People with Disability	8.4	20.8	29.3	51.4	19.4	31.5	54.2
Indigenous	10.5	18.0	28.5	62.1	9.4	23.6	45.9
CALD	11.6	18.1	29.7	47.9	22.4	50.0	70.9
Sole Parents	7.6	28.7	36.3	46.1	17.6	41.5	66.5
Newstart Allowance recipients	13.4	21.4	34.8	52.4	12.8	33.0	59.9
Youth Allowance (other) recipients	10.4	20.5	30.5	57.6	12.0	27.8	51.8
Disability Support Pension recipients	n.p.	n.p.	16.9	44.2	38.8	32.5	45.7
Parenting Payment Single recipients	5.6	28.8	34.4	45.0	20.6	46.4	70.0
Parenting Payment Partnered recipients	10.7	16.5	27.2	45.7	26.9	44.6	63.3
Not on income support	20.8	26.3	47.2	45.9	6.9	32.1	64.9
TOTAL	12.2	22.4	34.6	51.2	14.2	34.3	60.2

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited Training placements in the 12 months to September 2012, with outcomes measured around three months later.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of the activity.

Outcomes for job seekers not on income support or other income support types are not reported separately but included in the overall total.

Table 2.9 – JSA Training in Job Search Techniques Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	11.5	26.6	38.0	54.5	7.4	26.3	54.1
Aged 21 to 24 years	12.5	27.9	40.4	52.2	7.4	21.9	55.7
Aged 25 to 34 years	14.1	20.8	34.9	58.7	6.4	16.4	45.9
Aged 35 to 49 years	15.1	22.3	37.4	56.7	5.9	17.3	50.7
Aged 50 or more years	13.3	23.4	36.7	57.2	6.1	13.2	46.0
Unemployed 0 to less than 6 months	14.9	25.3	40.2	53.6	6.3	19.1	53.0
Unemployed 6 to less than 12 months	14.1	20.0	34.1	59.4	6.4	13.5	43.7
Unemployed 12 to less than 24 months	n.p.	n.p.	30.7	n.p.	n.p.	22.3	50.5
Unemployed 24 to less than 36 months	n.p.	n.p.	n.p.	76.7	n.p.	n.p.	32.2
Unemployed 36 or more months	n.p.	n.p.	24.5	n.p.	n.p.	12.3	35.3
Less than Year 10 educated	n.p.	n.p.	23.2	64.1	12.7	17.0	38.5
Year 10 or 11 educated	12.8	21.5	34.4	60.0	5.6	10.5	42.6
Year 12 educated	14.7	22.8	37.4	55.1	7.5	24.5	53.9
University educated	14.1	28.5	42.6	51.8	5.6	21.8	56.2
Vocational educated	14.3	23.1	37.4	56.8	5.8	15.3	48.7
Males	15.7	17.6	33.3	61.5	5.2	15.3	45.3
Females	11.2	31.7	42.9	48.9	8.2	21.8	56.4
People with Disability	13.0	18.8	31.8	58.5	9.7	15.1	44.6
Indigenous	n.p.	n.p.	26.7	n.p.	n.p.	n.p.	42.1
CALD	11.7	20.8	32.6	59.3	8.1	23.9	50.6
Sole Parents	13.6	36.2	49.8	n.p.	n.p.	18.3	64.6
Newstart Allowance recipients	14.0	22.7	36.6	57.6	5.8	16.9	48.9
Youth Allowance (other) recipients	10.4	26.3	36.7	55.1	8.1	26.2	53.5
Parenting Payment Single recipients	n.p.	n.p.	42.7	n.p.	n.p.	11.6	52.2
Not on income support	23.9	21.5	45.4	n.p.	n.p.	17.6	54.7
TOTAL	13.6	23.5	37.2	56.5	6.4	18.0	49.8

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited Training in Job Search Techniques placements in the 12 months to September 2012, with outcomes measured around three months later.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of the activity.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 2.10 – JSA Employment Outcomes by State/Territory, December 2012⁵

	Stream 1-4 (%)	Stream 1 (%)	Stream 2 (%)	Stream 3 (%)	Stream 4 (%)
New South Wales and ACT	41.1	55.1	43.6	32.3	23.1
Victoria	46.1	58.4	47.5	34.3	25.2
Queensland	44.7	57.8	44.4	34.7	28.7
Western Australia	45.4	60.4	48.2	36.0	25.1
South Australia	42.0	54.4	46.9	32.4	25.6
Tasmania	40.8	53.5	45.7	33.7	19.0
Northern Territory	31.3	67.0	n.p.	30.8	n.p.
Australia	43.3	57.1	45.6	33.3	25.1

Table 2.11 – JSA Positive Outcomes by State/Territory, December 2012⁵

	Stream 1-4 (%)	Stream 1 (%)	Stream 2 (%)	Stream 3 (%)	Stream 4 (%)
New South Wales and ACT	58.3	70.0	62.7	52.0	38.8
Victoria	62.3	70.9	64.2	55.3	44.0
Queensland	56.5	67.5	57.1	47.2	42.6
Western Australia	56.0	70.2	62.4	45.4	33.8
South Australia	59.6	68.0	66.2	50.1	47.7
Tasmania	51.6	59.0	58.1	49.6	28.7
Northern Territory	36.8	68.0	n.p.	38.2	n.p.
Australia	58.4	69.3	62.0	51.0	40.8

⁵ **Not published (n.p.)** indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in JSA in the 12 months to September 2012, with outcomes measured around three months later.

3. Disability Employment Services (DES)

Table 3.1 – DES Employment Assistance/Post Placement Support Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	11.0	30.8	41.8	39.4	18.9	32.9	59.9
Aged 21 to 24 years	12.4	28.0	40.4	42.5	17.1	19.6	52.2
Aged 25 to 34 years	10.6	28.3	39.0	38.9	22.2	14.6	48.2
Aged 35 to 49 years	9.5	28.0	37.5	35.7	26.7	11.8	45.8
Aged 50 or more years	6.6	28.2	34.8	32.2	33.0	9.6	42.0
Unemployed 0 to less than 6 months	11.6	30.9	42.4	32.6	24.9	18.4	53.4
Unemployed 6 to less than 12 months	10.8	27.9	38.7	31.3	30.0	12.8	47.8
Unemployed 12 to less than 24 months	9.0	29.1	38.0	35.3	26.7	12.1	46.2
Unemployed 24 to less than 36 months	6.1	26.6	32.8	40.7	26.6	11.8	41.2
Unemployed 36 or more months	3.5	25.7	29.2	43.1	27.7	10.5	37.2
Less than Year 10 educated	5.0	25.0	30.1	36.1	33.9	11.8	38.7
Year 10 or 11 educated	8.3	26.7	35.0	37.2	27.8	11.1	42.9
Year 12 educated	9.1	27.0	36.1	37.0	27.0	15.2	46.9
University educated	10.1	33.2	43.3	34.1	22.6	16.5	53.4
Vocational educated	12.2	30.2	42.4	34.5	23.1	12.0	49.9
Males	11.5	25.8	37.3	38.0	24.7	12.6	45.3
Females	5.9	32.6	38.5	32.8	28.7	17.4	50.0
Indigenous	9.5	22.1	31.6	41.7	26.8	13.7	40.6
CALD	5.3	25.1	30.4	35.8	33.8	15.3	42.5
Sole Parents	6.4	33.4	39.8	29.3	30.9	16.6	51.6
Newstart Allowance recipients	9.6	27.4	37.0	36.3	26.7	11.3	45.0
Youth Allowance (other) recipients	12.4	20.4	32.8	45.6	21.6	18.9	46.8
Disability Support Pension recipients	4.0	30.4	34.4	35.5	30.1	14.2	43.7
Parenting Payment Single recipients	4.6	32.0	36.6	31.3	32.1	16.6	48.6
Parenting Payment Partnered recipients	n.p.	n.p.	26.0	40.5	33.5	19.6	40.9
Not on income support	17.1	32.8	49.9	32.1	18.0	27.8	63.8
TOTAL	9.0	28.9	37.9	35.7	26.4	14.7	47.3

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support (both in Disability Management Service and Employment Support Service) in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of assistance in Employment Assistance or Post Placement Support.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 3.2 – DES Employment Assistance/Post Placement Support delivered through Disability Management Service Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	11.9	29.1	41.0	37.9	21.1	38.1	63.7
Aged 21 to 24 years	18.0	24.4	42.4	41.4	16.1	24.1	56.5
Aged 25 to 34 years	14.3	28.3	42.6	36.0	21.4	14.4	51.9
Aged 35 to 49 years	11.9	27.9	39.8	34.4	25.8	12.0	48.1
Aged 50 or more years	8.6	29.5	38.0	29.6	32.3	9.9	45.3
Unemployed 0 to less than 6 months	14.3	31.2	45.4	29.7	24.8	17.2	56.0
Unemployed 6 to less than 12 months	13.2	28.6	41.9	29.1	29.1	12.1	50.1
Unemployed 12 to less than 24 months	9.7	28.1	37.8	35.8	26.5	11.3	46.0
Unemployed 24 to less than 36 months	7.1	26.6	33.7	38.5	27.8	12.8	43.3
Unemployed 36 or more months	4.5	25.5	30.0	39.7	30.3	10.6	38.4
Less than Year 10 educated	5.7	24.2	29.9	34.8	35.3	10.9	39.3
Year 10 or 11 educated	10.7	28.0	38.7	33.4	28.0	9.9	46.1
Year 12 educated	10.2	26.3	36.5	36.0	27.5	15.2	47.4
University educated	12.6	34.1	46.7	31.0	22.3	16.0	56.2
Vocational educated	15.2	29.8	45.1	32.5	22.4	11.7	52.1
Males	14.0	24.6	38.7	36.5	24.8	11.5	46.4
Females	7.8	33.7	41.5	29.2	29.3	17.0	52.9
Indigenous	13.5	18.3	31.9	36.3	31.8	13.8	42.7
CALD	6.4	26.0	32.4	34.4	33.2	15.2	44.2
Sole Parents	8.0	34.5	42.5	27.9	29.6	17.6	54.8
Newstart Allowance recipients	11.4	28.6	40.0	34.3	25.8	11.3	48.0
Youth Allowance (other) recipients	16.6	15.9	32.5	41.2	26.3	16.4	45.7
Disability Support Pension recipients	5.3	27.3	32.6	27.1	39.9	13.3	40.2
Parenting Payment Single recipients	5.2	33.7	39.0	28.0	33.0	18.5	51.7
Parenting Payment Partnered recipients	n.p.	n.p.	26.5	39.2	34.3	21.5	42.9
Not on income support	15.8	32.5	48.3	30.9	20.8	28.2	64.1
TOTAL	11.1	29.0	40.1	33.1	26.8	14.0	49.4

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support through Disability Management Service in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of assistance in Employment Assistance or Post Placement Support.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 3.3 – DES Employment Assistance/Post Placement Support delivered through Employment Support Service Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	10.6	31.6	42.2	40.0	17.7	30.4	58.2
Aged 21 to 24 years	8.8	30.1	38.9	43.6	17.5	17.2	49.8
Aged 25 to 34 years	7.6	28.3	35.9	41.1	23.0	14.9	45.2
Aged 35 to 49 years	6.5	28.1	34.6	37.4	28.0	11.4	42.8
Aged 50 or more years	3.9	26.5	30.4	35.8	33.8	9.3	37.4
Unemployed 0 to less than 6 months	9.1	30.6	39.7	35.4	24.9	19.6	51.0
Unemployed 6 to less than 12 months	6.5	26.2	32.6	35.5	31.9	14.2	43.7
Unemployed 12 to less than 24 months	7.9	31.0	38.8	34.7	26.5	13.0	46.8
Unemployed 24 to less than 36 months	5.3	26.6	31.9	42.8	25.3	10.2	38.6
Unemployed 36 or more months	2.7	26.0	28.7	45.3	26.0	10.3	36.4
Less than Year 10 educated	4.5	25.6	30.2	37.5	32.3	12.6	38.4
Year 10 or 11 educated	6.0	25.5	31.5	41.1	27.4	12.1	39.8
Year 12 educated	7.9	27.7	35.6	37.9	26.4	15.2	46.3
University educated	6.7	32.1	38.8	37.9	23.3	17.2	49.6
Vocational educated	8.2	30.4	38.6	37.0	24.3	12.4	47.0
Males	9.0	27.0	36.0	39.5	24.5	13.5	44.3
Females	3.8	31.4	35.2	36.8	28.1	17.8	46.8
Indigenous	n.p.	n.p.	32.3	47.0	20.7	12.1	39.6
CALD	3.7	23.6	27.3	38.0	34.7	15.4	39.9
Sole Parents	n.p.	n.p.	34.4	32.2	33.3	14.6	45.1
Newstart Allowance recipients	6.3	25.2	31.5	40.1	28.4	11.1	39.4
Youth Allowance (other) recipients	9.7	23.1	32.8	49.4	17.9	20.5	47.4
Disability Support Pension recipients	3.7	31.1	34.7	37.3	28.0	14.4	44.4
Parenting Payment Single recipients	n.p.	n.p.	31.5	39.2	29.3	12.8	42.3
Parenting Payment Partnered recipients	n.p.	n.p.	n.p.	n.p.	26.8	n.p.	33.5
Not on income support	18.3	33.6	51.9	32.8	15.3	27.6	64.3
TOTAL	6.9	28.8	35.7	38.4	25.9	15.3	45.3

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES Employment Assistance/Post Placement Support through Employment Support Service in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of assistance in Employment Assistance or Post Placement Support.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 3.4 – DES Ongoing Support Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	25.5	46.5	72.0	22.5	5.5	26.7	78.0
Aged 21 to 24 years	23.2	45.3	68.5	n.p.	n.p.	18.5	71.8
Aged 25 to 34 years	20.1	48.9	69.0	22.2	8.8	9.8	72.2
Aged 35 to 49 years	16.4	51.7	68.1	23.2	8.7	9.0	71.2
Aged 50 or more years	14.0	56.1	70.1	16.6	13.3	5.8	71.8
Unemployed 0 to less than 6 months	37.4	37.0	74.5	18.3	7.2	9.6	76.9
Unemployed 6 to less than 12 months	25.5	47.4	73.0	18.1	8.9	16.2	76.5
Unemployed 12 to less than 24 months	13.3	55.9	69.2	21.1	9.7	12.7	72.5
Unemployed 24 to less than 36 months	9.4	53.7	63.1	26.9	10.1	11.4	67.6
Unemployed 36 or more months	8.9	56.6	65.5	23.6	11.0	8.6	68.3
Less than Year 10 educated	14.7	51.0	65.7	20.6	13.8	7.1	68.4
Year 10 or 11 educated	17.9	50.1	67.9	22.3	9.7	8.2	70.0
Year 12 educated	17.3	53.3	70.6	23.1	6.3	13.6	74.8
University educated	18.4	54.6	72.9	19.4	7.7	12.0	77.1
Vocational educated	19.3	51.6	70.9	18.6	10.5	9.8	73.3
Males	22.1	46.8	68.9	22.4	8.8	10.8	71.6
Females	12.1	57.7	69.8	19.9	10.3	12.9	73.8
Indigenous	25.1	40.6	65.8	n.p.	n.p.	n.p.	67.2
CALD	15.8	50.1	65.9	18.4	15.7	7.3	68.4
Sole Parents	12.7	57.5	70.1	n.p.	n.p.	n.p.	73.2
Newstart Allowance recipients	6.7	60.3	67.0	23.3	9.7	8.2	71.1
Disability Support Pension recipients	6.3	57.4	63.7	24.3	12.0	11.8	67.2
Not on income support	39.0	37.3	76.3	17.2	6.5	13.9	78.7
TOTAL	17.9	51.4	69.3	21.3	9.4	11.6	72.5

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for all Job seekers who participated in DES Ongoing Support (both in Disability Management Service and Employment Support Service) in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of assistance in Ongoing Support.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 3.5 – DES Employment Outcomes by State/Territory, December 2012⁶

	DES Employment Assistance/Post Placement Support (%)	DES Employment Assistance/Post Placement Support through Disability Management Service (%)	DES Employment Assistance/Post Placement Support through Employment Support Service (%)	DES Ongoing Support (%)
New South Wales and ACT	36.1	37.5	34.7	72.5
Victoria	38.0	41.7	34.5	68.6
Queensland	38.9	41.0	36.8	70.0
Western Australia	40.8	41.7	39.9	61.9
South Australia	40.1	41.3	38.9	67.0
Tasmania	36.1	39.1	32.0	73.0
Northern Territory	47.3	61.1	n.p.	n.p.
Australia	37.9	40.1	35.7	69.3

Table 3.6 – DES Positive Outcomes by State/Territory, December 2012⁶

	DES Employment Assistance/Post Placement Support (%)	DES Employment Assistance/Post Placement Support through Disability Management Service (%)	DES Employment Assistance/Post Placement Support through Employment Support Service (%)	DES Ongoing Support (%)
New South Wales and ACT	47.1	48.1	46.0	76.3
Victoria	47.1	50.4	44.0	71.2
Queensland	46.0	48.5	43.7	72.6
Western Australia	48.8	49.7	48.7	64.0
South Australia	50.7	52.1	49.0	70.5
Tasmania	47.2	49.7	43.1	80.3
Northern Territory	53.2	63.3	n.p.	n.p.
Australia	47.3	49.4	45.3	72.5

⁶ **Not published (n.p.)** indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in DES in the 12 months to September 2012, with outcomes measured around three months later.

4. Indigenous Employment Programme (IEP)

Table 4.1 – IEP Employment Related Activities Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	42.8	24.1	67.0	24.3	8.8	47.2	78.3
Aged 21 to 24 years	47.4	23.4	70.8	n.p.	n.p.	29.0	74.9
Aged 25 to 34 years	43.4	24.7	68.1	24.7	7.2	22.4	74.9
Aged 35 to 49 years	43.5	26.3	69.8	24.6	5.6	18.5	73.5
Aged 50 or more years	47.6	27.3	74.8	n.p.	n.p.	10.1	76.1
Unemployed 0 to less than 6 months	47.2	23.4	70.6	23.9	5.5	29.4	76.2
Unemployed 6 to less than 12 months	48.5	19.3	67.8	24.2	8.0	30.4	74.8
Unemployed 12 to less than 24 months	42.8	24.6	67.5	25.6	7.0	24.5	71.4
Unemployed 24 to less than 36 months	42.5	19.8	62.3	n.p.	n.p.	26.9	68.4
Unemployed 36 or more months	38.4	29.7	68.1	24.4	7.4	16.2	70.6
Less than Year 10 educated	33.2	26.2	59.4	31.5	9.1	16.3	61.7
Year 10 or 11 educated	41.4	21.2	62.6	30.1	7.3	22.1	67.2
Year 12 educated	48.1	22.6	70.8	21.8	7.4	34.7	77.5
University educated	49.4	31.8	81.2	n.p.	n.p.	26.4	86.8
Vocational educated	48.6	23.0	71.6	23.6	4.8	21.9	75.8
Males	47.7	18.0	65.7	28.8	5.5	28.7	72.3
Females	37.5	33.7	71.1	19.5	9.3	35.8	80.3
People with Disability	29.2	32.5	61.7	29.4	8.8	16.9	67.1
Sole Parents	31.4	39.2	70.6	21.0	8.4	30.5	75.2
Newstart Allowance recipients	27.5	29.4	57.0	35.8	7.2	18.5	64.2
Youth Allowance (other) recipients	31.0	18.6	49.6	34.5	15.9	19.3	55.7
Parenting Payment Single recipients	28.0	45.1	73.1	n.p.	n.p.	32.4	77.4
Not on income support	50.2	22.1	72.3	21.1	6.6	36.6	81.1
TOTAL	42.8	25.2	68.0	24.6	7.4	32.0	75.9

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who participated in IEP Employment Related Activities in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 4.2 – IEP Non-Employment Related Activities Outcomes, December 2012

	Employed full-time (%)	Employed part-time (%)	Employed total (%)	Unemployed (%)	Not in the labour force (%)	Education & training (%)	Positive outcomes (%)
Aged 15 to 20 years	22.5	23.9	46.4	41.9	11.7	32.8	61.9
Aged 21 to 24 years	26.6	19.3	45.9	n.p.	n.p.	20.8	56.4
Aged 25 to 34 years	32.2	21.2	53.4	39.3	7.3	13.4	59.5
Aged 35 to 49 years	33.2	18.7	51.9	40.3	7.8	14.3	58.0
Aged 50 or more years	25.4	26.0	51.4	n.p.	n.p.	14.0	53.9
Unemployed 0 to less than 6 months	28.9	20.7	49.6	40.6	9.8	24.6	61.1
Unemployed 6 to less than 12 months	25.7	24.1	49.7	n.p.	n.p.	17.8	57.2
Unemployed 12 to less than 24 months	25.1	19.1	44.2	47.9	7.8	13.4	51.6
Unemployed 24 to less than 36 months	31.2	20.4	51.6	n.p.	n.p.	19.4	58.7
Unemployed 36 or more months	24.7	18.0	42.7	46.2	11.1	15.1	49.5
Less than Year 10 educated	20.1	20.1	40.2	49.8	10.1	19.4	49.5
Year 10 or 11 educated	25.6	18.5	44.1	45.9	10.0	14.6	50.2
Year 12 educated	38.0	20.3	58.3	n.p.	n.p.	16.0	64.7
University educated	n.p.	n.p.	58.5	n.p.	n.p.	n.p.	68.8
Vocational educated	27.9	20.3	48.2	n.p.	n.p.	17.2	56.1
Males	29.8	15.0	44.8	45.8	9.4	20.8	56.3
Females	23.3	29.6	52.9	36.5	10.6	26.4	63.8
People with Disability	20.0	20.8	40.7	48.0	11.2	14.8	46.6
Sole Parents	20.2	30.4	50.6	n.p.	n.p.	23.1	61.6
Newstart Allowance recipients	20.7	17.8	38.6	55.4	6.0	10.3	44.6
Youth Allowance (other) recipients	20.8	13.0	33.8	57.0	9.2	19.2	44.2
Parenting Payment Single recipients	17.6	28.8	46.5	n.p.	n.p.	27.0	60.6
Not on income support	38.7	25.0	63.7	24.9	11.4	34.3	78.4
TOTAL	26.9	21.6	48.5	41.6	9.9	23.4	59.7

Not published (n.p.) indicates that sufficient data were not available to produce a reliable estimate for the particular group of job seekers.

This table refers to outcomes for job seekers who exited from IEP Non-Employment Related Activities in the 12 months to September 2012, with outcomes measured around three months later. See the 'Sampling, In-scope populations and Results' section on page 34 for further details.

The job seeker characteristics refer to the job seekers' circumstances at the commencement of assistance.

Outcomes for job seekers on other income support types are not reported separately but included in the overall total.

Table 4.3 – IEP Employment Outcomes by State/Territory, December 2012⁷

	IEP Employment Related Activities (%)	IEP Non-Employment Related Activities (%)
New South Wales and ACT	71.4	49.9
Victoria	69.4	51.2
Queensland	62.8	48.2
Western Australia	73.9	38.7
South Australia	65.6	44.4
Tasmania	70.1	66.6
Northern Territory	65.6	56.7
Australia	68.0	48.5

Table 4.4 – IEP Positive Outcomes by State/Territory, December 2012⁷

	IEP Employment Related Activities (%)	IEP Non-Employment Related Activities (%)
New South Wales and ACT	77.5	66.0
Victoria	78.8	71.2
Queensland	75.9	57.5
Western Australia	75.1	46.6
South Australia	72.3	53.6
Tasmania	75.1	66.6
Northern Territory	69.5	63.2
Australia	75.9	59.7

⁷ This table refers to outcomes for job seekers who participated in IEP in the 12 months to September 2012, with outcomes measured around three months later.

5. Job Seeker Satisfaction

These results refer to job seekers' level of satisfaction with their employment services provider and the various aspects of the assistance received.

Table 5.1 – JSA job seeker satisfaction with the information provided about training and education options, December 2012⁸

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Streams 1-4	61.9	22.8	15.3
Stream 1	50.0	28.6	21.4
Stream 2	65.7	21.2	13.2
Stream 3	70.4	19.2	10.4
Stream 4	69.4	18.0	12.7

Table 5.2 – JSA job seeker satisfaction with the information provided about other support services, December 2012⁸

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Streams 1-4	56.8	25.4	17.8
Stream 1	47.4	29.3	23.4
Stream 2	57.5	25.7	16.8
Stream 3	64.8	22.9	12.2
Stream 4	64.7	20.6	14.8

Table 5.3 – JSA job seeker satisfaction with the help suited to circumstances, December 2012⁸

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Streams 1-4	61.3	19.8	19.0
Stream 1	51.2	23.7	25.1
Stream 2	63.0	20.0	17.0
Stream 3	69.6	17.2	13.2
Stream 4	68.4	15.0	16.6

Table 5.4 – JSA job seeker satisfaction with staff treatment of job seeker as an individual, December 2012⁸

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Streams 1-4	78.3	12.7	9.0
Stream 1	73.2	15.6	11.2
Stream 2	80.9	11.0	8.0
Stream 3	82.2	10.5	7.4
Stream 4	79.9	12.1	7.9

Table 5.5 – JSA job seeker satisfaction with staff treatment of job seeker with respect, December 2012⁸

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Streams 1-4	82.4	10.4	7.2
Stream 1	79.0	13.0	8.0
Stream 2	84.5	9.0	6.5
Stream 3	85.2	8.7	6.1
Stream 4	82.5	9.6	8.0

Table 5.6 – JSA job seeker satisfaction with overall quality of service, December 2012⁸

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Streams 1-4	69.1	17.1	13.8
Stream 1	61.2	20.4	18.4
Stream 2	72.3	15.8	11.9
Stream 3	74.7	15.3	10.0
Stream 4	73.0	14.5	12.4

⁸ This table refers to job seekers who participated in JSA employment assistance in the 12 months to September 2012, with satisfaction levels measured around three months later.

Table 5.7 – DES job seeker satisfaction with the help suited to circumstances, December 2012⁹

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Employment Assistance/ Post Placement Support	71.3	12.4	16.2
Ongoing Support	78.7	9.2	12.0

Table 5.8 – DES job seeker satisfaction with provider consideration of individual needs, December 2012⁹

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Employment Assistance/ Post Placement Support	72.9	11.8	15.2
Ongoing Support	80.1	8.4	11.5

Table 5.9 – DES job seeker satisfaction with staff treatment of job seeker with respect, December 2012⁹

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Employment Assistance/ Post Placement Support	85.9	6.6	7.4
Ongoing Support	87.7	5.4	6.8

Table 5.10 – DES job seeker satisfaction with overall quality of service, December 2012⁹

	Satisfied or Very Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied or Very Dissatisfied (%)
Employment Assistance/ Post Placement Support	76.7	10.0	13.4
Ongoing Support	80.9	8.1	10.9

⁹ This table refers to job seekers who participated in DES in the 12 months to September 2012, with satisfaction levels measured around three months later.

6. Further Information

Outcome Measures and Definitions

Outcome Measures

Labour market outcomes

- **Employed full-time:** The full-time employment rate is those working 35 or more hours per week as a proportion of all job seekers.
- **Employed part-time:** The part-time employment rate is those working less than 35 hours per week as a proportion of all job seekers.
- **Employment:** An employment outcome is achieved when a job seeker indicates they are employed. The employment outcome rate is the employed job seekers as a proportion of all job seekers.
- **Unemployed:** Job seekers are considered unemployed when they respond that they are not employed but are seeking employment. The unemployed outcome rate is the unemployed job seekers as a proportion of all job seekers.
- **Not in the Labour Force (NILF):** Job seekers are considered not in the labour force (NILF) when they respond that they are not working and are not looking for employment. The NILF outcome rate is NILF job seekers as a proportion of all job seekers.
- **Education/training:** An education/training outcome is achieved when a job seeker indicates they are training or studying. The education/training outcome rate is the job seekers who are studying as a proportion of all job seekers.
- **Positive Outcome:** Recorded where a job seeker has achieved either an employment and/or education outcome. Positive outcomes are less than the sum of employment and education/training outcomes because some job seekers achieve both an employment and an education outcome. The positive outcome rate is the job seekers who are employed, working, and/or studying as a proportion of all job seekers.

Employment outcomes

- **Permanent employees:** Proportion of employed job seekers working in permanent jobs where they receive paid sick and holiday leave.
- **Casual, temporary or seasonal employees:** Proportion of employed job seekers who identify their job as casual, seasonal or temporary.
- **Self employed:** Proportion of employed job seekers who are not employees but work for themselves.
- **Employed, seeking more work:** Proportion of employed job seekers who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Full-time employed, seeking more work:** Proportion of employed job seekers who are working full-time and who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Part-time employed, seeking more work:** Proportion of employed job seekers who are working part-time and who indicated that 'considering their current situation, they would like to work more hours' (includes both employees and self employed job seekers).
- **Employed and studying:** Proportion of employed job seekers who are both working and studying.

Education outcomes

- **Studying at a diploma level or higher:** Proportion of studying job seekers who are studying to gain a diploma, advanced diploma, associate degree or degree level.
- **Studying at a year 10, 11 or 12 level:** Proportion of studying job seekers who are studying year 10, 11 or 12.
- **Studying at a certificate level:** Proportion of studying job seekers who are studying to gain a Certificate (I, II, III or IV).
- **Study at 'other' or unspecified level:** Proportion of studying job seekers either not in one of the above categories or did not provide the necessary detail.

Definitions

Duration of unemployment: The time (in months) that a job seeker was registered as unemployed when they commenced their phase of employment assistance.

Educational attainment: The highest level of education attained. Post secondary education is further split into university and vocational educated.

Income support types: The type of income support at their commencement of their phase of employment assistance. The main income support types are Newstart, Youth Allowance (other), Parenting Payment Single, Parenting Payment Partnered and Disability Support Pension.

Equity groups: These groups are not mutually exclusive and a job seeker could be part of more than one group:

- **Disability:** Job seekers who either through their Job Seeker Classification Instrument (JSCI) assessment assessed as having a disability or medical condition or in receipt of Disability Support Pension (DSP) when they commenced their phase of assistance.
- **Indigenous:** Job seekers who identified themselves as Indigenous Australians in response to a voluntary Indigenous status question in their JSCI assessment.
- **CALD:** Job seekers from a culturally and linguistically diverse background, as identified by their country of birth.
- **Sole parents:** Job seekers who either through their JSCI assessment or initial interview indicated that they are a sole parent or a recipient of Parent Payment Single when they commenced their phase of assistance.

Not published (n.p.): Indicates that sufficient data was not available to produce a reliable estimate for the particular group of job seekers. PPM results are based on a stratified sample of the in-scope population and the derived estimates may differ from those that would have been produced if the entire population had been included in the survey. Therefore, when publishing the PPM results, only the estimates that are considered as representative and robust are reported. This involves calculating the Relative Standard Errors (RSEs) for each derived estimate¹⁰ (i.e. proportions) and suppressing the reporting of those with RSEs greater than 25 per cent. This ensures the accurate interpretation of PPM results, especially when making comparisons across time periods and demographic groups.

Reference period: Outcomes in this publication relate to job seekers who participated in assistance between 1 October 2011 and 30 September 2012 with outcomes measured between 1 January 2012 and 31 December 2012.

¹⁰ Relative Standard Error (RSE) = Standard Error as a fraction of the value of the estimate. RSE is chosen over Standard Error to measure the robustness of estimates because while the latter expressed as a number indicates the extent to which the survey estimates are likely to deviate from the true population, RSE expressed as a percentage allows comparisons across populations.

Survey and Technical Information

Data sources

The two main data sources used to determine the outcomes achieved by job seekers during and after a period of labour market assistance are:

- The Post-Programme Monitoring (PPM) survey; and
- Administrative data sourced from the Department of Employment's Employment Services System (ESS).

The PPM survey has been undertaken by the Department on an ongoing basis since 1987 and is used to determine the labour market and education status of job seekers who participated in employment services. The ESS records details of commencements, job placements and paid outcomes from labour market assistance, while the PPM survey captures additional information from job seekers not already held in administrative systems.

Survey instruments

The PPM survey applies a mixed methodology approach to the collection of survey responses. An initial mail-based survey is sent to job seekers around eight weeks after they reach a surveying point (the surveying points are set out below). If the job seeker does not respond to the initial mail-based survey within three weeks they will be sent a reminder mail-based survey. If after three weeks following they still have not responded then a telephone follow-up contact is attempted (over a two week period). Through this mixed communication medium, multiple attempts are made to collect a response from each surveyed job seeker.

Programs surveyed

The Labour Market Assistance Outcomes publication reports the outcomes for Job Services Australia, Disability Employment Services and Indigenous Employment Program. A number of surveys tailored to the job seekers' employment assistance are used in measuring these outcomes (see Table 6.1).

Table 6.1: Post-Programme Monitoring Survey Types

Job Services Australia	Indigenous Employment Program	Disability Employment Services
Stream 1	Cadetships	Disability Employment Services –
Stream 2	Apprenticeships/Traineeships	Employment Assistance/Post
Stream 3	General	Placement Support
Stream 4	Wage Subsidy & Job placement	Disability Employment Services –
Job Placements		Ongoing Support
Activity – Work for the Dole		
Activity – Training in Job Search Techniques		
Activity – Voluntary Work – Work Experience		
Activity – Green Corps		
Activity – Drought Force		
Activity – Training		
Activity – New Enterprise Incentive Scheme		
Activity – Other		

Surveying Points

The PPM survey is conducted around three months after job seekers become in-scope for having their outcomes measured. Survey points will vary between and within employment programs.

Job Services Australia

The PPM survey is primarily a post-exit survey, and an exit from a period of employment services will trigger a survey. Given the nature and design of Job Services Australia, however, additional survey trigger points are included to ensure accurate outcomes.

For JSA, a job seeker will be in-scope for a Stream-based PPM survey:

- following an exit from JSA
- following a move to a higher Stream of assistance (based on exiting the prior Stream of assistance).

To ensure an accurate measure of JSA, a job seeker who remains in Stream 1, 2 or 3 will be in-scope for a PPM survey:

- for job seekers in Stream 1, following the completion of their Intensive Activity placement (at around four-and-a-half months);
- following the completion of their Initial Service Period (at around the 12 month point); and
- following the completion of the Work Experience Phase (at around the 24, 36 and 48 Month points) or the Compulsory Activity Phase (at around the 36 month points).

A job seeker who remains in Stream 4 will be in-scope for a PPM survey at the following points:

- following the completion of their Initial Service Period (at around the 12 month point, or 18 if their Initial Service Period was extended); and
- following the completion of the Work Experience Phase or each Compulsory Activity Phase (at around the 24 and 36 month points or 30 and 42 month points if their Initial Service Period was extended).

A job seeker who is recorded within the Department's administrative data system as being placed into a job will also be in-scope for a PPM survey. Further, a job seeker who has been recorded as having left an activity based placement (e.g. Work for the Dole, Green Corps) will also be in-scope for a PPM survey in relation to that activity, irrespective of when the activity was undertaken.

Disability Employment Services

A job seeker will be recorded as being in-scope for a Disability Employment Services (DES) Employment Assistance/Post Placement Support PPM survey if they:

- exit from DES (without progressing to Ongoing Support), including achieving a 26 week outcome and exiting as a fully independent worker;
- achieve a 26 week outcome and progress into Ongoing Support; and
- reach 12 months in DES assistance without having progressed into Ongoing Support (unless the jobseeker has exited DES at the same time).

A job seeker will be recorded as being in-scope for a DES Ongoing Support PPM survey if they:

- exit from DES (and were participating in the Ongoing Support phase); and
- reach 12 months in Ongoing Support (unless the jobseeker has exited DES at the same time).

Indigenous Employment Program

A job seeker will be in-scope for Reformed Indigenous Employment Programme (IEP) Cadetships PPM survey if they:

- exit a period of Reformed IEP Cadetships where they will receive a survey three and 12 months after exiting;
- reach 12 or 24 months in Reformed IEP Cadetships without exiting.

A job seeker will be recorded as being in-scope for Reformed IEP Apprenticeships/Traineeships PPM survey if they:

- exit a period of Reformed IEP Apprenticeships/Traineeships; and
- reach 12 months in Reformed IEP Apprenticeships/Traineeships without exiting.

A job seeker will be recorded as being in-scope for Reformed IEP Wage Subsidy or Job Placement PPM survey if they:

- exit a period of Reformed IEP Wage Subsidy. If a job seeker has reached a point where they have reached 26 weeks after their commencement date then that date will be used as a proxy exit date if there is no exit date populated.

A job seeker will be recorded as being in-scope for Reformed IEP General PPM survey if they:

- exit a period of Reformed IEP General.

Sampling, In-scope populations and Results

Job Services Australia

Sampling

The PPM survey applies a stratified sampling approach to determine which job seekers in scope are surveyed. For Stream Services, Job Placements, Work for the Dole, Training in Job Search Techniques and non-Productivity Places Program training placements, the following sampling approach is used:

- 10% Full-rate Newstart Allowance or Youth Allowance (other) and non-Allowance Youth (registered job seekers who are ineligible for Youth Allowance due to parental means test);
- 10% not on income support or part-rate Newstart Allowance or Youth Allowance (other);
- 50% on Disability Support Pension;
- 25% on Parenting Payment; and
- 50% on other income support types.

For all other Work Experience activities a census approach is used.

In-scope population

Stream Services – job seekers are counted in the ‘in-scope population’ for Stream Services if, during the reference period, they exited from JSA assistance, or a phase of assistance (e.g. initial 12 month service period, Work Experience phase 1), or they received assistance in the reference period but had not exited by the end of it. Job seekers can potentially be counted in the ‘In-scope population’ more than once in the reference period (e.g. if they completed a phase and also exited Job Services Australia in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in Stream Services that may be shown in other Departmental publications and reports.

Job Placement – job seekers are counted in the in-scope population for Job Placement if, during the reference period, they were placed in a job that was recorded in departmental administrative systems. Job seekers can have more than one job placement during the reference period.

Activities – job seekers are counted in the in-scope population for activities if, during the reference period, they exited from an activity placement. Job seekers can exit one or more times from the same or different activity type(s) during the reference period.

NEIS – job seekers are counted in the in-scope population for NEIS if, during the reference period, they exited from a NEIS placement.

For further information on results included in this report, please email ppmsurvey@employment.gov.au.

Results

Stream Services – the results presented in this report for Streams 1 to 4 are a combination of the outcomes of job seekers who exited from Job Services Australia assistance, or a phase of assistance (e.g. initial 12 month service period, Work Experience Phase, Compulsory Activity Phase), or who received assistance in the reference period but had not exited by the end of it. Given that job seekers can remain in assistance for different periods of time, this approach ensures that results are representative of all job seekers who received assistance, and not just those who exited JSA or participated for a certain time without exiting. For example, for the reporting of the Stream 2 outcomes in the December 2012 report, the outcomes of the following three groups of job seekers are used:

- those who exited assistance between 1 October 2011 and 30 September 2012;
- those who reached 12 months of participation in the Initial Service Period, Work Experience Phase or Compulsory Activity Phase between 1 October 2011 and 30 September 2012; and
- those who had not exited by 30 September 2012.

Activities, NEIS – results for activity based placements such as Work for the Dole and Green Corps, shorter term placements such as the NEIS program, are based on the outcomes of job seekers who exited in the reference period. This approach suits the nature of these types of assistance as they have discrete start and end points.

Job Placement – results for Job Placement are based on the outcomes of job seekers who were placed in jobs in the reference period.

Disability Employment Services

Sampling

For both the Employment Assistance/Post Placement Support and Ongoing Support components of the Disability Employment Services, the population is split into the same strata as are used for Job Services Australia, with a one-in-three sample selection.

In-scope population

Job seekers are counted in the 'in-scope population' for DES if, during the reference period, they exited from a DES placement, or they reached 12 months participation in a DES placement. Job seekers can potentially be counted in the 'In-scope population' more than once in the reference period (e.g. if they reached 12 months participation in DES and also exited DES in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in DES that may be shown in other Departmental publications and reports.

Note that for Employment Assistance/Post Placement Support, not all job seekers progress into the Post Placement Support phase of assistance.

For further information on results included in this report, please email ppmsurvey@employment.gov.au.

Results

The results presented in this report for DES are a combination of the outcomes of job seekers who, in the reference period, exited from assistance or a phase of assistance and those job seekers who reached 12 months participation in the program.

Indigenous Employment Program

Sampling

For each of the different elements of the Indigenous Employment Program, the population is split into the same strata as are used for Job Services Australia, but a census is undertaken.

In-scope population

Employment Related activities – job seekers are counted in the 'in-scope population' for Reformed IEP employment related activities if, during the reference period, they exited from a Reformed IEP employment related activity, or they reached six months participation in a Reformed IEP employment related activity. Job seekers can potentially be counted in the 'In-scope population' more than once in the reference period (e.g. if they reached six months participation in IEP and also exited IEP in the same reference period.) The in-scope population therefore differs to straight counts of participation or commencement in IEP that may be shown in other Departmental publications and reports.

Non-employment Related activities – job seekers are counted in the 'in-scope population' for Reformed IEP non-employment related activities if, during the reference period, they exited from a Reformed IEP non-employment related activity.

For further information on results included in this report, please email ppmsurvey@employment.gov.au.

Results

Employment Related activities – the results presented in this report for IEP employment related activities are based on the outcomes of job seekers who exited from an IEP employment related activity, or reached six months participation in an IEP employment related activity.

Non-employment Related activities – the results presented in this report for IEP non-employment related activities are based on the outcomes of job seekers who exited from IEP non-employment related activities during the reference period.

Comparing results

Caution is urged when comparing the results reported for Job Services Australia assistance with Job Network and other complementary programs under the previous employment services contract. Various factors such as different eligibility and access criteria and labour market conditions should be considered when making such comparisons.

Caution is also urged when comparing results reported for Job Services Australia, Disability Employment Services and Indigenous Employment Program. Different survey points and sampling methodologies should be considered when making comparisons between employment programs.

Programme Descriptions

Job Services Australia

JSA is the Australian Government's national employment services system (commenced on 1 July 2009), providing opportunities for training, skills development, work experience and tailored assistance. The key elements of JSA are:

- Streams 1, 2, 3 and 4, including Work experience; and
- Harvest Labour Services.

It also includes other employment related services, NEIS Panel, Innovation Fund Panel, Employer Broker Panel and National Harvest Labour Information Service.

Streams 1 – 4: The different streams reflect a job seekers' capacity for employment and work readiness. Stream 1 consists of job seekers who are work ready, Stream 2 consists of job seekers with moderate barriers to employment, Stream 3 consists of job seekers with significant barriers to employment and Stream 4 consists of job seekers with severe non-vocational barriers to employment.

New Enterprise Incentive Scheme (NEIS) is an Australian Government programme providing a range of services to assist eligible unemployed people in establishing and running a small business.

Intensive activity within JSA is an activity undertaken by Stream 1 job seekers to improve their ability to obtain and sustain employment. The activity must be of 60 hours over a fortnight for job seekers with full-time requirements at around the four month point in assistance.

Work experience phase within JSA is for job seekers who have completed approximately 12 months of services in Streams 1 to 4. In this phase, providers facilitate work experience activities for job seekers to enhance their chances of finding employment and provide ongoing assistance through regular contact with job seekers. Most job seekers have a requirement to participate in an activity.

Compulsory activity phase (CAP) within JSA is for job seekers from 1 July 2012 who have had at least 48 weeks of servicing in the work experience phase are eligible for the CAP. Once commenced in the CAP they are required to undertake work experience activities for 11 months out of every 12 month period. Job seekers may choose to participate in any combination of work experience activities available in the work experience phase to satisfy their minimum monthly and annual participation requirement in the CAP.

Table 2.7 of the report presents the labour market assistance outcomes results for job seekers who have undertaken various JSA activities in the Intensive Activity or in the Work Experience Phase (or at some other time). These include:

- **Training** – training provided through the Productivity Places Program (PPP Training) and other training activities administered by the Government, or state or territory government programs or services (Non PPP Training) – includes accredited and non-accredited vocational training;
- **Work for the Dole** – provides assistance for job seekers to develop work habits, generic work skills and work experience by participating in community projects and activities;
- **Green Corps** – designed to provide job seekers with opportunities to develop personal skills while working in a team and generating positive outcomes for the environment and Australia's cultural heritage;
- **Drought Force** – designed to help job seekers gain skills and experience by providing assistance to individual farms and farming communities severely affected by drought;
- **Training in Job Search Techniques** – JSA activity that develops job search skills;
- **Voluntary Work** – a work experience activity undertaken for a not-for-profit community organisation and provides job seekers with the opportunity to engage in a workplace environment.
- **Work Experience** – a voluntary short-term placement with a host organisation which provides job seekers with the opportunity to obtain vocational skills; and
- **Other Activity** – includes activities that are not mentioned above but excludes part-time or casual employment (paid), non-vocational activities, Community Development Employment Projects and New Enterprise Incentive Scheme.

Disability Employment Services

DES is the Australian Government's national employment services system catering specifically to job seekers with disability. It is divided into two programs:

- **Disability Management Service**, for job seekers with disability, injury or health condition that are not expected to need long-term support in the workplace; and
- **Employment Support Service**, for job seekers with permanent disability and an assessed need for more long-term workplace support.

Employment assistance/Post Placement Support (DES): Employment Assistance is the initial period of DES assistance designed to assess the impact of the job seeker's disability, injury or health condition on the job seeker's capacity to find and maintain employment. Providers then focus on assisting the job seeker find sustainable employment by addressing vocational and non-vocational barriers and building the job seeker's capacity to work. Post Placement Support occurs for up to six months following the placement of a job seeker in employment. During this time, providers ensure that job seekers settle in to their placements, and address any issues that arise for the participant or the employer. Not all job seekers progress into Post Placement Support.

Ongoing support (DES): A phase of assistance in DES, where the DES provider has assessed that further support is required beyond the initial 26 weeks (since job placement) of support. If Ongoing Support is required for more than 26 weeks (from the 26 week outcome), then an independent Ongoing Support Assessment is required to determine what is the most appropriate support for the future. There are two types of Ongoing Support:

- Flexible Ongoing Support job seekers in Disability Management Service or Employment Support Service who require irregular or less predictable access to support to maintain employment; and
- Moderate and High Ongoing Support are only available to Employment Support Service job seekers and is determined by the job seeker's individual need and relative disadvantage.

Indigenous Employment Program

IEP provides a range of tools to achieve employment and economic development for Indigenous Australians. It includes a wide range of activities tailored towards job seekers, employers or communities. The Reformed Indigenous Employment Programme was commenced on 1 July 2009, but some activities commenced before 1 July 2009 are still in operation.

IEP - Employment related activities: These activities have a strong job or employment focus, including cadetships, traineeships, apprenticeships and job placements.

IEP –Non employment related activities: These activities although part of employment assistance, do not necessarily have a strong job focus and often include training and development courses.