

Workforce Australia Services

Workforce Australia Employment Services Provider Payments

Workforce Australia Employment Services Providers will receive Employment Outcome Payments when participants achieve 4, 12 and 26-week Employment Outcomes. A Very Long Term Unemployment (VLTU) Bonus is payable in addition to some Employment Outcomes for the most disadvantaged participants. Upfront Payments are available to support early intervention, as well as Progress Payments that recognise the investments made to support participants becoming job-ready. This includes efforts to reduce or remove vocational or non-vocational barriers.

Upfront Payments and Progress Payments

Engagement Payment	Transition/Transfer Payment	Progress Payment
\$1,200	\$600	\$750
Paid when a new participant commences in Workforce Australia Services, including participants transitioning from online services	Paid when an existing jobactive or New Employment Services Trial provider serviced participant transitions to Workforce Australia Services before 1 July 2023 or transfers to a different provider	Claimable once within every 24-month period during the participant's Period of Service.

Employment Outcome Payment Type	Employment Outcome	JSCI (moderate)	JSCI (high)
Partial	4 Week	\$240	\$400
	12 Week	\$400	\$1,000
	26 Week	\$800	\$1,650
Full	4 Week	\$500	\$1,000
	12 Week	\$1,000	\$3,000
	26 Week	\$2,000	\$5,000



VTLU Bonus	Bonus Type	Fee
Payable when a participant with more than 24 months Period of Unemployment at the time of Job Placement achieves an Employment Outcome.	12 week Partial Employment Outcome	\$1,000
	26 week Partial Employment Outcome	\$2,000
	12 week Full Employment Outcome	\$2,000
	26 week Full Employment Outcome	\$4,000

Employment Fund and Wage subsidies Workforce Australia Services participants attract a \$1,600 Employment Fund credit on commencement which is pooled so providers can use the credits in a tailored and flexible way to provide support to eligible participants on their caseload. Providers are also able to offer wage subsidies of up to a maximum of \$10,000 through the Employment Fund to employers who recruit participants.

The demand driven Youth Bonus wage subsidy of \$10,000 is available to support disadvantaged participants aged 15-24 who are serviced by a provider in Workforce Australia Services, ParentsNext and Participants aged 15-26 with mutual obligation requirements in Transition to Work. This is through a separate funding pool.