





As a Workforce Australia services Participant, you can expect to receive high quality Transition to Work employment services from Workskil Australia. Here are the service levels you can expect from us.

 RECRUITMENT SERVICES	 SPECIALIST SUPPORT	 ACCESS TO RESOURCES	 ACCESS & CULTURAL SUPPORT
<ul style="list-style-type: none"> <li>✔ <b>A dedicated Youth Coach</b> will be allocated to support you 1 on 1 to achieve your personal, education and employment goals.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Referral and support to engage with <b>specialist community, health and housing services</b> if required.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Access to a <b>Youth Online Portal</b> for online resources you can access anytime, anywhere. You will find resources to help with personal issues, health, housing, and help with education and employment.</li> </ul>	<ul style="list-style-type: none"> <li>✔ We can see you at any Workskil Australia office or we can see you out in the community. Office hours are 9-5pm, Monday to Friday. Telephone support is from 7am to 7pm Monday to Friday.</li> </ul>
<ul style="list-style-type: none"> <li>✔ <b>An assessment of your needs</b> (personal, health, education and work related) will help develop clear and achievable goals towards education and employment. Your Youth Coach will support you all the way.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Access to qualified in-house counsellors, for individual counselling or group programs, no waiting, free and able to support you online, over the phone or in person.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Access to the <b>Great Futures Program</b>, to help you work out the best career option and get you ready for work. Access to Digital4Work to help improve your computer and digital skills.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Free access to WIFI, computers, internet, printers, photocopiers and telephones for your use at any Workskil Australia office.</li> </ul>
<ul style="list-style-type: none"> <li>✔ <b>We will go at your pace</b> and help you feel confident about any choices you make about support for your home life, becoming independent, health and wellbeing, career planning, education, work skills and work experience.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Help with gaining your learner's permit with the <b>L's Made Easy</b> program and <b>Geared4Work</b> Driver Mentor Program to help you achieve logbook hours to get your driver's licence.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Help you to develop a quality resume and application letter, as well as navigate online job search sites and preparation for job interviews. Referral to Workskil Australia's large range of available job vacancies. Workskil Australia can offer wage subsidies to employers, to help you win that job.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Six months of mentoring when you commence your new employment to offer further support</li> </ul>
	<ul style="list-style-type: none"> <li>✔ Provide and coordinate industry and employment visits, to understand the right job and environment for you.</li> </ul>		<ul style="list-style-type: none"> <li>✔ Culturally competent, specialist support for refugee and migrant young people, including accredited interpreter services, specialist English language and writing services, services for your cultural background.</li> </ul>
<ul style="list-style-type: none"> <li>✔ <b>No judgement</b>, we can support you with any problem or issue you may be experiencing, including personal, family or career related. We have lots of experience.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Referral support to external training organisations, secondary schools, universities, TAFEs, RTOs and specialist services to help you start a business and linkages to support with Apprenticeships and Traineeships.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Funding for services and items to help you gain employment or participate in study. This may include support for personal, health, study, training and work-related items.</li> </ul>	<ul style="list-style-type: none"> <li>✔ Culturally competent, Specialist Mentor support for Aboriginal and Torres Strait Islander young people, including specialist training and employment programs.</li> </ul>