

## Workforce Australia

### Information for business

Workforce Australia supports business and industry with intensive recruitment and workforce planning solutions. It streamlines how businesses find and hire individuals, with the right skills at the right time, at no cost.

Businesses get support through Workforce Australia Online for Business, Workforce Australia and Employment Services Providers. Businesses can self-manage their recruitment needs through the online, platform which offers better applicant matching and dynamic servicing.

Employment Services Providers offer businesses a personalised service to meet their recruitment needs, as well as targeted industry projects and solutions. Businesses are also able to access wage subsidies for ongoing jobs through a flexible wage subsidy.

A new network of Workforce Specialists will work with industry to address labour and skills shortages.

### Workforce Australia Online Services

Businesses have access to Workforce Australia Online for Business - a new online platform to search for and find suitable individuals to fill their vacancies at no cost. They have access to a pool of individuals and can filter and search for candidates to meet their recruitment needs. Workforce Australia Online for Business also has resources and information to help with hiring and workforce planning. Other benefits of Workforce Australia Online for Business include:

- improved matching, shortlisting and dynamic servicing based on workforce need
- reduced administration and red tape to simplify and accelerate the recruitment process
  - individuals will receive support with items they need to start a job, such as police checks and working with vulnerable people registration
  - relocation assistance will be immediately available for eligible individuals to support their move to another location for employment, particularly in regional areas
- assistance with recruitment to connect to appropriately individualised pathways and services, through providers or departmental staff.

### Workforce Australia Employment Services Providers

Workforce Australia Employment Services Providers offer businesses intensive support to fill vacancies. They work closely with businesses to understand and meet their needs, and work to personalise pathways for individuals on income support. This includes:



- organising wage subsidies, of up to a maximum of \$10,000 to support businesses hiring individuals from their caseload into ongoing jobs
- organising training, licences or other support individuals may need to start the new job
- improving the alignment of skills and training gained by individuals to suit business needs
- delivering quality services to businesses and individuals as a core part of the provider performance framework.

## Workforce Australia — Workforce Specialists

For business and industry groups needing support with larger recruitment the department will coordinate a package of support including tailored projects delivered by Workforce Specialists.

A panel of Workforce Specialists will enable the department to strategically, and proactively, respond to labour demand opportunities. Workforce Specialists will deliver workforce solutions that respond to identified opportunities and, where possible, leverage existing programs and initiatives.

The [Workforce Connections: Workforce Specialist Project Framework](#) (the Framework) will guide projects delivered by Workforce Specialists. The Framework identifies industries and occupations for targeted investment and was developed by the department in consultation with industry, businesses, state and territory governments and training organisations.

## More information

Visit [Workforce Australia](#) for more information.